



Lifeline and Link Up Assistance Application Louisiana

Please mail completed application to: Cingular Wireless Lifeline-Link Up
P.O. Box 16549 Lubbock, TX 79490

1. Applicant Information (address must be your principal residence)

Last name	First name	Middle	
Street address (not a PO Box)	City	State	ZIP Code

2. Current Telephone Service (check all that apply)

- I do not currently have telephone service.
- I currently have telephone service at the above address.

Telephone number	Current provider
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- I currently receive monthly Lifeline assistance for the above phone line.
(Note: Lifeline assistance may only be applied to one phone line at your principal residence.)
- I previously received Link Up assistance at the above address.
(Note: You may not receive Link Up assistance more than once at the same principal residence.)

3. Eligibility Requirements (check all that apply)

- My household income is at or below 135% of the Federal Poverty Guidelines. *(Note: You must provide documentation verifying your household income);* or
- I currently participate in or receive benefits from one or more of the following programs:
 - Medicaid (not Medicare)
 - Food Stamps
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance
 - Low-Income Home Energy Assistance
 - National School Lunch Free Lunch Program (NSL)
 - Temporary Assistance for Needy Families (TANF)

4. Enhanced Lifeline and Link Up (check all that apply)

- I reside on or near the following reservation:
- My Tribal Enrollment Number is:
- I currently participate in or receive benefits from one or more of the following programs:
 - Bureau of Indian Affairs General Assistance
 - Tribal Administered Temporary Assistance for Needy Families (Tribal TANF)
 - Head Start (meeting income qualifying standards)
 - Tribal Administered School Lunch Free Lunch Program (Tribal NSL)

5. Toll Limitation

- I elect to prevent the completion of outgoing toll (long distance) calls from my telephone. *(Note: If you would otherwise be required to pay a service deposit to initiate service, you may select Toll Blocking in lieu of paying the deposit. Toll Blocking will be provided upon request at no additional charge.)*

I HAVE READ THE INFORMATION ON THIS APPLICATION AND UNDERSTAND THAT I MUST MEET THE ABOVE QUALIFICATIONS TO RECEIVE LIFELINE AND LINK UP ASSISTANCE. I UNDERSTAND THAT LIFELINE SUPPORT IS ONLY AVAILABLE FOR A SINGLE TELEPHONE LINE AT MY PRINCIPAL RESIDENCE. I UNDERSTAND THAT I MAY NOT RECEIVE LINK UP ASSISTANCE MORE THAN ONCE AT THE SAME PRINCIPAL RESIDENCE. I UNDERSTAND THAT COMPLETION OF THIS APPLICATION DOES NOT CONSTITUTE IMMEDIATE ENROLLMENT IN THIS PROGRAM. I UNDERSTAND SERVICE WILL BE PROVIDED SUBJECT TO THE TERMS OF SERVICE, RATE PLAN BROCHURE, AND LIFELINE AND LINK UP CONTRACT RIDER.

I HEREBY CERTIFY UNDER PENALTY OF PERJURY THAT THE INFORMATION CONTAINED ON THIS APPLICATION IS TRUE AND CORRECT. I AGREE TO NOTIFY CINGULAR WIRELESS WITHIN FIVE (5) CALENDAR DAYS IF (A) MY HOUSEHOLD INCOME EXCEEDS 135% OF THE FEDERAL POVERTY GUIDELINES OR (B) I NO LONGER PARTICIPATE IN THE PROGRAM(S) IDENTIFIED ABOVE. I FURTHER CONSENT TO THE RELEASE OF THE INFORMATION ON THIS APPLICATION (INCLUDING FINANCIAL INFORMATION) PURSUANT TO THE ADMINISTRATION OF THIS PROGRAM. I AGREE TO NOTIFY MY CURRENT SERVICE PROVIDER THAT I HAVE APPLIED TO RECEIVE LIFELINE AND LINK UP SERVICE FROM CINGULAR WIRELESS.

I HAVE INCLUDED TRUE AND CORRECT COPIES OF THE FOLLOWING DOCUMENTS TO VERIFY MY HOUSEHOLD INCOME:

- | | |
|---|--|
| <input type="checkbox"/> Prior year's state, federal or tribal tax return; | <input type="checkbox"/> Current income statement from an employer or paycheck stub; |
| <input type="checkbox"/> Social Security statement of benefits; | <input type="checkbox"/> Veterans Administration statement of benefits; |
| <input type="checkbox"/> Retirement/pension statement of benefits; | <input type="checkbox"/> Unemployment/Workmen's Compensation statement of benefits; |
| <input type="checkbox"/> Federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance; | <input type="checkbox"/> Divorce decree or child support document |

NOTE: IF YOU CHOOSE TO PROVIDE ANY DOCUMENT OTHER THAN THE PRIOR YEAR'S TRIBAL, FEDERAL, OR STATE INCOME TAX RETURN AS EVIDENCE OF INCOME, YOU MUST PRESENT THREE CONSECUTIVE MONTHS WORTH OF THE SAME TYPE OF STATEMENT WITHIN THE CALENDAR YEAR.

I HEREBY CERTIFY UNDER PENALTY OF PERJURY THAT THE TOTAL NUMBER OF INDIVIDUALS IN MY HOUSEHOLD IS _____.

Signature

Date

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Lifeline Assistance

	Non-Tribal Lands	Tribal Lands
Tier 1: Federal End User Common Line Charge Credit	\$6.50	\$6.50
Tier 2: Federal Credit to Residential Service	\$1.75	\$1.75
Tier 3: Additional Federal Credit to Residential Access Line	None	None
Tier 4: Additional Federal Credit to Residential Service necessary to reduce an eligible resident of Tribal Lands' monthly bill to not less than \$1	—	Up to \$25
State-Mandated or Carrier-Provided Support	None	None
Maximum Discount:	\$8.25	\$28.99

Link Up Assistance

Non-Tribal Lands	Tribal Lands
<p>Customer will receive a credit equal to one-half of the Company's customary charge for commencing Service at the customer's principal place of residence or \$30, whichever is less.</p> <p>Customer may also receive a deferred schedule (of up to one year) for payment of the discounted service charges.</p>	<p>Customer will receive a credit of up to \$70, in addition to the credit available on Non-Tribal Lands, to cover 100 percent of the charges between \$60 and \$130 assessed for commencing Service at the customer's principal place of residence.</p> <p>Customer may also receive a deferred schedule (of up to one year) for payment of the discounted service charges.</p>
Total Discount: \$18	Total Discount: \$18

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Lifeline and Link Up Contract Rider

This is an agreement ("Agreement") between you and the entity that owns or leases a Federal Communications Commission license to provide wireless radio and other services ("Service") in the area associated with your assigned account ("Account") that is doing business as Cingular Wireless ("Cingular Wireless" or the "Company"). Cingular Wireless Lifeline and Link Up Service (the "Program") is subject to the additional rates, terms and conditions in the Terms of Service and Cingular Wireless Calling Plan, Service Plan or Rate Plan ("Rate Plan") brochure and this rider, in any applicable feature or promotional materials not inconsistent with this contract rider and/or at www.cingular.com (collectively, "Sales Information"). Notwithstanding the rates, terms and conditions set forth in the forgoing documents, the Company's provision of Lifeline and Link Up Service is subject to the additional rates, terms and conditions set forth in this Contract Rider. In the event of any conflict between this Contract Rider and the rates, terms and conditions of the Terms of Service, Rate Plan brochure or Sales Information, the provisions of this Contract Rider shall prevail.

1. The Program is only available in areas where the Company has been designated as a federal Eligible Telecommunications Carrier ("ETC"). Your principal residence address must be within a Cingular Wireless ETC Service Area. To be eligible for the Program, you must meet the applicable eligibility standards in effect at the time of application. The name on the phone bill must match the name of the customer who is eligible for the Program. Unless otherwise provided, the term of this Agreement is one (1) year.
2. You are responsible for notifying Cingular Wireless when you no longer meet the applicable eligibility standards for the Program. In the event Cingular Wireless determines that you are no longer eligible for the Program, the Company will notify you by providing a separate written notice of termination of Lifeline benefits. If you receive a termination notice from Cingular Wireless, you will continue to receive Lifeline benefits for up to sixty (60) days from the date of the termination letter. During this 60-day period, you may demonstrate your continued eligibility for the Program by providing written documentation of your household income and/or participation in a qualifying federal or state program. If you fail to demonstrate your continued eligibility for the Program, your Lifeline benefits will automatically terminate at the end of the 60-day period. This 60-day notice period will not apply when you notify Cingular Wireless that you are no longer eligible.
3. Service activation requires written certification of eligibility signed under penalty of perjury. If you seek to qualify for the Program under the income eligibility standards, you are required to provide written documentation of your household income. You may also be required from time to time to provide Cingular Wireless written documentation of your household income and/or participation in a qualifying federal or state program. The Company shall retain all such customer certifications and documentation in order to furnish proof of customer eligibility as may be required by applicable law. By completing the Lifeline/Link Up Application, you consent to the release of your customer information (including financial information) pursuant to the administration of this Program. This consent survives the termination of this Agreement.
4. Completion of the Lifeline and Link Up Application does not constitute immediate enrollment in the Program. The Company reserves the right to review customer eligibility status at any time. If you lose your eligibility for this Program, we may change your Rate Plan to the most favorable Rate Plan for which you are eligible without prior notice to you. If you misrepresent your eligibility for this Program, you agree to pay us the additional amount you would have been charged under the most favorable Rate Plan for which you are eligible.
5. Program assistance is applied as a credit against your monthly bill and is limited to the amount of federal and/or state low-income universal service support available to the Company in your ETC Service Area. These amounts will be reflected on your bill and may be changed from time to time without prior notice to you. The amount of the credit may not exceed the charge for Service. The Enhanced Lifeline support available to eligible residents of Tribal Lands may not reduce your phone bill to less than \$1 per month.
6. You may only receive Lifeline support for a single telephone line at your principal residence. You are responsible for notifying your current service provider, if any, that you have applied for Lifeline and Link Up Service from Cingular Wireless.
7. Customers who qualify for Lifeline support are also eligible for Link Up assistance. The Link Up Program will currently pay 50% (or \$18) of your one-time Activation Fee of \$36. You may also receive a deferred schedule (of up to one year) for payment of the discounted Activation Fee. You are responsible for the cost of a compatible wireless phone to receive Service. Lifeline and Link Up assistance may not be applied to offset the cost of customer equipment. You may not receive Link Up assistance to initiate Service more than once at the same principal residence. Link Up assistance may not be applied to Service activation charges paid prior to enrollment in this Program.
8. You will not be assessed for federal or state universal service fees or the Regulatory Cost Recovery Fee. You are responsible for the payment of any other applicable taxes, fees, surcharges or assessments relating to the Service, which will be billed by the Company.
9. You may elect to prevent the completion of outgoing toll (long distance) calls from your wireless phone. This optional service is referred to as "Toll Blocking." If you would otherwise be required to pay a service deposit to initiate service, you may select Toll Blocking in lieu of paying the deposit. Toll Blocking will be provided upon request at no additional charge. If you do not elect Toll Blocking, Cingular Wireless may charge a service deposit of up to \$200. Long distance calls will be charged at the rate of 45¢ per minute plus applicable airtime and roaming charges. Outgoing international long distance calling will be blocked.
10. The Company may provide Toll Blocking by modifying customer equipment to prevent the completion of outgoing toll calls. Any unauthorized tampering, modifications, adjustments or repairs made to the customer equipment to permit the completion of outgoing toll calls is a breach of this Agreement and may result in termination of your Service.

11. Minutes included in the Company's Lifeline and Link Up Service offering are not transferable to any other month and need to be used within your Local Service Area. Your Local Service Area will be determined by your billing address. Roaming (usage outside your Local Service Area) will be billed at 79¢ per minute. Long distance charges may also apply.

12. Lifeline Service will not be disconnected for non-payment of long distance charges; however, in the event long distance charges are not paid in full within 20 days of the mailing of the Company bill, the Company will implement Toll Blocking immediately thereafter. Cingular Wireless will not deny re-establishment of service to customers who are eligible for Lifeline assistance and have previously been disconnected for non-payment of long distance charges. Lifeline Service will not be connected if the customer owes an outstanding balance for non-long distance charges. Partial payments will be applied first to local charges, and then to other charges.