



# AT&T Navigator v1.7i

GPS Navigation Suite for:

Apple iPhone®

Available on the AT&T Wireless Network®

## User's Guide



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## Revision History

Version	Date Released	Description of Changes	Author
1.7a	10/1/2010	Initial release.	Daisy Luu

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## 1. Welcome

The AT&T Navigator™ application on your device uses GPS position determination technology and access to your carrier's data network to provide you with driving directions and a host of other services, including:

- GPS navigation that gives you turn-by-turn directions to any destination address in the United States. If you miss a turn or get off-track, AT&T Navigator will calculate a new route for you.
- Different ways to enter one or more destination addresses: keying or speaking directly into the device, entering them on the AT&T Navigator website, or by pulling your contacts from the device's Contacts list. Optionally, you can input a remote origin and receive Driving Directions from that origin address to the selected destination address.
- Navigation features such as Lane Assist to help you determine which lane(s) to be in at a multi-lane highway junction or an intersection. View traffic camera locations on your navigation map, as well as the legal speed limit.
- Audio and visual traffic alerts while driving or viewing maps, as well as traffic rerouting capabilities to minimize delays on your trip.
- A Search feature that allows you to find businesses or points of interest near your current location, an airport, a Favorite, or any other entered address. You can read ratings and reviews for businesses and easily call the business that you have found to check on the availability of an item or to make a reservation. You can navigate to the business location now or save the address for later use.
- Maps of the area around your current location, around a marked Favorite, or around an address that you had previously entered. You can pan the map (adjust left, right, up, or down) and zoom in or out. You can also mark a point under the cursor as a Favorite.
- The ability to set Daytime or Nighttime colors for your map or navigation screens. You can also set this to "Auto" for automatic color adjustment throughout the day.
- The ability to personalize your application preferences by selecting U.S. customary or metric distance units, the language for audible guidance, and so on.

You can also use many of AT&T Navigator's features on the AT&T Navigator website, such as getting driving directions (Route Planning) and using the Search function to find businesses such as restaurants, hotels, and gas stations. You can also use the AT&T Navigator website to add an address to your My Favorites list, and manage your My Favorites and Recent Places lists.

## 2. Safety and Legal Notices

**Please read this section carefully before using AT&T Navigator**

AT&T and TeleNav, Inc. will not accept any responsibility whatsoever for accidents resulting from failure to observe common sense precautions. Your personal judgment, traffic regulations, and common sense must always take precedence over any driving direction produced by AT&T Navigator.

**WARNING: Keep your eyes on the road.**

It is your responsibility as the vehicle operator to keep your eyes on the road and be an alert driver at all times, ESPECIALLY when the vehicle is moving. The vehicle operator should not be distracted by the application displays, by audible cues, or by manually interacting with the controls. When you need to enter data on your device using the keypad or study the display, only do so while the vehicle is parked, not while the vehicle is in motion. Turn off your device if your ability to drive responsibly is decreased by using the AT&T Navigator application.

**WARNING: Install the equipment safely.**

If you are using a device mounting kit, make sure that it does not obstruct your vision. You may wish to charge the device while using AT&T Navigator. If so, make sure that the charging cable does not interfere with any of the vehicle's controls.

**WARNING: Drive safely and use common sense.**

The vehicle operator's personal judgment, traffic regulations, and common sense must always take precedence over the instructions provided by AT&T Navigator.

It is your responsibility as the vehicle operator to drive safely, observe all traffic rules, and use your own personal judgment while driving. If you feel that a route suggested by the navigation software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or routes you into an area that you consider to be unsafe, do not follow the navigation instructions.

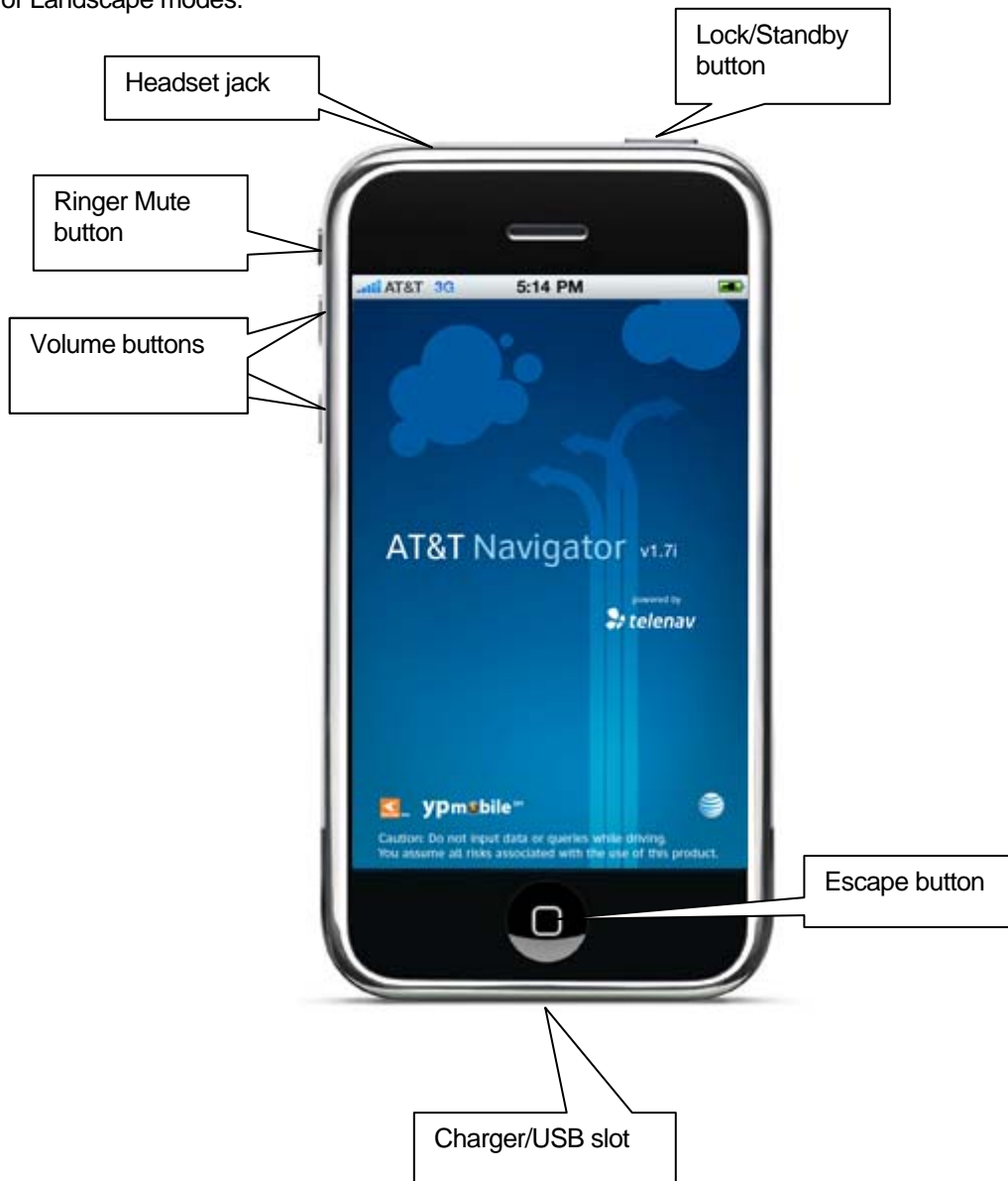
### 3. Data Service Options

The AT&T Navigator application that you install on your device requires a means of accessing the public Internet, which is typically provided by your carrier's data network.

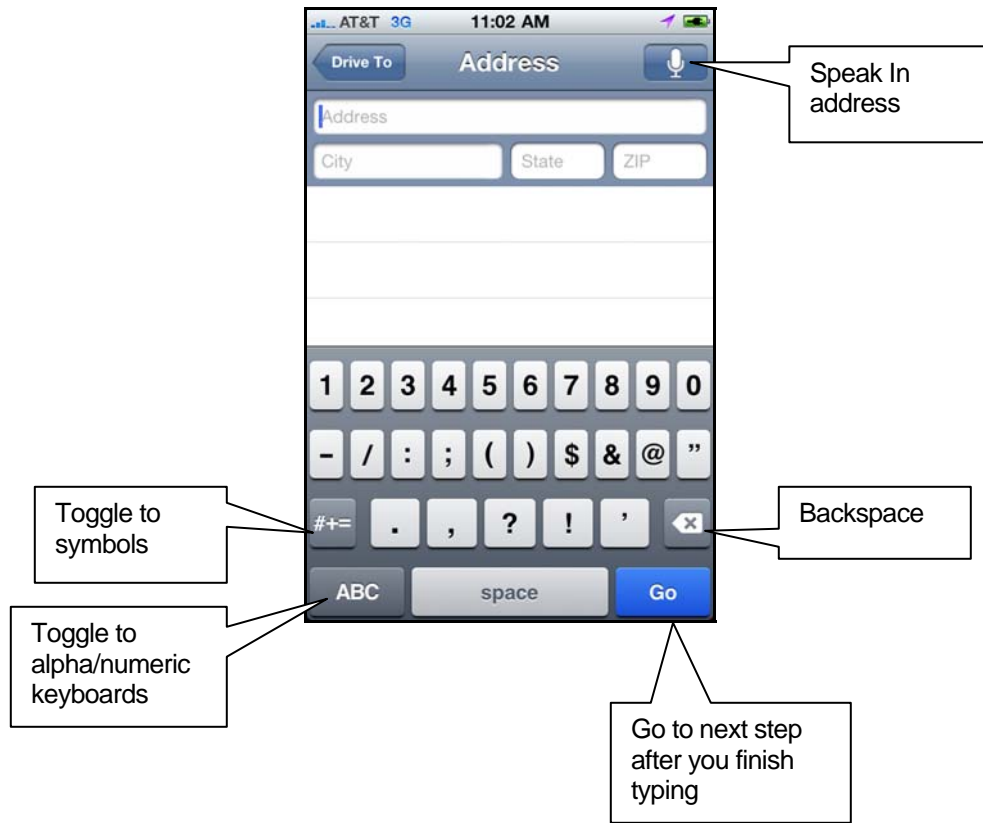
The AT&T Navigator application communicates with the AT&T Navigator servers to get routing, maps, and points of interest via your carrier's data network. You do not need to purchase additional data services if you already have a data or email services plan for your device. However, if you do not already have a data or email services plan, you must order one from your carrier so you can use the AT&T Navigator application. For contact information, please see the "Customer Support" section on Page [62](#).

## 4. The Device Controls

The iPhone device features touch-screen capability. The AT&T Navigator application can be viewed in either Portrait or Landscape modes.



The iPhone features an on-screen keyboard. Within the AT&T Navigator application, the keyboard displays whenever you choose a field that requires text entry.



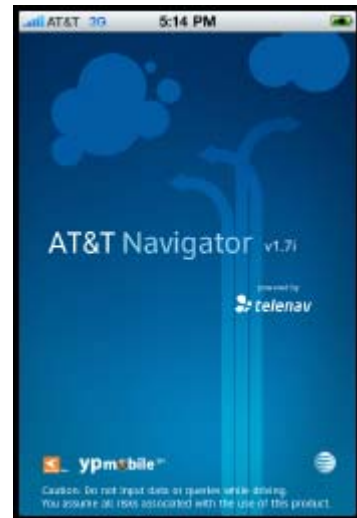
## 5. Downloading & Launching AT&T Navigator

AT&T Navigator can be purchased from the App Store directly from your iPhone. Go to the App Store and download the “AT&T Navigator” application. You will not be charged for the download.

After the download, the AT&T Navigator logo is available for selection on the Main Menu.



The splash screen appears for a few seconds after starting the application.



## Register

The first time you log into AT&T Navigator, you will see the Register screen. Enter the required information and choose **Submit** to continue.



You will be sent a Verification Code through a text message. Before you close the pop-up, be sure to remember or write down your code to enter it on the Verification screen.

On the next screen, you can choose a subscription plan.

**NOTE:** After login, you may also see the Terms & Conditions screen, important messages from AT&T Navigator regarding upgrades, scheduled downtime, pending account expiration, etc.

When the device reaches the AT&T Navigator servers with a valid phone number and PIN, the device will be registered to use AT&T Navigator and will only present the splash screen and Warning screens in the future. Visiting [www.navpreplan.com](http://www.navpreplan.com) and changing the PIN will require you to repeat the above registration process.



AT&T Navigator may ask if your current location can be used for map and navigation purposes. Make a selection to clear the pop-up.

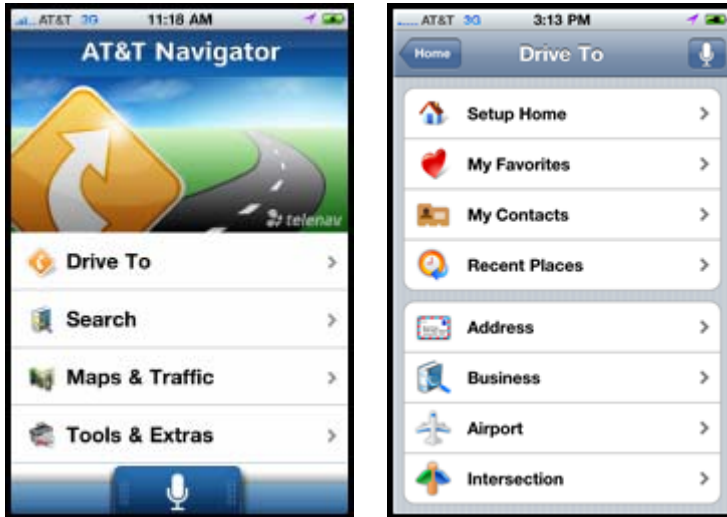
**NOTE:** If you choose "Don't Allow," the application will not be granted the permission to get GPS fixes, so the map and navigation features may not work.



## 6. AT&T Navigator Menu Overview

This section gives you a brief overview of the AT&T Navigator menus.

### Drive To Menu



Use Drive To and select from a variety of ways to navigate to a chosen address. The Drive To Menu options are:

- **Setup Home** (This reads “Home” if an address is already saved) - This option lets you save a Home address so you can easily select it for use in the future. If you need to change this address, you can edit or delete it from the Tools & Extras menu.
- **My Favorites** - Places that you have found and saved in the past so you can quickly access them.
- **My Contacts** - Quickly find addresses that you have saved in your device’s Contacts list.
- **Recent Places** - AT&T Navigator automatically saves all of the places that you:  
1.) Found in a Directory (Business) search, 2.) Viewed as a map, or 3.) Located using a street address, airport, or intersection.
- **Address** - Enter a street address. You can leave the address field blank and type in a city name to get directions to the center of the city.
- **Business** - Search the directory and find the addresses and phone numbers of businesses. You can sort businesses by best rating or distance. Once you find what you are looking for, you can get audible and visual driving or walking directions, place a call, view a map, or save it to your My Favorites list.
- **Airport** - Quickly find airports by typing in the name or 3-letter code.
- **Intersection** - Enter two cross-streets.


For more information about using the Drive To Menu, see page [17](#).

## Search Menu



The Search menu provides you with a few different ways to find the addresses and phone numbers of businesses such as restaurants, hotels, and gas stations. You can even look for the cheapest gas prices around the area or locate a WiFi spot.

You have the following options on the Search page:

- **Business Name or Category** – Type in a keyword for the search.
- **Select a Category** – Select from the most popular search categories. Category choices with a right arrow  offer more options for that category.
- **Complete List** – This choice is found at the bottom of the Search categories. Use it to search the entire Directory by categories grouped as “Community” or “Business.”
- **Voice Command** – Tap the microphone at the bottom of the page to say a business name or category. Optionally, you can include the name of the location (e.g., “Coffee in Las Vegas, Nevada”).

For more information about using the Search Menu, see page [36](#).

## Maps Menu

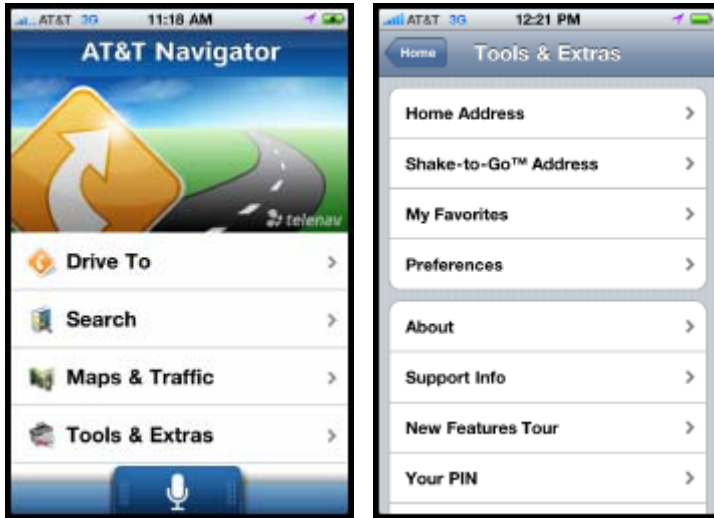


You can use the Maps menu to view a map and traffic information for one of the following:

- Your Current Location
- A Favorite Place
- A Contact from your device's Contacts list
- A Recent Place
- An Address
- A Business (this is the same as the Search menu option)
- An Airport
- An Intersection

See page [42](#) for full details on these features.

## Tools/Extras Menu

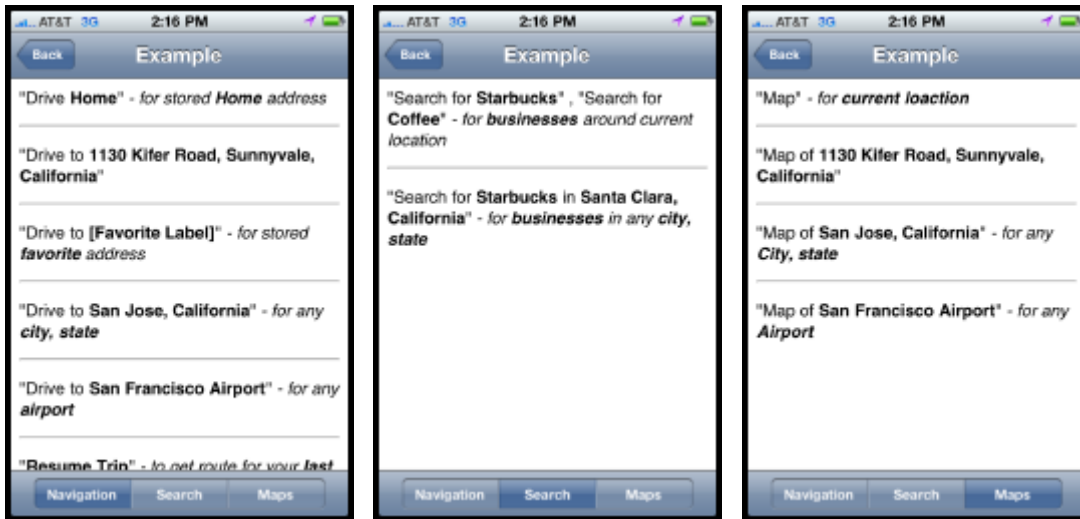


The Tools/Extras menu gives you options for setting your preferences and other features. The Tools/Extras Menu options are:

- **Home Address** – This is the address you have set as your home. Here, you can get driving directions, view a map, or edit or delete the address.
- **Shake-to-Go Address** – Enter an address to get driving directions to there when you shake the iPhone.
- **My Favorites** – Manage your Favorites list by renaming or deleting the items. You can also drive to the address, view a map, or group your Favorites into categories for better organization.
- **Preferences** – Set your preferred options for the AT&T Navigator application.
- **About** – View your AT&T Navigator version number. You may be asked to provide the version number if you are on a call with Customer Support.
- **Support Info** – Quickly call or email AT&T Customer Support directly from your device.
- **New Features Tour** – Go through a brief tour of the latest AT&T Navigator features on your iPhone.
- **Your PIN** – View your PIN, which can be used to access the AT&T Navigator website at [www.navpreplan.com](http://www.navpreplan.com) for pre-planning. By default, your PIN is the last 4 digits of your phone number.
- **Terms & Conditions** – View the link where you can find AT&T Navigator's complete Terms & Conditions on the Web.

See page [45](#) for full details on these features.

## Voice Command



Use the voice command feature by choosing the microphone icon anywhere within the AT&T Navigator application. Depending on what screen you are on, you will be prompted with different examples on the voice command you can give. For example, if you are viewing the Search screen, you can say a command to find a business category and also specify a search city.



When the microphone graphic turns a different color on the voice command screen, speak clearly into your device's microphone and choose the **Finish** button at the bottom of the screen when you are done.



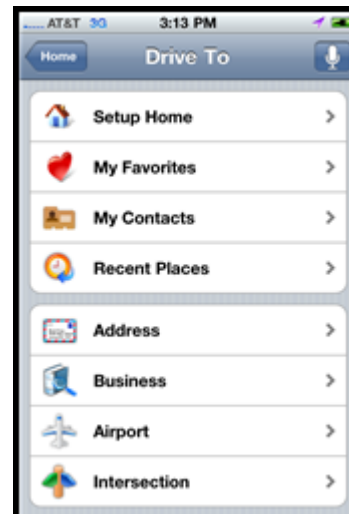
## 7. Drive To Menu

To use the Drive To menu, do the following steps:

1. Select Drive To on the AT&T Navigator Main Menu.

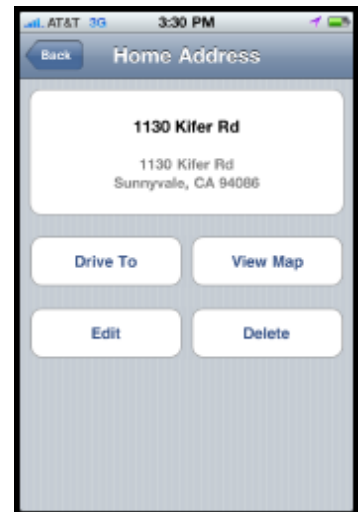


2. Select one of the following options from the Drive To menu as shown in the illustration to the right and discussed below.



## Set Up Home


This option lets you save a Home address so you can easily select it for use in the future. Once you have set this up, you can edit or delete it by going to the Tools & Extras menu.



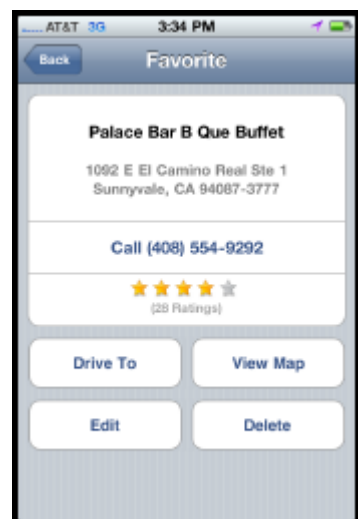
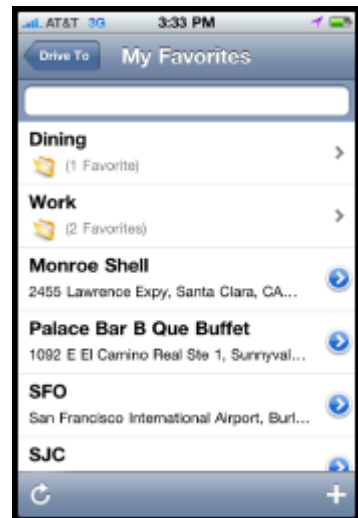
## My Favorites

Favorite are places that you have found and saved in the past so you can find them quickly.

Your Favorites list can grow to an unlimited length. If your list gets too long, you can enter one or more alphanumeric characters in the Search field. The Favorites that match your search are automatically displayed.

Choose an address in the Favorites list to get Drive To directions. Choose the right arrow  next to an address to access a menu with more options. Options are based on what information is available for a selected address, so not all of the options below may be present:

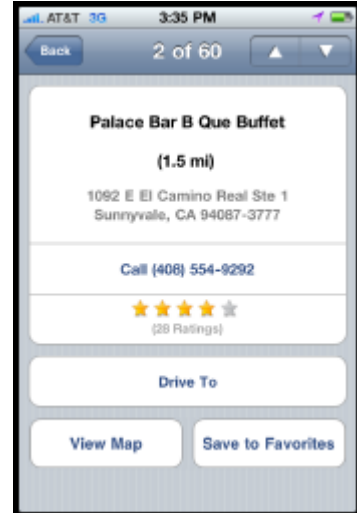
- **Call** – Choose this option to call the business.
- **Rating** – See how this business has been rated on a five-star scale.
- **Drive To** – Get driving directions to this location.
- **View Map** – View a map of this location.
- **Edit** – Edit the name of the Favorite, or add it to a Favorites category.
- **Delete** – Delete the Favorite from the list.



## Save a Location to My Favorites

To save a location to your Favorites list, select the **Save to Favorites** option, which can be found on certain screens, including Search Details and Recent Places.

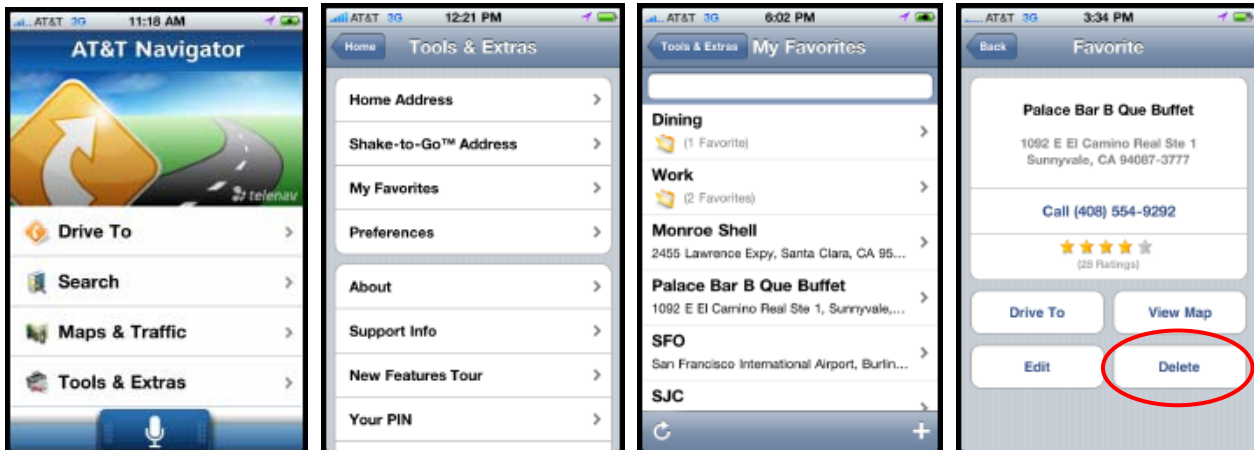
For more information on Favorites, see “My Favorites” on page [47](#).



## Delete a Location from My Favorites

To delete a location from your My Favorites list:

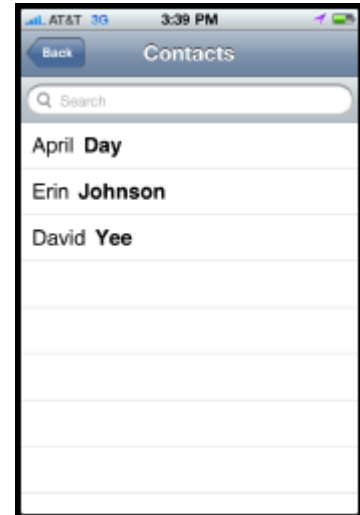
1. Go to Tools/Extras >> My Favorites.
2. Choose a Favorite in the list.
3. Choose **Delete**.



## My Contacts

Quickly find addresses that you have saved in your device's Contacts list. If you have a large Contacts list, it may be easier to use the Find function to find your desired address. To use the Find function, type a First or Last name of a contact in the Find text box. As you type, the closest match(es) will appear at the top of the list.


In the Contacts screen, select a contact to drive to.

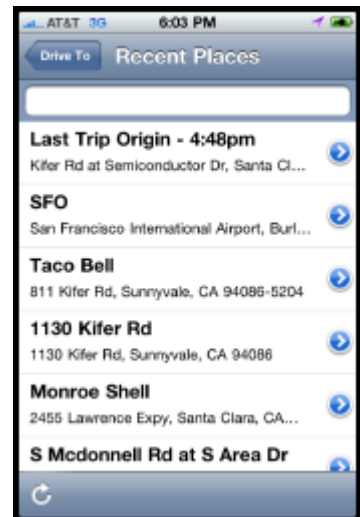


## Recent Places

AT&T Navigator automatically keeps a list of all of the places that you have found when using any of the Drive To functions. You can access the Recent Places list from the Drive To menu or the Maps & Traffic menu.

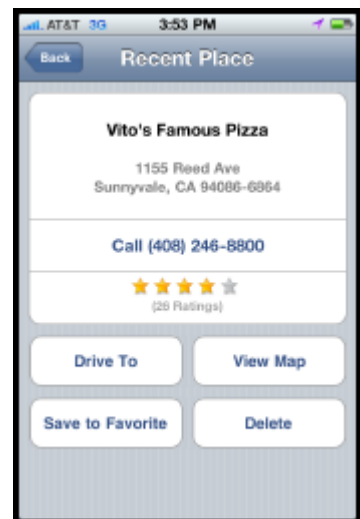
Your Recent Places list can grow to an unlimited length. If your list gets too long, you can enter one or more alphanumeric characters in the Search field. The Recent Places that match your search are automatically displayed.

Choose an address in the Recent Places list to get Drive To directions. Choose the right arrow  next to an address to access a menu with more options.



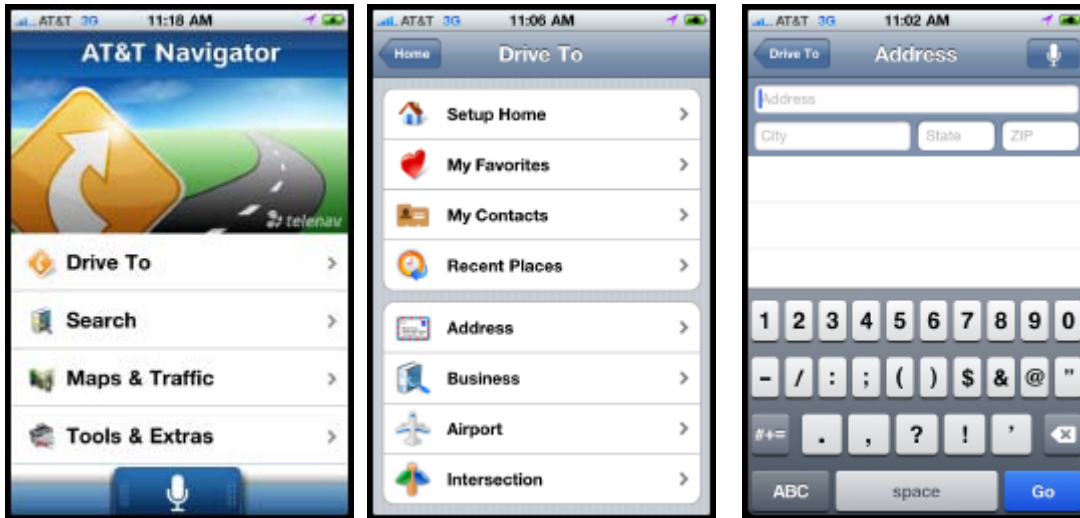
Options are based on what information is available for a selected address, so not all of the options below may be present:

- **Call** – Choose this option to call the business.
- **Rating** – See how this business has been rated on a five-star scale.
- **Drive To** – Get driving directions to this location.
- **View Map** – View a map of this location.
- **Save to Favorite** – Save the address to your Favorites (the address also remains in your Recent Places list).
- **Delete** – Delete the Favorite from the list.



## Address

Enter a street address by typing in the appropriate fields as shown. Partial entry (5 or more letters) is okay for the street name.



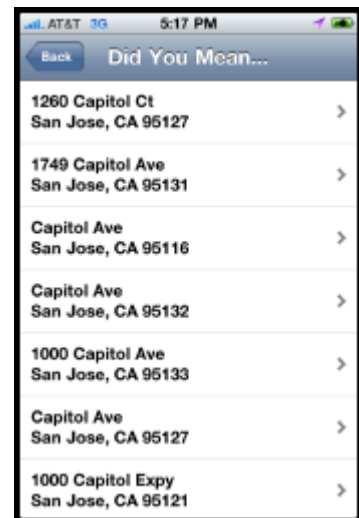
You can leave the Address field blank and type in a city name to get directions to the center of the city. The City field has an auto-fill feature, so you usually will not have to type the whole name of the city or the name of the state. If the city/state that you are looking for appears in the drop-down list under the text field, you can quickly select it.

If necessary, you can also type in the name of a state. Type the two-letter abbreviation for the state if you know it, or spell the whole name of the state if you do not. The State field also has the auto-fill feature. When you are finished typing, choose **Go**.

AT&T Navigator checks to see if the address that you entered can be found. AT&T Navigator prompts you to modify the address if the address is too new to be found in the mapping database or if the street number cannot be found for some other reason (i.e., if the street number does not exist).

After you make a selection, you will be taken to the Trip Confirmation screen (see page [24](#)).

**NOTE:** See “Voice Command” on page [16](#) for more information on dictating an address.

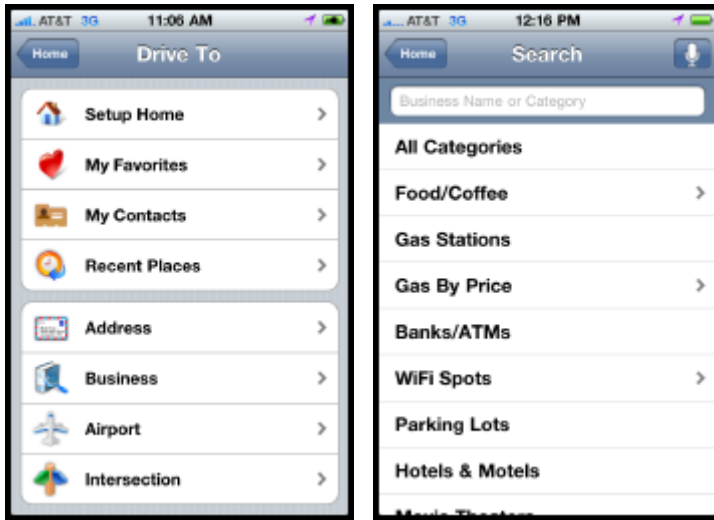


## Business

Search the Businesses directory and find the addresses and phone numbers of businesses such as restaurants, hotels, and gas stations. You can even look for the cheapest gas prices around the area or locate a WiFi spot.

For more information on this feature, see “Search Menu” on Page [36](#).

**NOTE:** See “Voice Command” on page [16](#) for more information on dictating an address.



## Airport

Quickly find airports by airport code search or city search. The airport is automatically saved to your Recent Places list. Type the three-letter abbreviation of the airport (i.e., SFO) or type the whole name of the airport (San Francisco International). Then choose **Go**.

The Airport field has an auto-fill feature. If you see the name of the airport at the top of the list as you start typing, you can save time and keystrokes by selecting it.

**NOTE:** See “Voice Command” on page [16](#) for more information on dictating an address.



## Intersection

Enter an intersection by typing as shown. You can also enter an address by speaking (see previous section).

AT&T Navigator checks to see if the intersection that you entered can be found. AT&T Navigator prompts you to modify the name of the intersection if one of the streets does not exist, if the streets do not cross, or if the address is too new to be found in the mapping database.

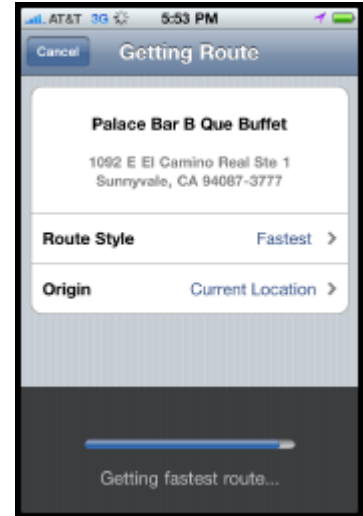
**NOTE:** See “Voice Command” on page [16](#) for more information on dictating an address.



## Navigation Options (Trip Confirmation)

The Trip Confirmation screen appears before your navigation route is displayed. Before the “Getting Route” progress bar reaches 100%, you can make any necessary changes:

- Change your route style
- Change your origin



## Route Style

You can modify the Route Style for your trip by selecting one of the following options:

- **Fastest** – This default Route Style finds the fastest driving route.
- **Shortest** – This Route Style may or may not take more time to drive, but it shows you the shortest distance.
- **Prefer Streets** – Use streets instead of highways if possible.
- **Prefer Highway** – Use highways instead of streets if possible.
- **Pedestrian** – Find walking directions.

You can also select which of the following to avoid:

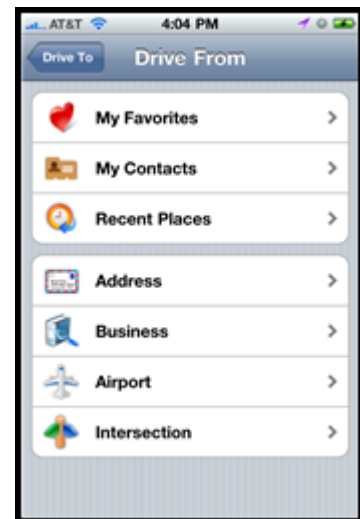
- **Avoid Toll Roads** – Get a route that helps you avoid paying toll.
- **Avoid HOV Lanes** – Get a route that helps you avoid Carpool lanes for when you are driving alone.

**NOTE:** The “Pedestrian” route style may make your walking route easier, for example by allowing you to take advantage of going the wrong way down one way streets. As always, use your common sense to determine the safety of any route.



## Origin

AT&T Navigator assumes that you want to start from your current GPS location, but you can select “Origin” in the Getting Route screen to choose an alternative starting point for your trip.



## Initial Driving Directions

Within a few seconds of selecting a Drive To location, AT&T Navigator calculates what it believes to be an optimal route to your destination and tells you how to start your trip from your current location.

Prior to obtaining your GPS location, AT&T Navigator calculates your route based on an approximate location using the nearest cell tower. Also, if you are not moving, AT&T Navigator may not know your direction of travel.

Therefore, the first few driving directions may be incorrect based on AT&T Navigator's approximate assumptions. However, once you have a GPS and start moving, AT&T Navigator learns your exact location and direction of travel and provides an updated set of driving directions.

For more information about navigation views, see page [26](#).

## GPS Origin Refinement

If you are using GPS navigation and you are in a parking lot or similar area where your location does not exactly map to a specific street, AT&T Navigator's best estimate may not locate you on the correct starting street.

You have the opportunity on the Getting Route screen to select "Origin" to manually establish your starting point. If you do nothing, this screen disappears after a few seconds, and AT&T Navigator uses the default street as the starting location. On the other hand, if you choose "Origin," you can choose "Address" to enter an exact address or "Intersection" to enter the intersection of two roads as your starting point.

If you are not sure which street you are on, simply start driving. AT&T Navigator detects your current location and recalculates your driving directions as needed.

## Audible Guidance During Navigation

The lead times for the audible guidance are increased proportionally to your driving speed. This allows more time for changing lanes before a turn if you are driving at highway speeds as opposed to driving more slowly on local streets. A Preference setting determines whether street names are included in the messages or not. Enabling street names increases packet data usage.

## Audio Replay

If you wish to hear an updated informational message for the current route segment, simply tap on the **Turn** graphic in the upper-left corner.

## Miss a Turn?

Whenever you miss a turn, turn the wrong way, turn too early or too late, or otherwise get off the planned route to your destination, AT&T Navigator automatically creates a new route to your desired destination, and an audible tone announces that a new set of instructions is available.

If you realize you have missed a turn or have otherwise gotten off the route, just keep driving. AT&T Navigator detects your current location and recalculates a new set of driving directions to get you back on track.

It may take approximately 15 to 30 seconds for AT&T Navigator to update your route. If during this process you make additional deviations from your current route, AT&T Navigator may have to contact its servers for another new route.

Since AT&T Navigator requires access to your carrier's network, if you are off route and outside of the carrier's coverage area, you must return to your carrier's coverage area in order for AT&T Navigator to recalculate your route.

## Navigation Views

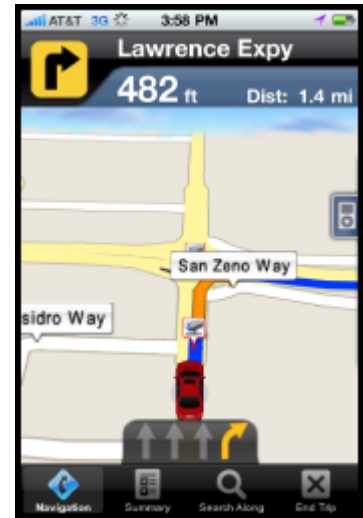
The default navigation view is 3D moving maps, but you may wish to use the 2D Map view instead. You can change the default navigation view in Tools & Extras >> Preferences >> Moving Maps (see page [53](#) for more information).

## 3D Moving Map

A 3-dimensional map with turn icons (default view).

You can zoom in and out of this map by using the finger-pinch action. Pan the map by dragging your finger along the screen.

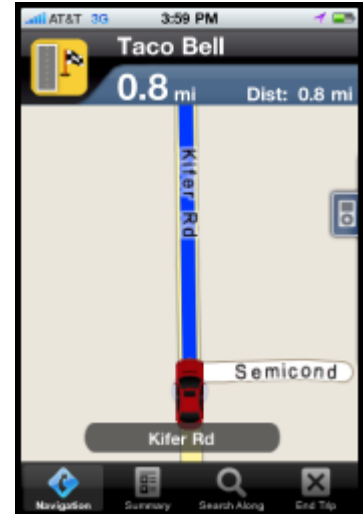
**TIP:** Select the turn icon in the upper-left corner to repeat the last audio instruction.



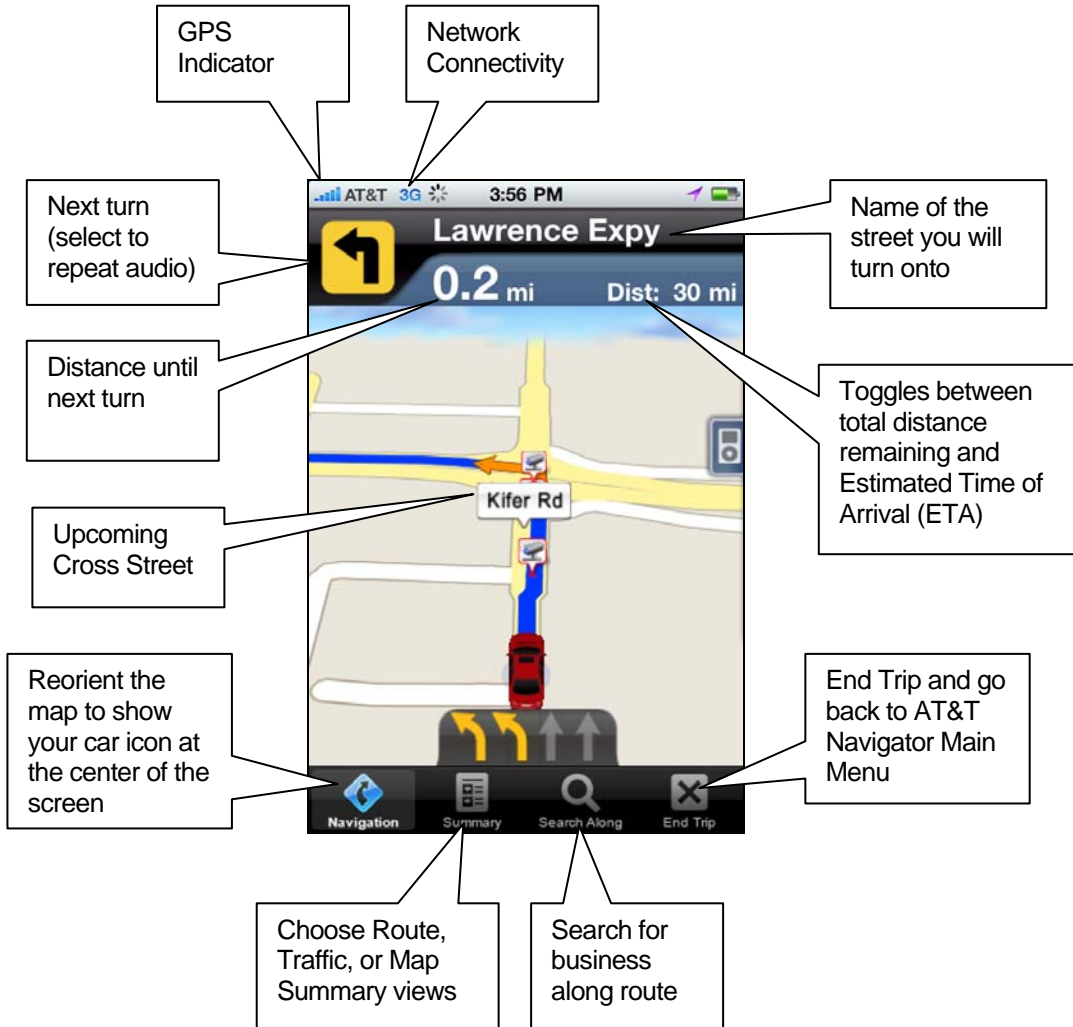
## 2D Moving Map

The 2D view allows you to see how the road network is organized, similar to the perspective of a cartographer looking down on a map.

You can change the default Nav Map to a 2D view by going to Tools & Extras >> Preferences >> Moving Maps.



Depending on what navigation view you are in, the contents you find may vary. Below are the contents for the 3D Map view.



## On-Screen Navigation Icons

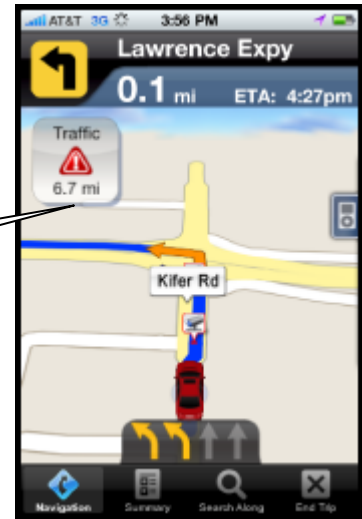
The following explains some of the icons that you may see during a navigation session when viewing a 2D or 3D Map.

### Traffic

When you are viewing moving maps during navigation and have set Traffic Alerts to “On” in **Tools & Extras** >> Preferences >> Traffic Alerts, an icon will appear on the map if there is an accident less than 15 miles ahead of your current route. You will see the distance along the route until the accident and hear an audio warning.

**(Audio)**

“Accident 6.7 miles ahead on US 101 at Lawrence Expressway; 1 lane closed. Tap the traffic alert to avoid.”



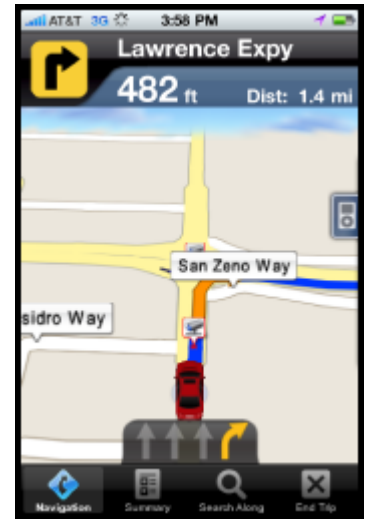
## Speed Limit

The legal speed limit will be displayed on the screen for major roads and highways.



## Lane Assist

The Lane Assist feature is designed to help you determine which lane(s) to be in at a multi-lane highway junction or an intersection. As you approach a turn or junction, the Lane Assist graphic will be displayed on the screen with correct lanes highlighted for your route.



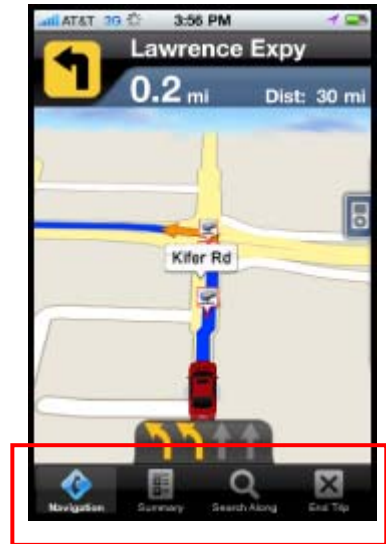
## Traffic Cameras

You will see an icon when you are approaching a traffic camera. Traffic camera data is reported by users of AT&T Navigator.



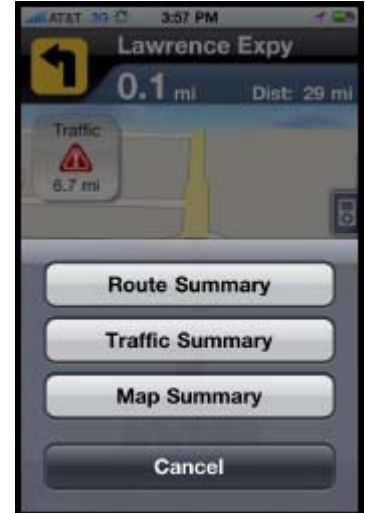
## Navigation Menu Options

Navigation options are listed at the bottom of the navigation screen and are described in the sections below.



## Summary

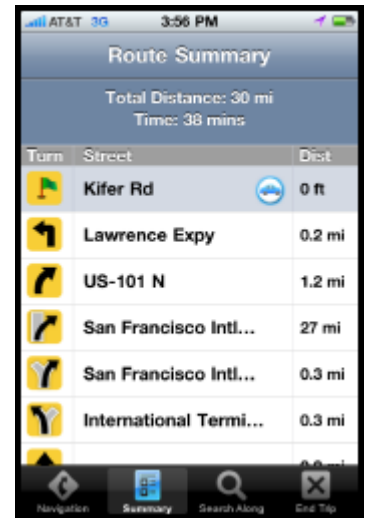
Choose **Summary** on the Navigation Options toolbar to expose a menu and select another navigation view.



### Route Summary

A text listing of every turn for this navigation session from your starting location to your destination, along with mini turn icons.

**NOTE:** Select a line to repeat audio directions for that segment.



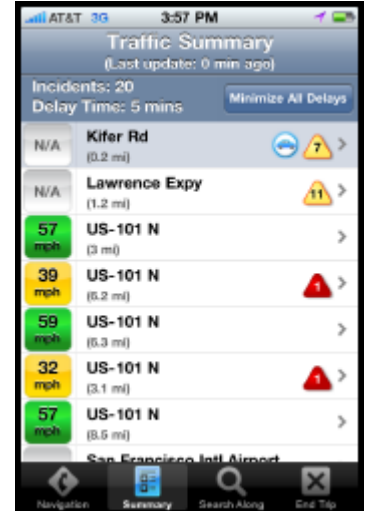
### Traffic Summary

Displays overall delay from traffic, a summary of incidents on the route, and the average speed for each segment where available. You can select any line to view more details.

Below is an explanation of what you will see on the Traffic Alert screen:

- **Last Update** – When the information was last updated.
- **Incidents** (triangle icons) – Total number of remaining incidents directly along the route. The color of the triangle indicates incident severity:

Color	Severity
Yellow	Only Minor incidents
Orange	At least one Major incident, no severe incidents
Red	At least one Severe incident

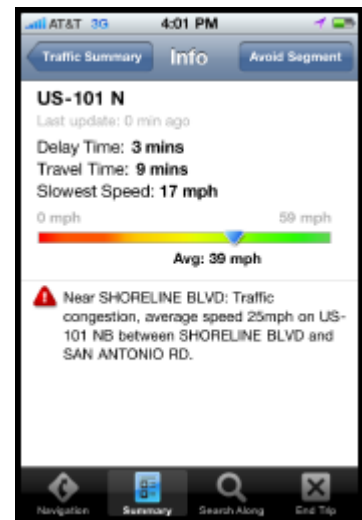


- **Delay Time** – Estimated delay time of trip due to traffic.
- **Mph/Kph** – Average speed on that road segment.
- **Street** – The street or highway name of the road segment.

**NOTE:** “N/A” is displayed for segments without traffic flow information (usually local streets) or segments farther than 200 miles away.

If you select an incident line, you can view the details. Below is an explanation of what you will see on the Traffic Detail screen:


- **Delay Time** – Estimated delay time of trip due to traffic.
- **Travel Time** – Estimated total time for trip.
- **Slowest Speed** – The slowest speed detected along the route.
- **Average Speed Bar** – Average speed of a segment on a scale of 0 to the maximum-posted speed for that segment.
- **Incident Detail** – Each incident is displayed with the following:
  - -Incident graphic detailing the type of incident
  - -Location
  - -Additional comments

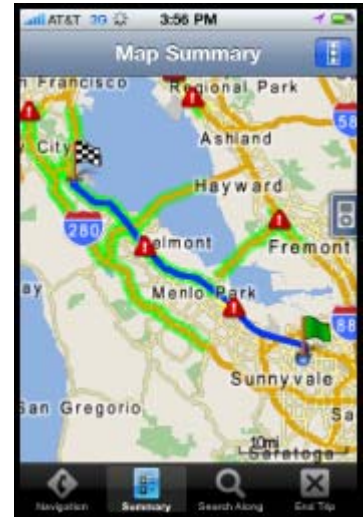


## Map Summary

The entire route from your starting location to your destination is drawn on a map. The route is displayed as a blue line connecting the Start and Finish flags.

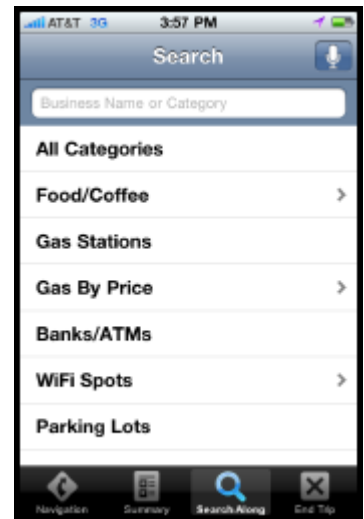
You can zoom in and out of this map by using the finger-pinch action. Pan the map by dragging it with your finger.

Choose the Traffic icon  to show or hide traffic flow and incident alerts on the map.



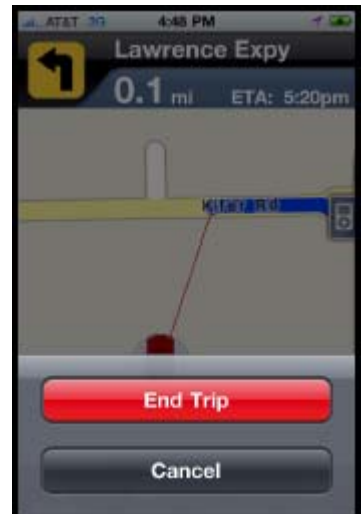
## Search Along

Use the Directory to find the desired locations along your navigation route. For example, find every Mexican restaurant on your route between San Francisco and Sacramento. This also displays how many miles off your route each restaurant is. Select a restaurant from the Search Along list to get driving directions from your current location to the restaurant.



## End Trip

To end navigation and return to the AT&T Navigator Main Menu, choose "End Trip" on the Navigation Options toolbar.



# Re-routing Options

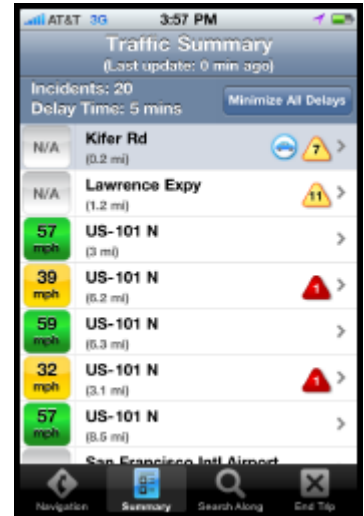
## Manual

While you are in a navigation session, you can choose to manually re-route to avoid traffic congestion.

1. During navigation, choose Summary >> "Traffic Summary" at the bottom of the screen.



2. Choose a line to view traffic details for a particular segment.
  - **Minimize All Delays** – Reroute to minimize traffic delays for the entire current route.
  - **Avoid Segment** (this option appears when you select a segment with an incident detail) – Reroute to avoid the selected segment.



3. The Suggested Route screen shows the proposed new route, outlining the original (blue) and suggested route (green), as well as listing the estimated time saved.
  - Choose **Accept** to generate a navigation session for the new route.
  - Choose **Cancel** to go back to the Traffic Summary screen.

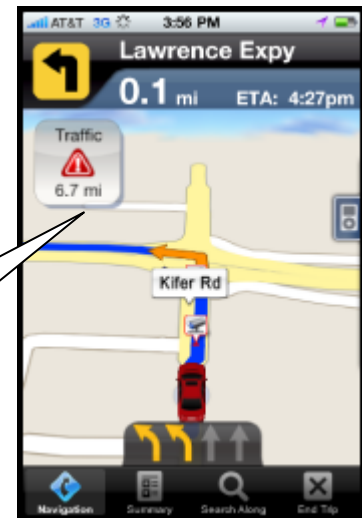


## Avoid Ahead (Audio Detour)

When you hear an audio warning about a traffic incident during your navigation session, you can re-route to avoid congestion ahead.

1. During navigation, an audio warning sounds to alert you to traffic incidents along your route. An alert icon appears on the map, showing severity and distance to the incident.

**(Audio)** "Accident 6.7 miles ahead on US 101 at Lawrence Expressway; 1 lane closed. Tap the traffic alert to avoid."



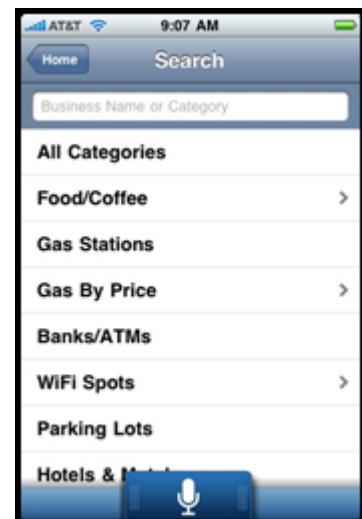
2. Select the Traffic Alert icon on the device. The "Getting New Route" progress bar appears, and the application automatically calculates a route to avoid all incidents within a 15-mile range. When you hear the audio prompt, "New Route," the new route will be shown on your navigation session. The traffic alert icon will disappear from the screen.

## 8. Search Menu

You can use the Search menu to find businesses such as restaurants, hotels, gas stations, and so on. To use the Search menu, do the following:

1. Select Search on the AT&T Navigator Main Menu.
2. Type in a Business Name or Category, or select from the available categories.

**NOTE:** You can also Speak In a search. See "Voice Command" on Page [16](#) for more information.



3. You can change your Search origin by choosing “Where” in the Search For screen before the progress bar reaches 100%. The default is to search for places closest to your current location.



1. A list of nearby results will be displayed for your search. Use the options along the bottom of the screen to sort the list. The options may vary based on your Search Category.

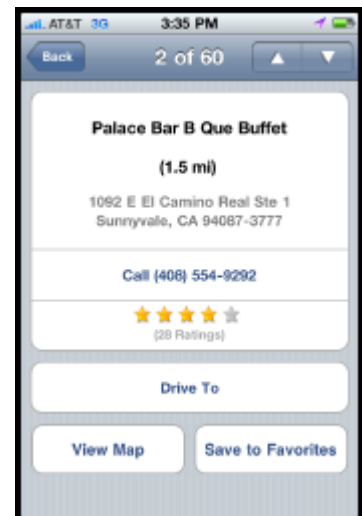
- **Best Match** (default) – This is a combination of nearest distance and highest rating.
- **Best Rating** – Sort the list by which businesses receive the highest star ratings from users.
- **Closest** – Sort the list by proximity to the search point’s current location.
- **Most Popular** – This choice only appears when you choose the category Food/Coffee > Most Popular. Sort the businesses by the number of points they have received (see the “Most Popular Category” section on Page 38 for an explanation of how popularity is calculated).





4. After you choose a business, you can:

- **Call** – Select the phone number to call the business.
- **Drive To** – Get driving directions.
- **View Map** – View a map of the location.
- **Save to Favorites** – Save the location to your Favorites list.

5. Choose the **Up** ▲ or **Down** ▼ arrows at the top of the screen to scroll through the other search results.



## Sponsored Results

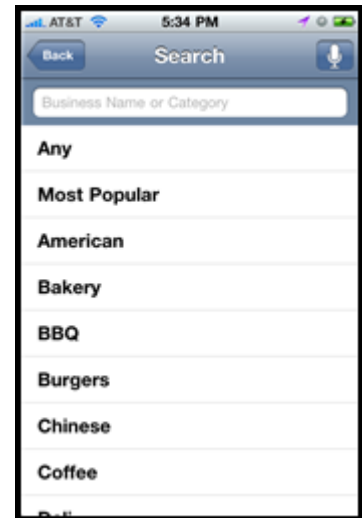
Blue icons next to business names indicate that more information may be available in the Details screen. Information on a Sponsored Result may vary, depending on what is available for the business. For example, you may see deals or promotions that the business is offering , or view menus for restaurant searches .



## Most Popular Category

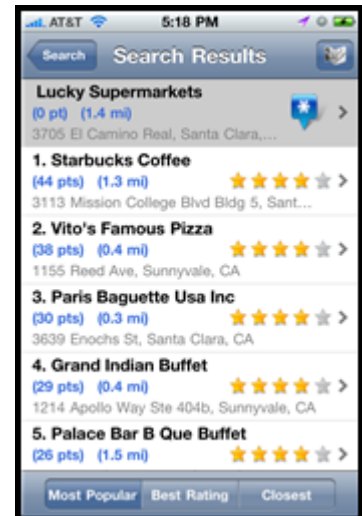
You can search for the most popular food/coffee places.

1. In the Search screen, choose Food/Coffee >> "Most Popular."



The Most Popular search results screen displays items that are frequently given higher star ratings by users. By default, results are sorted by the number of points they have received (popularity). Items with no points or negative points are not displayed.

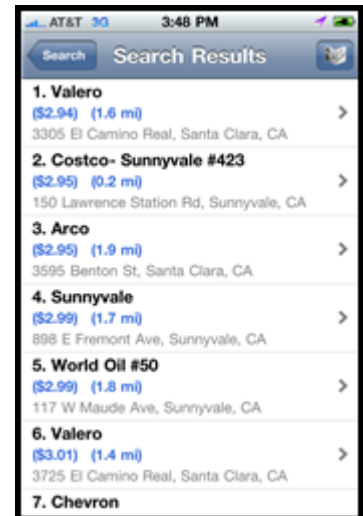
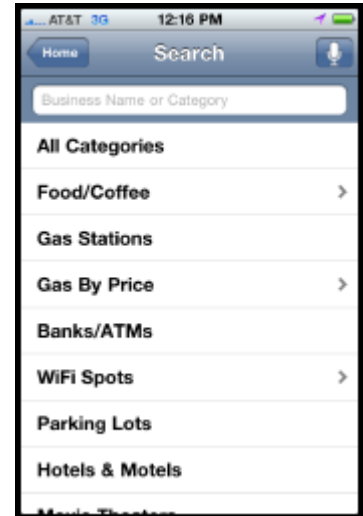
Popularity is calculated by the user-generated ratings, averaged by considering the scores of the ratings and the number of users that have rated the location. A location accrues points based on how many stars it is given by AT&T Navigator and AT&T Navigator users. When a location consistently achieves above-average ratings, its popularity count increases. Negative ratings lower the popularity count of the location.



## Search for Gas by Price

You can search for the cheapest gas prices around your current location or another location that you specify.

1. Choose Search in the AT&T Navigator Main Menu.
2. In the Search screen, choose "Gas By Price."
3. Choose "Any" to search all categories, or choose a specific fuel grade.
4. After you select a fuel grade, the Search Results screen displays with a list of gas stations sorted by price.
5. Choose a gas station to go to its Details screen. From there, you can Call (if phone number is available), Drive To, View Map, or Save the location to your Favorites.

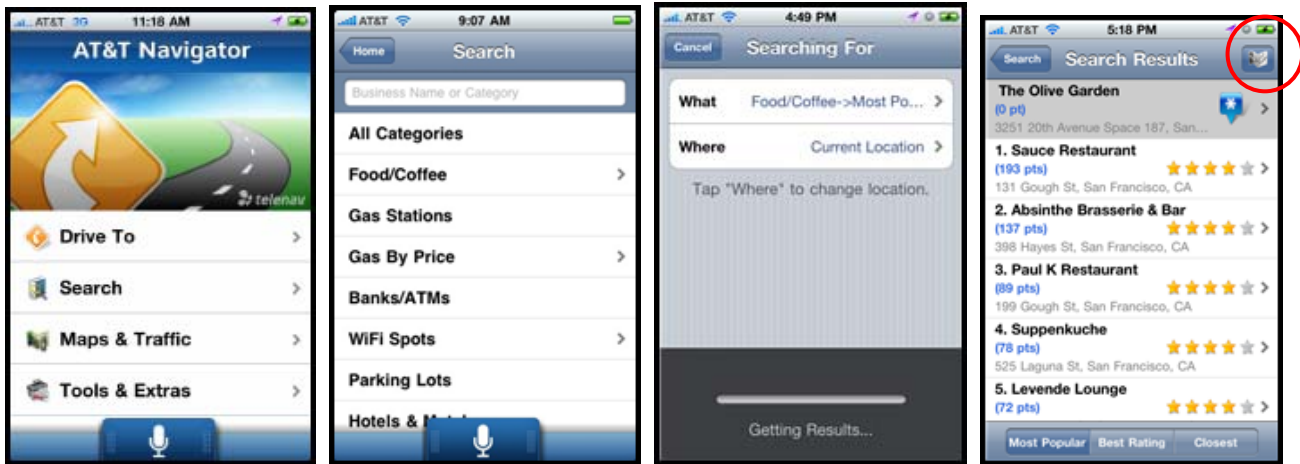


## Map Results

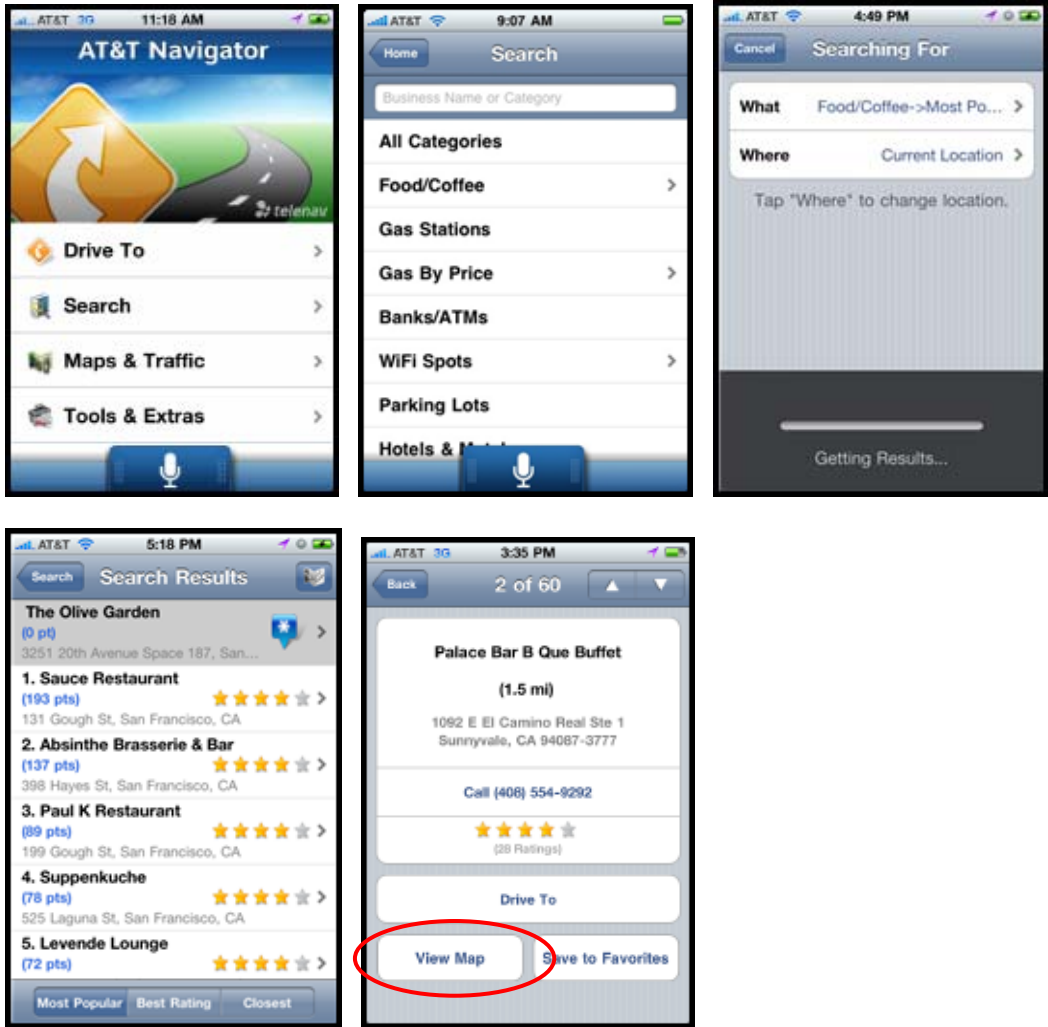
When you perform a category search, you can view the category's points of interest plotted on a map. From the Map Results screen, you can also choose a corresponding number to view more details about a particular point of interest.

You can view the Map Results screen in two ways:

1. From the Search option in the AT&T Navigator Main Menu, choose a category. On the Search Results list, choose the "Map Results" icon.




2. In the Details screen for a search result, choose “View Map.”



Points of interest are ordered based on how they were sorted on the Search Results page. If sorted by distance, the #1 point of interest is the one closest to the search location. If sorted by rating, the #1 point of interest is the one with the highest rating.

If you are viewing the Map Results screen from the Address Details screen (Option #2 above), the search result number for that point of interest is highlighted by default. For example, if you are looking at the third search result and choose **View Map**, the third result appears in the center of the page.

- On the Map Results screen, choose any location for a pop-up with the name of the business.
- Choose the blue arrow icon  of a location to view its Details screen.
- Choose “Previous 10” or “Next 10” at the bottom of the screen for



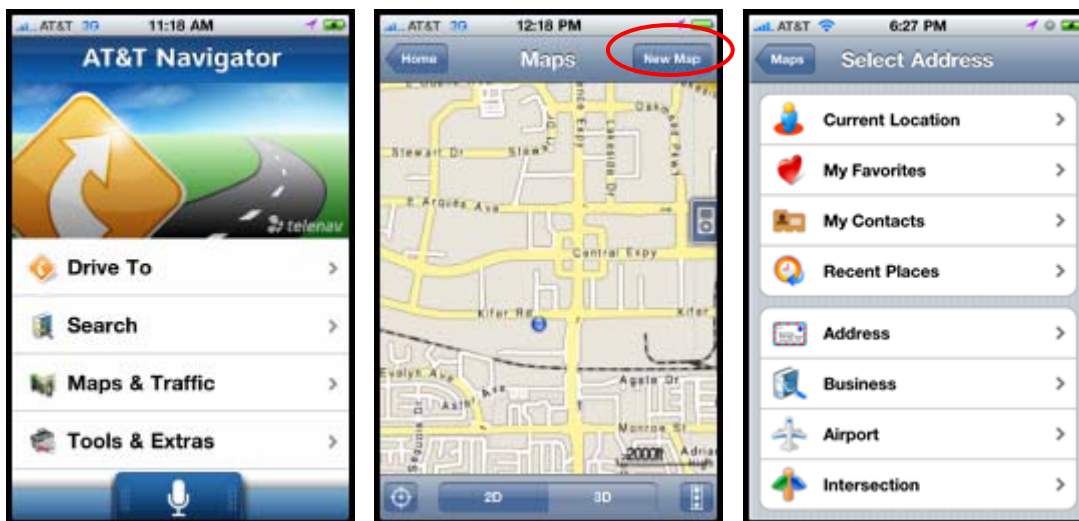
more results.

- Zoom in and out of this map by using the finger-pinch action.
- Pan the map by dragging it with your finger.

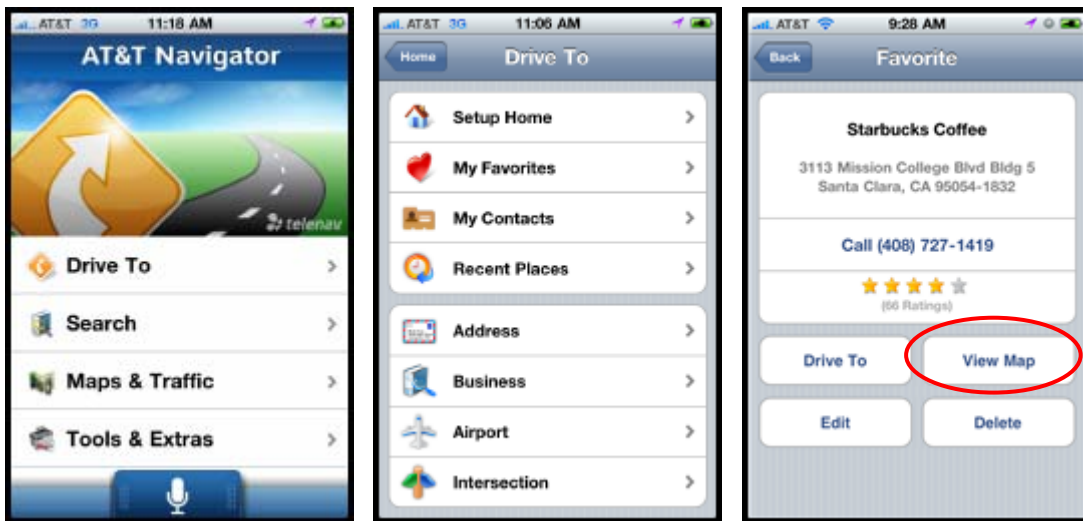
## 9. Maps & Traffic Menu

You can view a map for a selected location in a variety of ways:

1. From the Maps option in the AT&T Navigator Main Menu. A map of your current location will be displayed. You can choose **New Map** to view a map of another area.



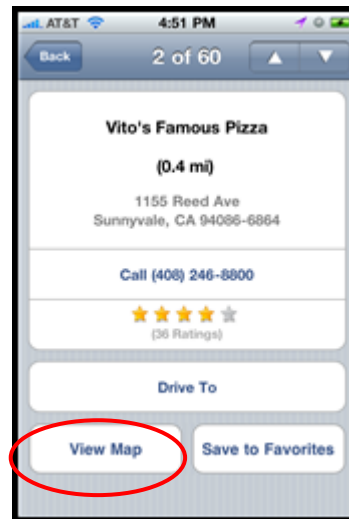
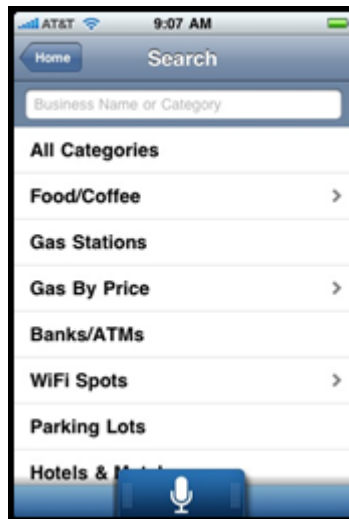
- From the View Map option for any location that you have found in the Drive To menu.



- From the Map Summary option for any location that you have found in the Drive To menu.



- From the View Map option for any location that you have found using the Search directory. For example, from the AT&T Navigator Main Menu, select Search. Search the Directory for your desired location, and then select the **View Map** option for the location that you found. This map displays the location according to your search criteria (i.e., by distance or by popularity).




## Check Traffic

In the Maps & Traffic menu, you can also check traffic conditions around a certain area.

1. Select "Maps & Traffic" on the AT&T Navigator Main Menu.



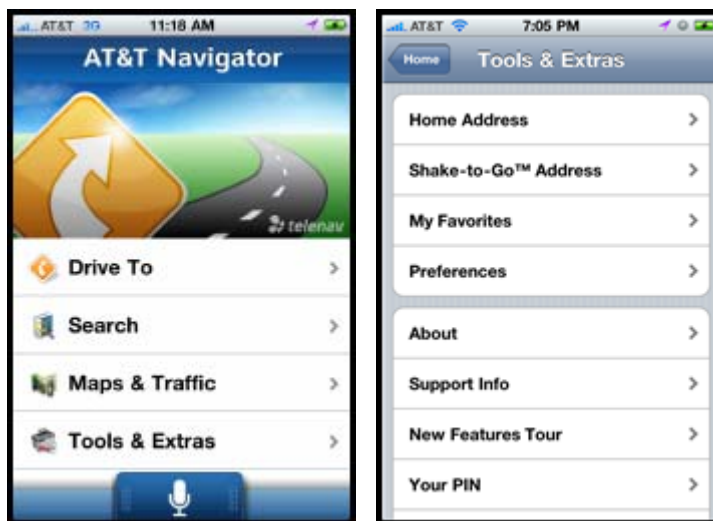
2. A map of your current location appears (your last-known location is shown if there is no GPS availability). Choose the Traffic icon  to toggle between showing and hiding traffic.
3. Traffic alerts, as well as traffic flow information, are then shown on the map.

**NOTE:** If no traffic information appears on the map, try zooming out to show a larger area. Traffic flow information will only appear for large roads such as highways.



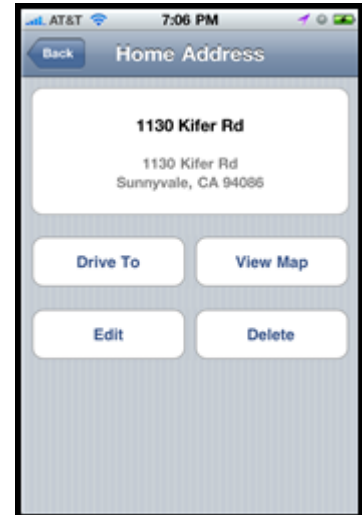
## 10. Tools & Extras Menu

The Tools & Extras menu gives you options for setting your preferences and other features as described in the following sections.



## Home Address

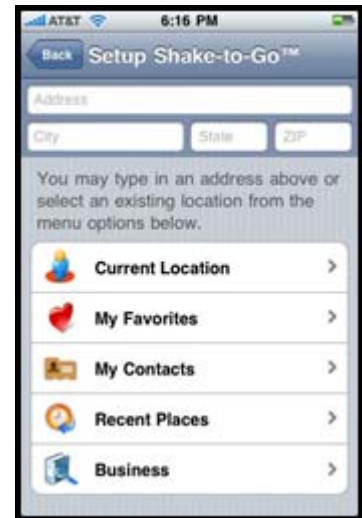
You can set up a Home Address to quickly get driving directions from the Drive To screen. Once you have added a Home Address, you can Drive To, View a Map, Edit, or Delete it from the Tools & Extras menu.



## Shake-to-Go Address

Enter an address or choose one from the categories to make it your Shake-to-Go address. Once it is set up, simply shake your iPhone to start navigation to that address.

**NOTE:** Be sure "Shake-to-Go" is set to "On" in Tools & Extras >> Preferences for this feature to be enabled.



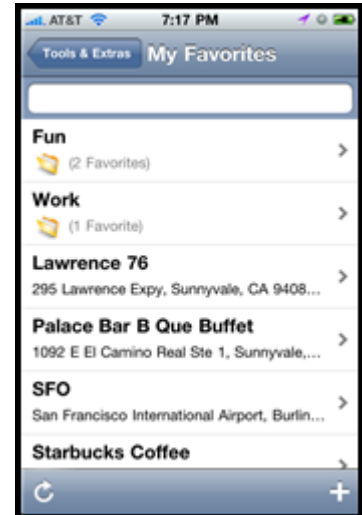
## My Favorites




Your Favorites list can consist of the following:

- **Categories** – You can organize your Favorites into categories. Each category is represented by a folder icon. . If you have received an address from another AT&T Navigator user, a non-deletable folder named **Received Addresses** will show on this page.
- **Individual Favorites** – Individual Favorites may be listed under several categories.

Select a Favorite to be taken to the Details screen, which shows the location's full address and phone number (if available).




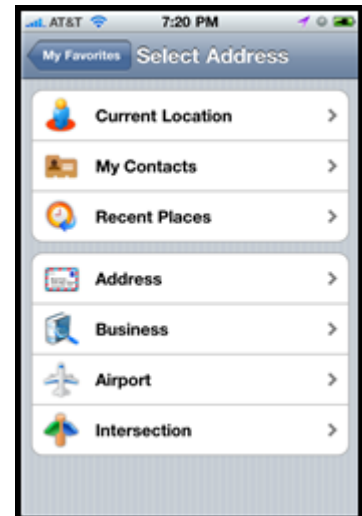
## Syncing Favorites

On the My Favorites screen, choose the “Refresh” icon  to sync addresses from your Nav Preplan website.



## Adding a Favorite

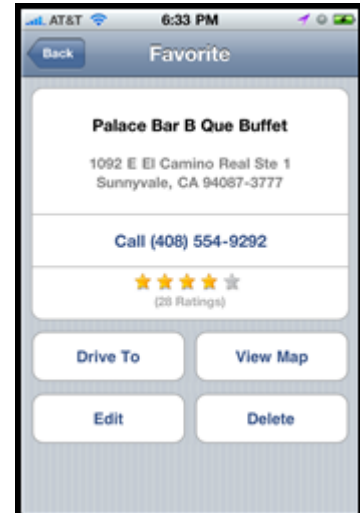
1. On the My Favorites screen, choose the “Add” icon  to add a Favorite.
2. Select an address to add.



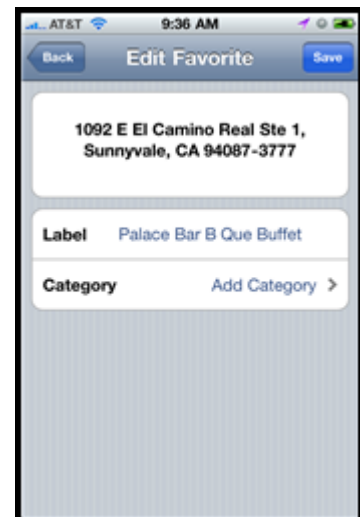
## Add to Category

This option allows you to organize where a location is stored.

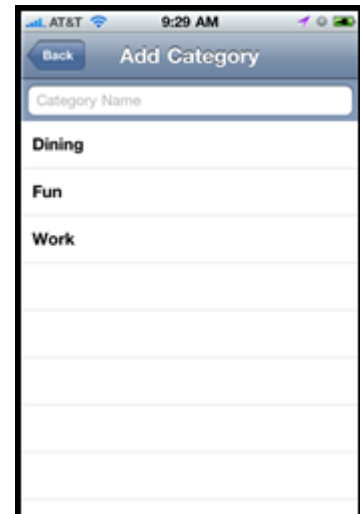
1. When viewing a Favorite that you would like to categorize, choose "Edit."



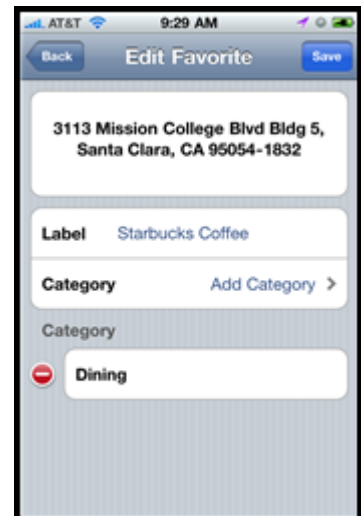
2. On the Edit Favorite screen, choose "Category."



3. On the Add Category screen, choose one of the category folders in the list to add the location to the category.



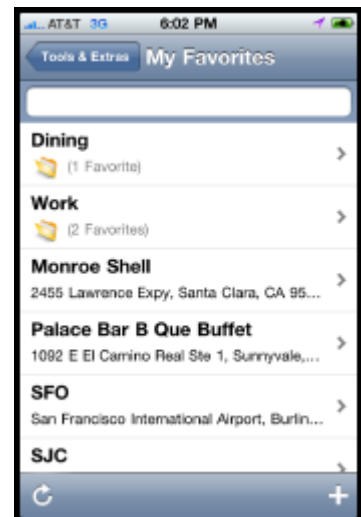
4. On the Edit Favorite screen, choose **Save**.



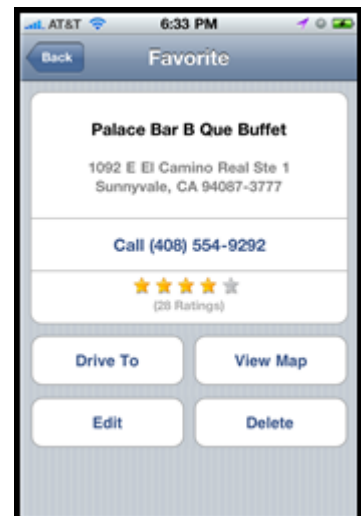
## Create New Category

Add a new category folder by doing the following:

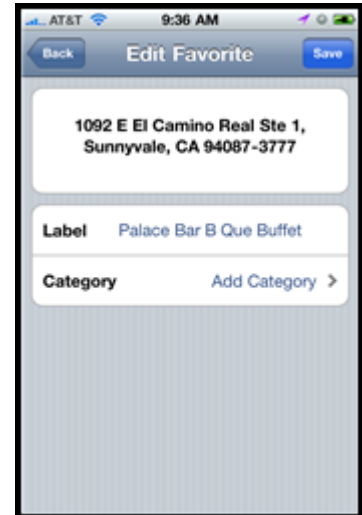
1. On the My Favorites screen, select a location.



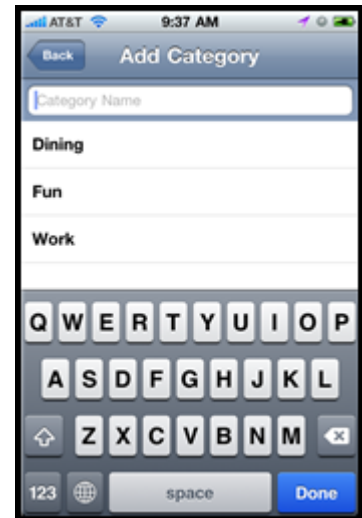
2. Select "Edit" in the Details screen.



3. On the Edit Favorite screen, choose “Category.”



4. On the Add Category screen, select the “Category Name” field and enter a name for the new category. Then choose **Done**.

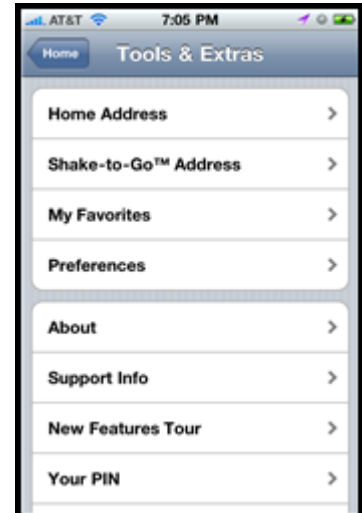


## Delete or Rename a Category

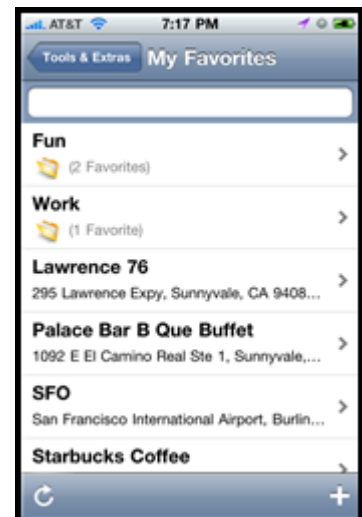
You can delete or rename a category that you have created in the Favorites screen.

**NOTE:** If you have received addresses from other AT&T Navigator users, you will see a “Received Addresses” folder in your Favorites screen. This folder only shows up if someone has shared an address with you. The “Received Addresses” folder cannot be deleted or renamed.

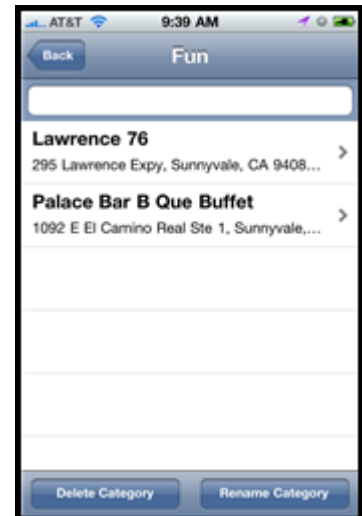
1. Choose Tools/Extras >> My Favorites.



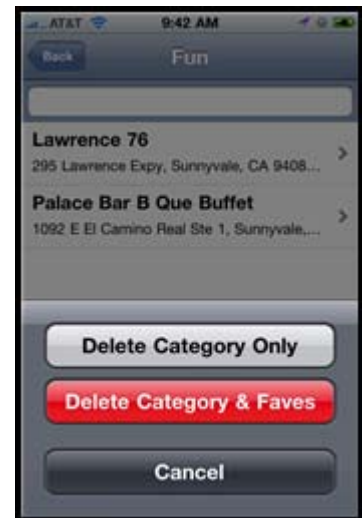
2. Choose a category or folder.



3. In the Details screen, choose Delete Category or Rename Category.



4. If you have chosen to delete a category folder, confirm the deletion in the pop-up. You will be presented with the following options:
- **Delete Category Only** - Delete just the category. All favorites will be moved out of it and appear on the Favorites screen.
  - **Delete Category & Favorites** - Delete the category and all favorites in it. This deletes the favorites in this category only. If a favorite is also saved under a different category, this action does not delete it there.
  - **Cancel** - Close the pop-up and go back to the Favorites screen.



## Preferences



You can set the following personal preferences in the Preferences menu. After you select your new preference, choose **Save**.

- **Route Type** – Fastest (based on traffic), Shortest, Prefer Streets, Prefer Highway, or Pedestrian. You can also choose to avoid Toll Roads or HOV/Carpool lanes.
- **Distance Units** – Miles/feet or kilometers/meters.
- **Moving Maps** – 3D or 2D Moving Maps.
- **Traffic Alerts** – Turn traffic alert icons during navigation On or Off.
- **Traffic Cameras** – Turn traffic camera warning icons during navigation On or Off.
- **Lane Assist** – Turn lane assist graphics during navigation On or Off.

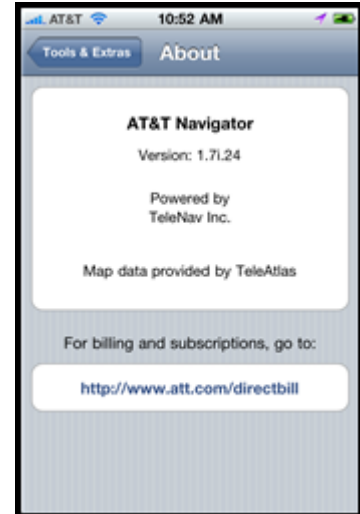


- **Speed Limit** – Show Only, Show and Alert, or Disable. Choose to show speed limit postings, including an audio alert option. Speed limit is not available on all roads.
- **Audio Options** – With Street Names, No Street Names, or No Audio.
- **Audio Language** – English (default) or Spanish.
- **Backlight** – Always On or Device Settings. Choosing “Always On” will more quickly consume your device’s battery power.
- **Map Colors** – Automatic, Daytime, or Nighttime. “Automatic” changes the map colors for you to minimize screen glare in the dark.
- **Help Card** – On or Off. Help Cards prompt you with hints or cautions about using various menu options. To clear a Help Card from the screen, choose **Close**.
- **Shake-to-Go** – Turn on this feature and set an address in the Tools & Extras menu to enable navigation to the address when you shake your iPhone.



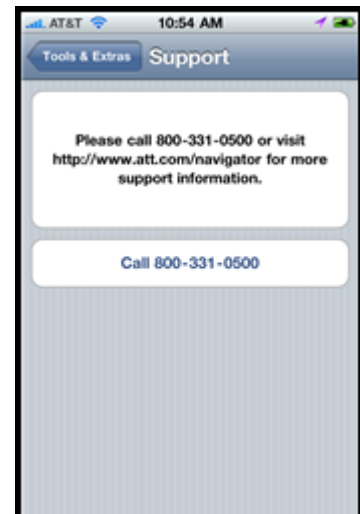
## About

The About screen allows you to view your AT&T Navigator version number. Knowing the exact version of your software may be helpful if you ever have to call AT&T Navigator Technical Support. You can also access the AT&T billing and subscriptions website from this screen.



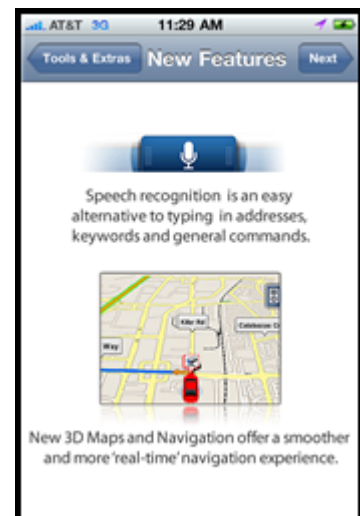
## Support Info

Quickly call or email AT&T Navigator Customer Support directly from your device.



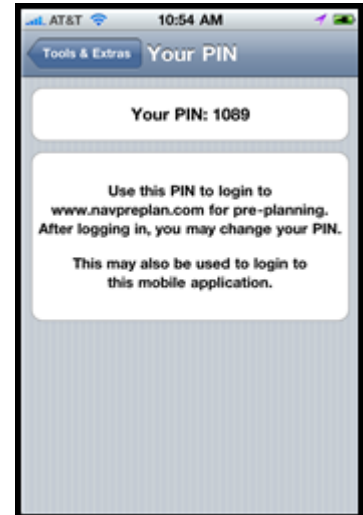
## New Features Tour

Go through a brief tour of the new features offered in this version of AT&T Navigator.



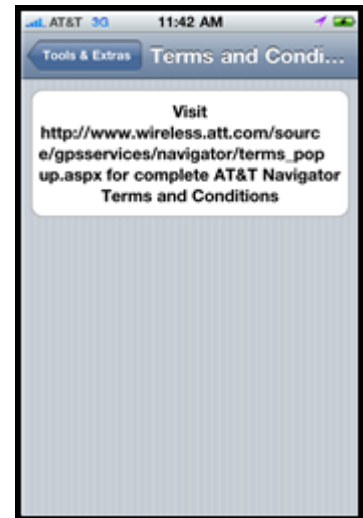
## Your PIN

View your PIN, which can be used to access the AT&T Navigator pre-planning website.



## Terms and Conditions

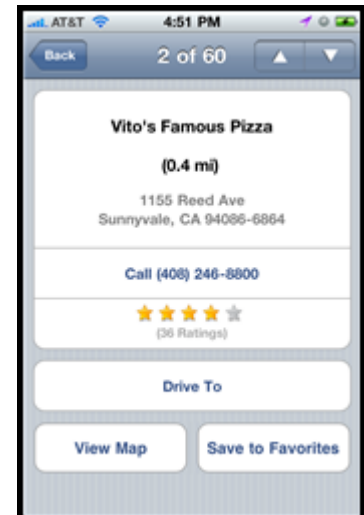
This screen provides a website where you can get complete AT&T Navigator Terms and Conditions.



## 11. Phone Calls

### Making a Phone Call from AT&T Navigator

You can call a location that you have found in the Search directory such as restaurants, hotels, and gas stations. When you are in the Details screen, choose the phone number (if available) to call the business. When you are done with the call, you will automatically be taken back to the screen that you were on.



### Taking an Incoming Call

When you are using AT&T Navigator and your phone receives an incoming call, your phone rings and displays a screen that gives you the option to take or ignore the call.

If you ignore the call, the AT&T Navigator GPS application resumes and continues with the function that you were using before the call came in. If you take the call, you will be automatically be taken back to the screen that you were on when you hang up the phone.

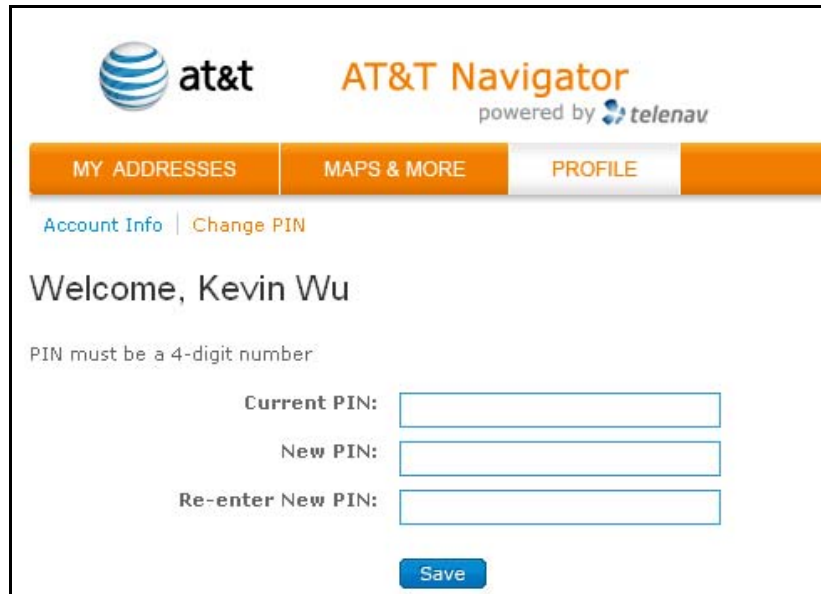
### Interruption of Other Services

Whenever AT&T Navigator needs to contact its servers, it uses your carrier's data service. When AT&T Navigator uses your carrier's data service, other services such as SMS messaging and conventional cellular calls are not available. Typically, this interruption of other services lasts no more than 20 seconds or so.

When incoming calls are blocked due to AT&T Navigator's use of your carrier's data network, phone calls go to your voice mail if you have a voice mail service available.

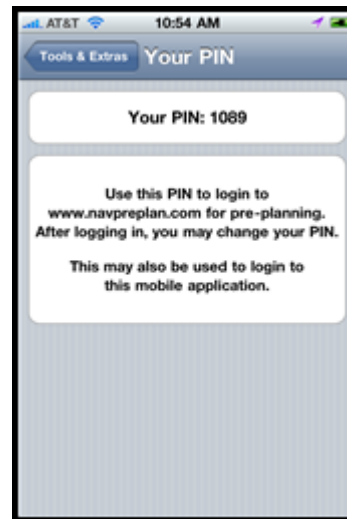
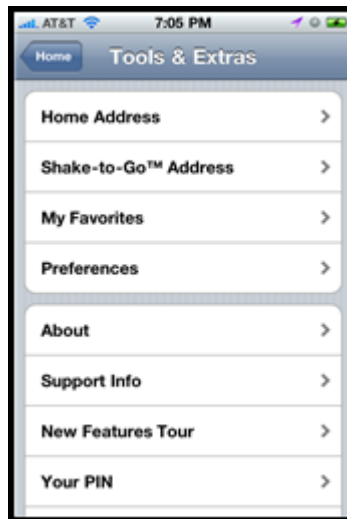
## 12. Change your PIN number

1. In an Internet browser, go to the AT&T Navigator Website at [www.navpreplan.com](http://www.navpreplan.com).
2. Enter your phone number and PIN to sign in.
3. Choose the Profile tab and click on “Change PIN.”
4. Enter your current PIN number and your new PIN number.
5. Click **Save**.



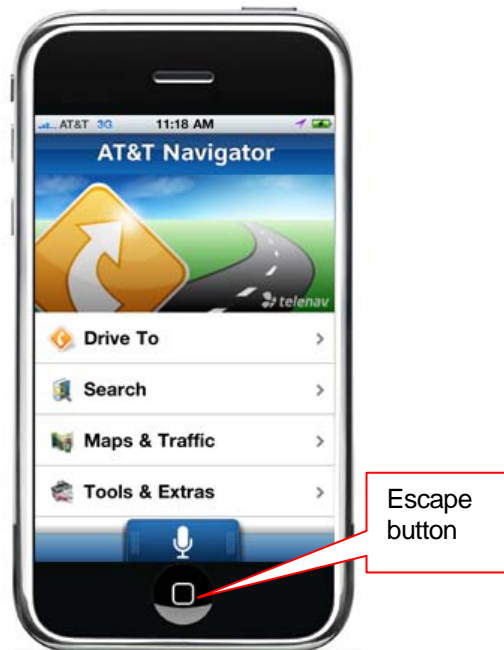
The screenshot shows the AT&T Navigator website interface. At the top, there is the AT&T logo and the text "AT&T Navigator powered by telenav". Below this is a navigation bar with three tabs: "MY ADDRESSES", "MAPS & MORE", and "PROFILE". Under the "PROFILE" tab, there are two links: "Account Info" and "Change PIN". The main content area displays "Welcome, Kevin Wu" and a note: "PIN must be a 4-digit number". Below this, there are three input fields labeled "Current PIN:", "New PIN:", and "Re-enter New PIN:". A blue "Save" button is located at the bottom right of the form.

**NOTE:** On your iPhone, you can find your current PIN number by selecting Tools/Extras >> Your PIN:



## 13. Exit AT&T Navigator

To exit AT&T Navigator, simply press the **Escape** button.



## 14. The AT&T Navigator Website


To access the AT&T Navigator website, go to <http://www.att.com/navigator>. The following features are available:

- Route planning for planning a trip by entering the starting and destination addresses (this does not update information on your phone).
- The Search directory for finding businesses such as such as restaurants, hotels, and gas stations. You can even look for the cheapest gas prices around the area or locate a WiFi spot. You can also get addresses, phone numbers, maps, and directions.
- Add an address and save it to the My Favorites list on your device. The next time you launch AT&T Navigator on your device, the new address will appear in your My Favorites list if you choose the “Refresh Favorites” option.

**NOTE:** If AT&T Navigator is running on your device when you save the address on the website, the new address will show up in your My Favorites list or your Recent Places list only if you choose the

Refresh  option.

- Manage addresses in your My Favorites and Recent Places lists (both of which update information on your device). These lists can grow to an unlimited length.
- Update your personal information, including your home and work addresses and your email address.
- Change your PIN number.

- Create and manage favorites and favorite categories. All favorites and favorite categories created on the device automatically sync with the AT&T Navigator website. You will need to choose “Refresh”  on the Favorites screen of the device to prompt the syncing from the website to the device.
- Contact Customer Support.

## 15. Error Conditions

### **Account cancelled**

Your AT&T Navigator account has been cancelled. Contact AT&T Navigator Customer Support at 1-800-331-0500.

### **Account not found**

You do not have a valid AT&T Navigator account. Contact AT&T Navigator Customer Support at 1-800-331-0500.

### **GPS signal weak**

Move to an area with a clearer view of the sky.

### **Invalid login**

Your account number is your 10-digit mobile phone number beginning with area code. Your PIN is a 4-digit number that you assign. By default, it is the last 4 digits of your phone number. Your PIN can be accessed from Tools & Extras >> Your PIN in the AT&T Navigator menu.

### **Please input password/ Password needs 4 digits**

You must provide a four-digit personal identification number (PIN) along with your mobile telephone number to log into AT&T Navigator. By default, it is the last 4 digits of your phone number.

If for some reason you cannot access your PIN, contact AT&T Navigator Customer Support at 1-800-331-0500.

### **No GPS data**

Make sure that you have a good view of the open sky. Then exit and re-launch AT&T Navigator.

### **AT&T Navigator encountered an error**

AT&T Navigator is having technical problems with the specific request that you made. This can be due to an address that it cannot find, or mapping data that does not allow routing from where you are to where you want to go. In this case, try to use a nearby address.

### **AT&T Navigator not available**

If you get an advisory message that AT&T Navigator is not available, exit the AT&T Navigator application and then re-launch it. If the problem recurs, it may be due to a temporary AT&T Navigator server outage.

### **Trial expired**

The trial period for your account has expired. Order AT&T Navigator by calling AT&T Navigator Customer Support at 1-800-331-0500.

### **Unable to generate a route**

AT&T Navigator could not generate a route between the two endpoints of the route. This may be a temporary error if you have a weak GPS signal when establishing the origin, but may be due to errors in the map data in the area around the destination.

### **Unable to login**

Someone may be fraudulently using your account. Change your PIN (see page [58](#)) and attempt to log in again.

### **Your account has expired**

You do not have a valid AT&T Navigator account. Order AT&T Navigator by calling AT&T Navigator Customer Support at 1-800-331-0500.

## **16. FAQs**

### **Why do I need the carrier's data service?**

The data plan allows you to access nationwide routes, maps, and Directory content from the AT&T Navigator servers using the data communication features of your device. These services are different from your cellular airtime. To order a data plan from your carrier, please contact their customer support directly. See the "Customer Support" section on page [62](#) for contact information.

### **Does AT&T Navigator use up my voice plan minutes?**

AT&T Navigator uses data to provide its navigation functions. Using data does not use any of your voice minutes. However, making a call to businesses from within the application uses voice minutes.

### **How accurate is the GPS?**

GPS accuracy can range from 20m (approx. 65 ft) to 100m (approx. 328 ft). Most of the time, the GPS is accurate to less than 50 meters (approx. 164 ft).

### **What is ideal GPS environment?**

The GPS requires an open, clear view of the sky. Buildings, covered parking areas, tunnels, and dense foliage can cause the GPS receiver to be unable to locate a GPS satellite or may cause extended initialization time (time to first GPS fix).

If you are parked in a covered parking lot or near a tall building, it is recommended that you move into an open area and then begin to use the AT&T Navigator service.

### **Why does the GPS not work near buildings and other tall objects?**

The GPS uses signals from satellites, so it needs a clear view of the sky. Tall buildings and other objects that block the GPS receiver's view to the sky may make it impossible to determine your location. Sometimes the satellites are not overhead but near the horizon; in these cases, the GPS receiver in your device must have a clear view of the horizon.

### **How do I know that the GPS has a signal?**

The AT&T Navigator application on your device alerts you if you do not have a valid GPS signal. If this happens, move to an area where there is a clear view of the sky so the GPS satellite signal has access to the GPS receiver in your device.

### **What happens if I'm using AT&T Navigator for driving directions and I lose the GPS signal while driving across a bridge or through a tunnel or lose the GPS signal for some other reason?**

AT&T Navigator remembers the speed at which you were driving before losing the GPS signal. AT&T Navigator continues to give you driving directions based on an estimate of the projected distance that you may have traveled at your last recorded rate of speed. AT&T Navigator recalculates your current position when you regain a GPS signal and adjusts your driving directions accordingly.

### **I noticed there are stars next to some restaurants I have viewed or saved. How is popularity rated?**

Popularity is calculated by the user-generated ratings, averaged by considering the scores of the ratings and the number of users that have rated the location. A location accrues points based on how many stars it is given by AT&T Navigator users. When a location consistently achieves above-average ratings, its popularity count increases. Negative ratings lower the popularity count of the location.

### **How long are ratings kept?**

Ratings expire after two years.

## **17. Customer Support**

Send an email with your questions or comments to AT&T Navigator Customer Support, or enter a comment through the AT&T Navigator website. We will promptly reply to your inquiries.

### **TeleNav Customer Support**

**Phone:** 1-888-353-6284 (toll-free, 24x7)

**Email:** [care@telenav.com](mailto:care@telenav.com)

**Website:** [www.telenav.com](http://www.telenav.com)

### **Carrier Customer Support**

Please contact your wireless carrier directly to purchase a data or email services plan, or for general information about your service plan.

### **AT&T Wireless**

1-800-331-0500

## 18. TeleNav Services Warranty

The content and Java application services provided by TeleNav is provided “as is” and “as available” without warranties of any kind, either expressed or implied, including but not limited to any warranties of merchantability or fitness for particular use, or non-infringement. You acknowledge that your use of the TeleNav service is at your sole risk and you agree that the service and the information provided are without warranty of any kind by TeleNav.

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TeleNav Inc.  
1130 Kifer Road  
Sunnyvale, CA 94086

**Phone:** 408.245.3800

**Fax:** 408.245.0238

[www.telenav.com](http://www.telenav.com)