Activate Your New Device
If you placed an order for multiple devices and/or accessories, you may receive more than one shipment and at different times. Please note that it is important to activate service within 14 days of shipment. After 14 days, accounts may be cancelled. You may return or exchange your device within 14 days of shipment without incurring an early termination fee. To complete your iPhone activation, use provided USB cable and connect phone to your computer. Once phone is recognized, follow prompts in iTunes. Acceptance of AT&T Terms and Conditions will indicate your consent to activate service, and all cancellation terms and fees will apply. You also agree that use of iPhone acts as an acceptance of the Apple and third party terms and conditions.

Your First Bill
First bills are slightly higher because they include not only your regular monthly rate (billed one month in advance), but state, local and federal taxes, an activation charge, a pro-rated amount for the days left in the month when you signed up, plus minutes used beyond plan minutes. In some cases, you may receive an invoice for certain charges associated with your service prior to receiving your new device.

If you have selected combined billing with AT&T, it may take up to two billing cycles to receive your first combined bill. Until that time, please continue to pay separate bills.

There are several free Star-Services available with your wireless service. To check your balance and last payment received, dial Star-B-A-L-Pound, to check your unbilled minute balance, dial Star-M-I-N-Pound, and to make a payment on your AT&T Invoice, dial Star-P-A-Y. You will not be billed airtime charges when dialing these numbers.

An eligible data plan for iPhone is required. This data plan covers data usage in the United States.
and does not cover international data usage and charges. If AT&T determines that you are using an iPhone on your account without an eligible data plan, AT&T reserves the right to add an eligible data plan to your account and bill you the appropriate monthly fee.

iPhone uses data services even without user input. If it is taken out of the United States, you may incur unexpected costs. If you wish to travel internationally, you should consider an international roaming package.

A monthly regulatory cost recovery fee of up to $1.25 will be added to your bill for each line of service to recover costs associated with government-generated initiatives.

The following fees may also apply:
- State 911 Fee
- Federal Universal Service Fee
- State Universal Service Fees
- Gross Receipts Surcharge
- Nevada TDD Surcharge
- Texas Infrastructure Fund Reimbursement surcharge
- Mexico Mobile Surcharge of $0.17 a minute for calls terminating in Mexico

Application and Amount of fees will vary by state.

**Refunds**

All sales are FINAL for devices purchased at CLOSEOUT pricing. No exchanges will be allowed and returns will only be allowed if service is cancelled. Please be aware that iPhone will not be unlocking by AT&T or Apple under any circumstances.

AT&T buyer’s remorse policy applies to AT&T service, iPhone, and all accessories. iPhone devices must be in AT&T’s possession within the 14 days buyer’s remorse period in order for service to be cancelled and credit for the amount of the device to be applied to the customer’s account. There is a restocking fee for all iPhone device returns. Refer to att.com/ReturnPolicy for more details.

If you cancel your service after it has been active for 14 days, but before the end of your contract, you will be charged an early termination fee. The early termination fee is a maximum of $350 and will be prorated a specific amount for each full month toward your minimum term that you complete. For the early termination fee that applies to your handset, review the Customer Service Summary that will be provided 5-7 days after your phone is delivered or visit us at [www.att.com/equipmentETF](http://www.att.com/equipmentETF).
**Important Information on Features**

Congratulations on your new device! Now be sure to protect it with Mobile Insurance. If you are already enrolled, you made a great choice. Mobile Insurance covers lost, stolen, damaged and out of warranty malfunctions. Enrollment must occur within 30 days of an activation or upgrade.

The program key terms include:
- A monthly premium of $6.99/month per mobile number enrolled.
- Each approved replacement is subject to a $50 (Tier 1), $125 (Tier 2), or $199 (Tier 3) non-refundable deductible, depending on the device.
- Claims are limited to 2 within any consecutive 12 months with a maximum device value of $1500 per occurrence.
- Replacement devices may be new or remanufactured and/or a different model.
- You can cancel your coverage at any time and receive a pro-rated refund of your unearned premium.

To view enrollment eligibility, complete terms and the applicable deductibles, visit [www.att.com/mobileinsurance](http://www.att.com/mobileinsurance).

**Recycling**

AT&T recycles wireless phones and rechargeable batteries at no additional charge. Please visit our website at: [www.att.com/recycle](http://www.att.com/recycle) for more information.

You have made a great choice with AT&T for your wireless service. We value and appreciate your business.