

REMEMBER:

While you're waiting for roadside assistance to arrive, use your emergency flashers and raise your hood to warn others. Stay with your vehicle. If you are stranded in an unsafe location, call 9-1-1 immediately.

At the airport and in your neighborhood.

Hertz offers you member discounts at participating locations in the U.S. and around the world. And at hundreds of Hertz Local Edition® locations in the U.S., just call and we'll come and get you. Hertz Local Edition customer pick-up and car return is available at participating locations in local areas only.

IMPORTANT RENTAL INFORMATION

Discounts apply to rentals at participating locations in the U.S. and around the world. In the U.S., Canada and Puerto Rico, you can enjoy the value of promotional offers, too. Only one promotion (PC#) can be used per rental.

Advance reservations required. Subject to availability, this offer is redeemable at participating Hertz locations in the U.S., Canada and Puerto Rico. These offers have no cash value, may not be used with Tour Rates or Insurance Replacement Rates and cannot be combined with any other certificate, voucher, offer or promotion. Hertz age, driver, and credit qualifications for the renting location apply. Taxes, tax reimbursement, age differential charges, fees and optional service charges, such as refueling, are not included. Discounts apply to time and mileage charges only. Discounts in local currency on redemption. Offers valid for vehicle pickup through 12-31-11.

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USING YOUR HERTZ DISCOUNT SAVINGS CARD

Always include your Discount Card CDP# in your reservation to take advantage of the year-round discount program offered to your organization. Hertz discounts identified by your Discount Card CDP# may not be combined or used with Travel Industry Discounts, Tour Rates, or other discounts or rates not included in your organization's discount program. Hertz age, driver and credit qualifications in effect at the time and place of rental apply. Taxes, tax reimbursement, and optional service charges, such as refueling, are not subject to discount. Discounts apply to time and mileage charges only.

Go to hertz.com for low web rates. Click "Yes" I have a discount, coupon or other offer. Enter the Discount Plan (CDP) Number on the face of this card and the Promotion Coupon (PC) Number you want to use.

Hertz rents Fords and other fine cars.

This Roadside Assistance program is a service provided by Asurion Roadside Assistance Services, LLC* for the customers of AT&T.

TERMS & CONDITIONS (THIS IS NOT AN INSURANCE CONTRACT)

- AT&T Roadside Assistance costs \$2.99/month per enrolled phone and is automatically billed to the subscriber's account.
- Subscriber may cancel AT&T Roadside Assistance at any time. To cancel, call AT&T Customer Service at 1-866-246-4892 or provide written notice to Asurion.
- New AT&T Roadside Assistance subscribers receive the first 30 days free. AT&T will begin billing the subscriber's account \$2.99/month at the end of this 30 day period. A subscriber must cancel within the first 30 days to avoid having charges applied.
- The AT&T Roadside Assistance program is provided to wireless subscribers of AT&T by **Asurion Roadside Assistance Services, LLC***, a licensed motor club, **140 Cypress Station Drive, Houston, TX 77090**. Asurion may cancel the program at any time by providing written notice. Any unused fees will be calculated and refunded on a pro rata basis.
- AT&T Roadside Assistance is linked to the subscriber's enrolled wireless phone. This phone must be present at the time service is rendered. Vehicle must be attended at time of service.
- Subscriber must provide the enrolled wireless phone number, including area code, when calling for assistance.
- Service is provided in the United States, Puerto Rico, the U.S. Virgin Islands and Canada.
- Service is available for legally registered light passenger vehicles (e.g., sedans, coupes, convertibles, SUVs, mini-vans, light-duty pick up trucks, etc.). RVs, motorcycles, boats, trailers and/or vehicles with more than 2 axes and/or more than 4 wheels are not covered (limited service provided on dually trucks). Any vehicles designed or modified for commercial or heavy-duty use are not covered (e.g., limousines, emergency vehicles, public transportation vehicles, heavy-duty trucks, hearses, etc.).
- AT&T Roadside Assistance provides service for a maximum of four events per year. After four events, or for services not included in the program, AT&T Roadside Assistance will offer to arrange for service at low commercial rates to be paid entirely by the customer at the time service is rendered.
- Maximum program benefit is \$50 per service event.
- Subscriber is required to pay \$2.99 monthly membership fee and all charges in excess of maximum program benefit of \$50 per event. Subscriber will be advised by a representative of any charge in excess of the \$50 and such amount, if applicable, must be paid directly to the service provider at the time of service. Additional service event charges cannot be billed to the wireless account.
- There is a 72-hour waiting period after enrollment before the maximum benefit of \$50/event can be used. During this 72-hour waiting period, Asurion can provide roadside assistance service; however, the customer is responsible for paying the service provider directly for the full cost of any service(s) received.
- While prompt attention to service calls is our goal, neither Asurion nor AT&T make any warranties as to actual response times on individual calls and neither is responsible for service delays or extra expenses associated with such delays. This includes but is not limited to inconvenience, storage, payment for lost time, vehicle rental expense, lodging, meals, other travel costs and/or other miscellaneous expenses.
- This service covers towing for mechanical problems only. Towing for accidents, misuse and other damage (e.g. collision, fire, theft, freezing, vandalism, explosion, driving over curbs or damage caused by airborne debris, road debris and/or weather related phenomena) or winching can be arranged at the customer's expense.
- Fuel replenishment (up to three gallons at no extra cost) is available only if the subscriber has completely run out of gasoline or diesel fuel.
- AT&T Roadside Assistance may be terminated or suspended for nonpayment of subscriber's wireless bill by written notice.
- AT&T Roadside Assistance is not a reimbursement program. Subscriber must call AT&T Roadside Assistance before service is rendered.

* In Alabama, Asurion Roadside Assistance Services of Alabama, Inc.

For service call 1.877.263.2600.

Guidelines

- You must have your wireless phone with you at the time service is delivered.
- Your service covers light-duty passenger cars and trucks only – RVs, motorcycles, boats, trailers, and all commercial or heavy-duty vehicles are not covered.
- Your program includes up to four service calls per year per enrolled wireless phone number with a maximum benefit of \$50 per service call; additional calls can be arranged but would not be eligible for the \$50 benefit.
- Accident towing and winching are not covered.
- Not valid when operating off-road.

Services

- Jump-start for a dead or depleted battery.
- Flat tire change with your spare.
- Fuel replenishment including up to three gallons of gasoline or diesel if you've run out.
- Lockout assistance including a new key if yours is lost or stolen.
- Towing service if needed due to mechanical failure.

After you call for assistance, your call will be returned with confirmation of the service provider and an estimated time of arrival at your location.

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AT&T purchase confirmation
and important information
about your new Roadside
Assistance service

asurion
P.O. Box 110656
Nashville, TN 37222



PRESORTED
STANDARD
CLASS
U.S. POSTAGE
PAID
ASURION

Welcome to 24/7 service,
convenience and reliability.
Welcome to peace of mind.

Welcome

THANK YOU FOR PURCHASING AT&T ROADSIDE ASSISTANCE FOR YOUR WIRELESS PHONE!



This Roadside Assistance program is a service provided by Asurion Roadside Assistance Services, LLC for the customers of AT&T.

Your AT&T Roadside Assistance is \$2.99 a month and is billed to your wireless account. As a new AT&T Roadside Assistance customer, your first 30 days in the program are free. AT&T will

automatically begin billing your account \$2.99 per month at the end of this 30 day period.

Remember, you may cancel at any time by calling AT&T at **1.866.246.4852**. You must cancel before the end of your first 30 days to avoid having charges applied to your wireless account.

We've enclosed two cards to help you use this valuable service. Simply call **1.877.263.2600** from any phone whenever you need assistance from anywhere in the U.S., Puerto Rico, U.S. Virgin Islands or Canada. You can also dial **#HELP** (#4357) from your wireless phone within your local coverage area.

Enjoy the program and please drive safely.



Here's What You Get:

- **Dead Battery?**
If your battery's dead, we'll give you a boost.
- **Locked Out?**
We'll unlock your vehicle and get you back behind the wheel.
- **Flat Tire?**
We'll put on your spare or provide a tow.
- **Need a Replacement Key?**
We'll provide you with a new key.
- **Out Of Gas?**
No problem! We'll deliver up to 3 FREE gallons of gasoline or diesel.
- **Need a Tow?**
If you have a mechanical failure, we'll tow you to a destination of your choice.

AT&T Roadside Assistance program benefits include up to 4 service events per year with a maximum benefit of \$50 per service event.

How To Use:

Just call AT&T Roadside Assistance at **1.877.263.2600** from any phone whenever you need assistance from anywhere in the U.S., Puerto Rico, U.S. Virgin Islands or Canada. You can also dial **#HELP** (#4357) from your wireless phone within your AT&T local coverage area. AT&T Roadside Assistance follows your wireless phone, so you can use it no matter whose car you're in. Family members (or anyone authorized to use your phone) can take advantage of this service. We'll arrange for service and give you an estimated time of arrival. You must have the enrolled wireless phone with you at time of service.



Asurion Roadside Assistance Services, LLC
(Asurion Roadside Assistance Services of Alabama, Inc. in Alabama)

Day or
night, we're
here to
help you.

Call toll-free

1.877.263.2600

(from any phone in the U.S., Puerto Rico, U.S. Virgin Islands or Canada)

or

#HELP (#4357)

(from your wireless phone within your AT&T local coverage area)



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Enjoy These Extra Savings!

Congratulations. You're a participant in Hertz Member Savings. (And you've got a card to prove it.)

Detach and use the card below to enjoy a choice of some of our most popular offers while taking advantage of your year-round member discounts.

Visit hertz.com, call your travel agent
or call Hertz at **1-800-654-2210**.

USING YOUR MEMBER SAVINGS CARD

Your Member Savings Card includes your year-round membership discount and your choice of one of the following offers each time you rent.

\$20 off Weekly Rentals
Up to \$15 off Weekend Rentals

PC# 147766
PC# 147770

Offers are valid for rentals starting on or before 12/31/2011.

Go to hertz.com, or call Hertz at 1-800-654-2210. Cite the relevant PC# and CDP# when making your reservation and have this card or your membership card on hand for identification. See reverse for Important Rental Information.

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Member Savings Card

CDP# 1516176

Visit hertz.com, call your travel agent
or call Hertz at **1-800-654-2210**.

