



AT&T On Demand Interpreter Powered by Language Line Services

Connect People in Over 170 Languages With Their World,
Anytime, in a Moment's Notice

AT&T On Demand Interpreter enables cell phone users to connect to interpreters in just seconds. Powered by Language Line Services, a recognized leader in over-the-phone interpretation, users can simply dial *4 to reach professionally trained interpreters 24 hours a day, 7 days a week. AT&T On Demand Interpreter is the industry's simplest over-the-phone interpretation service.



Pricing

- \$9.99 per month + \$2.99 per minute per connected call

Who Should Consider this Solution?

- Federal Government Agencies who need to provide limited-English speakers with meaningful access to agency services
- Public Health workers who want to improve community program reach by removing cultural barriers with access to culturally competent interpreters
- Businesses with mobile workforces who need to communicate with limited English speaking customers, business partners and suppliers in their native languages

Notes

- Discounts are available for qualified customers purchasing a multi-year agreement or eligible multi-product licenses. Discounts do not apply to optional add-on services, set-up fees, or professional service charges. Additional restrictions may apply.

Benefits

- On-demand access to an interpreter when you need it, 24 hours a day, 7 days a week
- Accurate and trustworthy professional interpreters offered in more than 170 languages
- Easy to use with just a few button presses on a cell phone
- Inexpensive and quick compared to on-site interpreter delays and costs

Features

- Abbreviated short code dialing *4
- On-demand – to use nearly whenever and wherever the user needs it



Important Information

Only available for users within the United States.

Available only to AT&T mobility customers with a qualified AT&T business or government agreement ("Enterprise Agreement") and their respective Corporate Responsibility Users ("CRUs"). May not be available for purchase in all sales channels or in all areas. Eligible voice plan is required. Availability, security, speed, timeliness, accuracy, and reliability of service are not guaranteed. **Coverage:** Coverage is not available in all areas. AT&T wireless coverage maps are available at www.wireless.att.com/coverageviewer. Wireless service is subject to transmission, terrain, system, capacity and other limitations. **Usage/Billing:** AT&T On Demand Interpreter ("ODI") service incurs usage charges calculated in full minute increments and charges a full minute of usage for every fraction of the last minute of airtime used on each wireless call. Measured usage incurred in connection with ODI service will be charged as specified in the CRU's associated voice and/or data plan. When using ODI service outside the U.S., Puerto Rico, or U.S. Virgin Islands, international roaming rates also apply. Customer may cancel ODI service at any time. Customer will be billed for all associated CRU voice and ODI service usage up to cancellation of ODI service. **Additional Terms:** Plans are subject to the applicable Enterprise Agreement, rate plan brochures. ODI availability is not guaranteed and is subject to demand related to the specific language requested at any given time. No guarantee the interpreter to which user is connected can correctly and accurately interpret the language requested. Service for 170+ languages is achieved through a combination of interpreter personnel in call centers, at home business stations and via VOIP connections. Additional charges and other restrictions apply. Offers subject to change without notice.

For more information contact an AT&T Representative or visit www.att.com/interpreter.



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services

