AT&T 3G MicroCell™
Quick Start Guide

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AT&T 3G MicroCell™
Getting To Know Your Device

Status Indicators (Front of the Device)

Power

Ethernet

GPS

Computer

3G

Computer
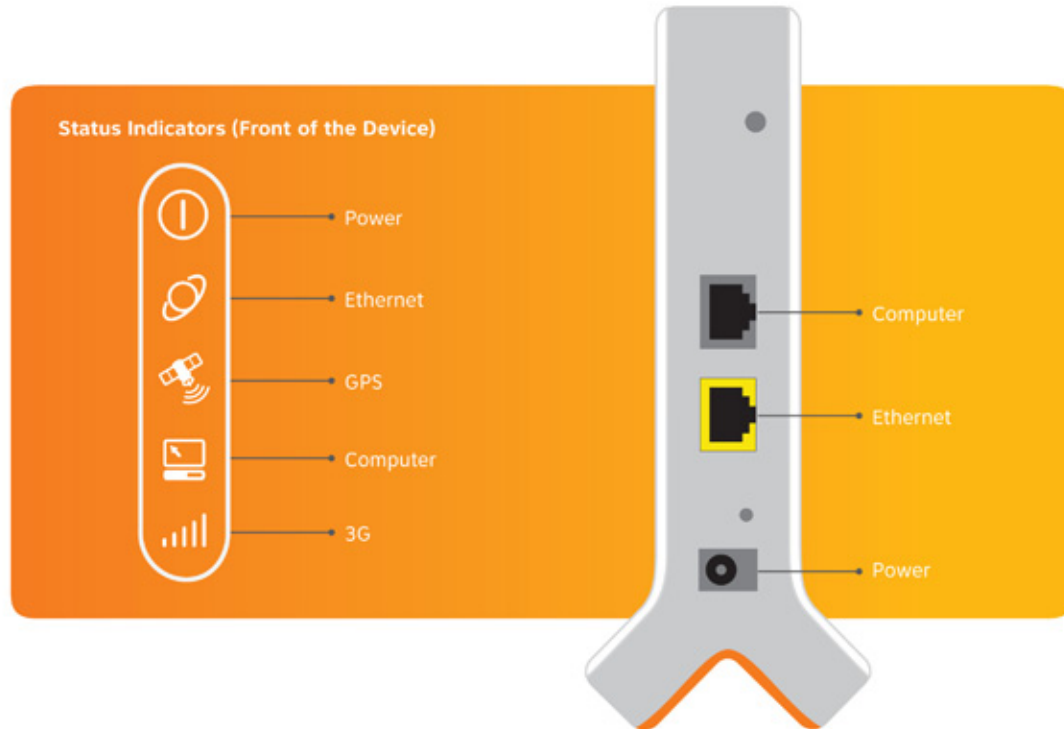
Ethernet

Power

In The Box
AT&T 3G MicroCell™ | Yellow Ethernet Cable | AC Power Adapter | Quick Start Guide | User Manual

Before You Begin

- Plan your installation location – your device should be:
  - **Within three feet of a window** to receive a GPS signal for 911 purposes.
  - At least **one foot away from other wireless broadcasting devices** to avoid possible interference.
  - Where you can **connect your MicroCell to your Internet equipment.**

- Plan on 10-15 minutes for equipment setup and online activation. Your device will then need up to an additional 90 minutes for final device activation, which requires no effort on your part.

- You will need your AT&T wireless phone number/user name and password for online activation. If you haven't set up an AT&T online wireless account, you can do so while activating your MicroCell online.

S/N: FFAA11-123456789C

Serial Number (S/N) Tip

Write down your MicroCell's serial number; you'll need it for online activation and future reference. It can be found on the bottom of the device or on the box label.

Serial # (S/N)

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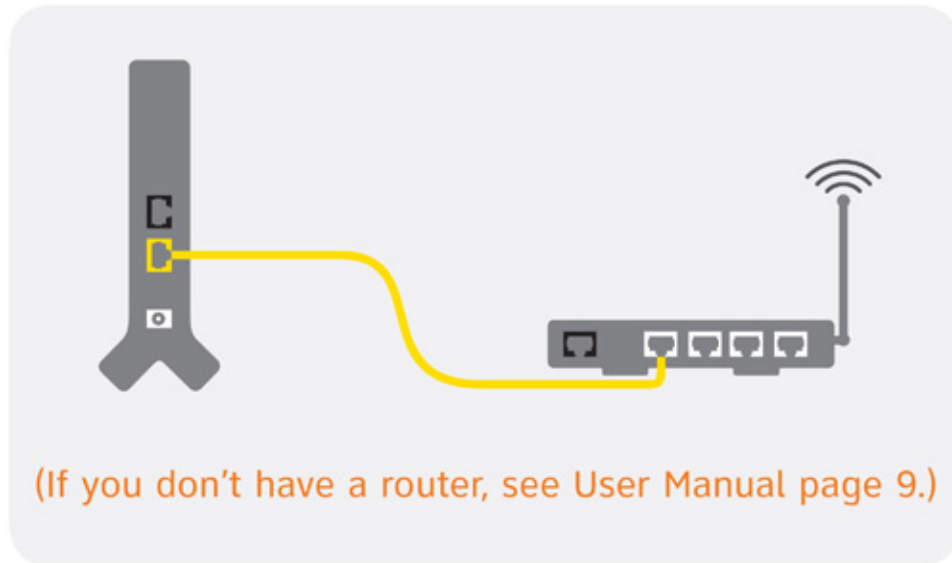To view an activation tutorial, visit **att.com/3GMicroCell** under the "Help" tab.

AT&T 3G MicroCell™
Quick Setup

① ## Connect your device to the Internet.

Connect the yellow Ethernet cable from the "Ethernet" port on your MicroCell to your router.

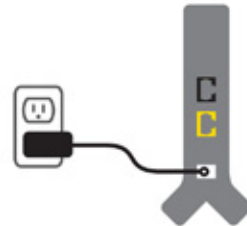(If you don't have a router, see User Manual page 9.)

② Power on your device.

Connect your MicroCell to a power outlet with the AC Power Adapter.

The Power light on the front of the device will come on immediately. Within a few minutes, other lights will flash as a GPS signal is located and software is updated.

③ Activate your device online.

Visit **att.com/3GMicroCell-Activate** and follow the instructions on the screen.

You'll need the following:
» Serial number (S/N)—it's on the bottom of the device or the box label.
» Your AT&T wireless phone number/user name and password. If you haven't set up an AT&T online wireless account, you'll need to do so.

Proceed to Step 4 if you completed online activation at the AT&T store.

NOTE:
Hold on to this guide; you'll come back to it after you activate your device.
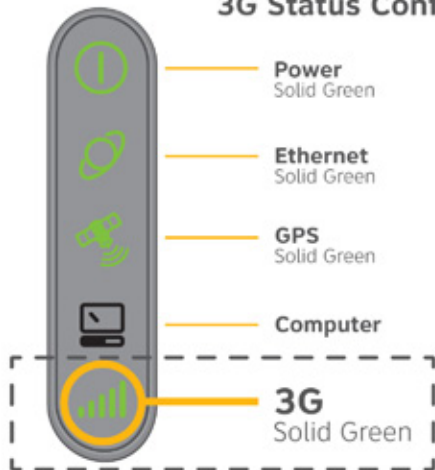
④ Wait while your device connects.

Take a break!

You will receive a text message and email once activation is complete.

Visit **att.com/3GMicroCell** to learn more on how to get the most out of your MicroCell.

3G Status Confirmation

Power
Solid Green

Ethernet
Solid Green

GPS
Solid Green

Computer

3G
Solid Green

The GPS and 3G lights will start flashing GREEN after connecting power to your device. Solid GREEN indicates activation is complete!

5 Confirm your success!

Your device is configured and working properly when:

» You receive a text message and an email confirmation.
» The 3G light on your MicroCell is solid and GREEN.
» Your cell phone shows **"AT&T MicroCell"** or **"AT&T M-Cell"** instead of "AT&T" as the network provider (as shown below).

NOTE:
You may need to restart your cell phone for "AT&T MicroCell" or "AT&T M-Cell" to appear.

atat
.ıll AT&T

→

atat
.ıll AT&T MicroCell

or

atat
.ıll AT&T M-Cell

NOTE:
Some mobile devices will display items differently.

Having Trouble?

1. Have you waited at least 90 minutes?

2. Have you activated your MicroCell online and received the Online Activation Complete email?

3. Does your MicroCell have a solid GPS light?

4. Is your Internet connection and home network up and running and connected?

Need More Help?

Refer to the Troubleshooting section in the User Manual, visit **att.com/3GMicroCell-Help**, or call AT&T Support at 1-800-331-0500.

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