Courier Complete® from AT&T

Courier Complete from AT&T is a GPS-based courier operations solution that gives you two-way communication between your operations staff and couriers using the AT&T network – the nation’s fastest mobile broadband service.

Courier Complete® from AT&T is an easy-to-use, courier operations management solution specifically designed for the courier, messenger, expediting and distribution industries. Imagine a mobile solution which raises courier efficiency, improves customer service with faster pickups and more accurate billing, and lets your couriers keep their eyes on the road while reducing fuel and mileage costs. How about all that with no capital and low monthly operating costs? Picture your customers being able to confirm on the web that the correct packages have been picked up or delivered – with proof of delivery including recipient’s name and signature.

Potential Benefits

- Improve customer service by providing real-time delivery information
- Reduce operating costs by enabling your clients to enter and track orders through the Internet
- Reduce billing and administration costs by automatically pricing orders and emailing invoices to clients
- Increase dispatch and driver productivity through more efficient dispatching and the use of the Courier Complete mobile application

Features

- Real-time dispatching and status of pickups, deliveries, and PODs
- GPS location updates enable dispatching of closest courier; optional vehicle GPS Tracking
- Electronic POD including signature capture can enable shipper to view or print, or receive e-mail of recipient confirmation within seconds of delivery
- Barcode scanning can help ensure pickup and delivery of right packages to right recipient
- Store and forward: data is stored on the device then sent when coverage is restored

Imagine your dispatchers being able to locate and dispatch electronically to the nearest driver for faster, more efficient pickups. See your couriers using barcode scanning and signature capture to eliminate paperwork and improve accuracy.

Store and forward processing with guaranteed delivery means dispatches, statuses, scans and PODs are sent and received reliably even if the handset is temporarily out of wireless coverage.

“The Courier Complete Mobile Suite gives you such an edge; you won’t want your competitors to know you have it!”
Drivers are alerted if they pickup or deliver less packages than planned.

- Courier Complete Mobile
- Fleet Complete GPS Tracking Windows.NET and web application
- Microsoft® Virtual Earth Maps with Birds-eye, Satellite and street map views
- Optional Fleet Complete Vehicle Tracking
- Standard installation, telephone training, support, project management and maintenance Optional on-site training and 24x7 support

All for one low monthly price.

Solution: Courier Complete from AT&T

Description
A complete operations management system for courier companies, including order-entry, customer management, pricing, billing, driver management, a web-module for customer online order entry and tracking and a mobile module for real-time driver updates.

Monthly Subscription
$30.00* plus required data plan

*Early termination fees apply. 36 month minimum contract.

For more information contact your AT&T Representative or visit us at www.att.com/business.

Important Information
Courier Complete from AT&T is only available to customers with a Qualified AT&T business or government agreement and a Foundation Account Number (FAN) and their respective CRUs. Activation of an eligible AT&T wireless voice and data rate plan on a compatible device is required. May not be available for purchase in all areas or through all channels. Non AT&T Service. With respect to using Courier Complete from AT&T with non-AT&T service, Customer is responsible for ensuring that Customer and its applicable end users comply with all applicable terms of service of such other wireless carrier(s). All associated voice, messaging and data usage will be subject to the applicable rates and terms of such other wireless carrier(s). Refer to applicable wireless carrier for such rates, terms and conditions. Coverage not available in all areas. Availability, security, speed, timeliness, accuracy and uninterrupted use of service are not guaranteed. Not all features available on all devices. Compatible device required for GPS or aGPS derived location information. Activating data blocking features will result in Cell ID or Enhanced Cell ID location information only. Courier Complete from AT&T is subject to Complete Innovations’ additional terms and conditions, including without limitation its software license. Such terms and conditions are available at http://downloads.fleetcomplete.com/ATT/eula.html. Additional hardware, software, services, internet access and/or special network connection may be required.

Pricing. Contact your AT&T sales representative for price quote. Prices do not include taxes or other fees and are subject to change. Rates are not subject to any additional discounts under any AT&T discount plan. Additional credit and eligibility restrictions apply. Early Termination Fees. 36 month term: an early termination fee of $250 applies. Additional charges, terms, conditions and restrictions will apply – for complete solution details, see applicable service agreement, the terms and conditions applicable to selected wireless rate plans, rate plan brochure(s), coverage maps and applicable third-party terms and conditions. Offer and pricing subject to change without notice. AT&T’s privacy policy may be viewed at www.att.com/privacy.