

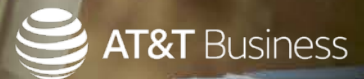
# Enhanced security feature for Premier customers

## Email Domain Validation in Premier

Release Notes

April 2019

© 2019 AT&T Intellectual Property. All rights reserved. AT&T, Globe logo, Mobilizing Your World and DIRECTV are registered trademarks and service marks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.



# Help secure Premier online access

Enterprise business customers can enhance their Premier security with the new Email Domain Validation feature.

- The Email Domain Validation security feature can help secure login access.
- The authorized domains listed on your account will be used for validation.
- The validation will occur when a company is opted-in to the program and a user or company administrator performs one of the following tasks, as applicable.
  - Create a new online administrator profile.
  - Change an email address for an online profile or wireless billing account.
  - Reassign wireless number to new billing or foundation account number.
  - Wireless end-user registration.
  - Request one-time shop access for end users. (Coming soon to Premier.)
- If an email address doesn't pass validation, the user will get a message, "The email domain must match one of the domains on file for this organization".
- When the company is enabled with this feature, users with one of the following authorized roles can manage email domains in Premier.
  - Day to Day Contact
  - Decision Maker
  - Telecom Manager
- To be able to manage email domains, the authorized users must also be granted permission by the Telecom Manager (TCM) for **Manage Email Domains** (set to allow by default).

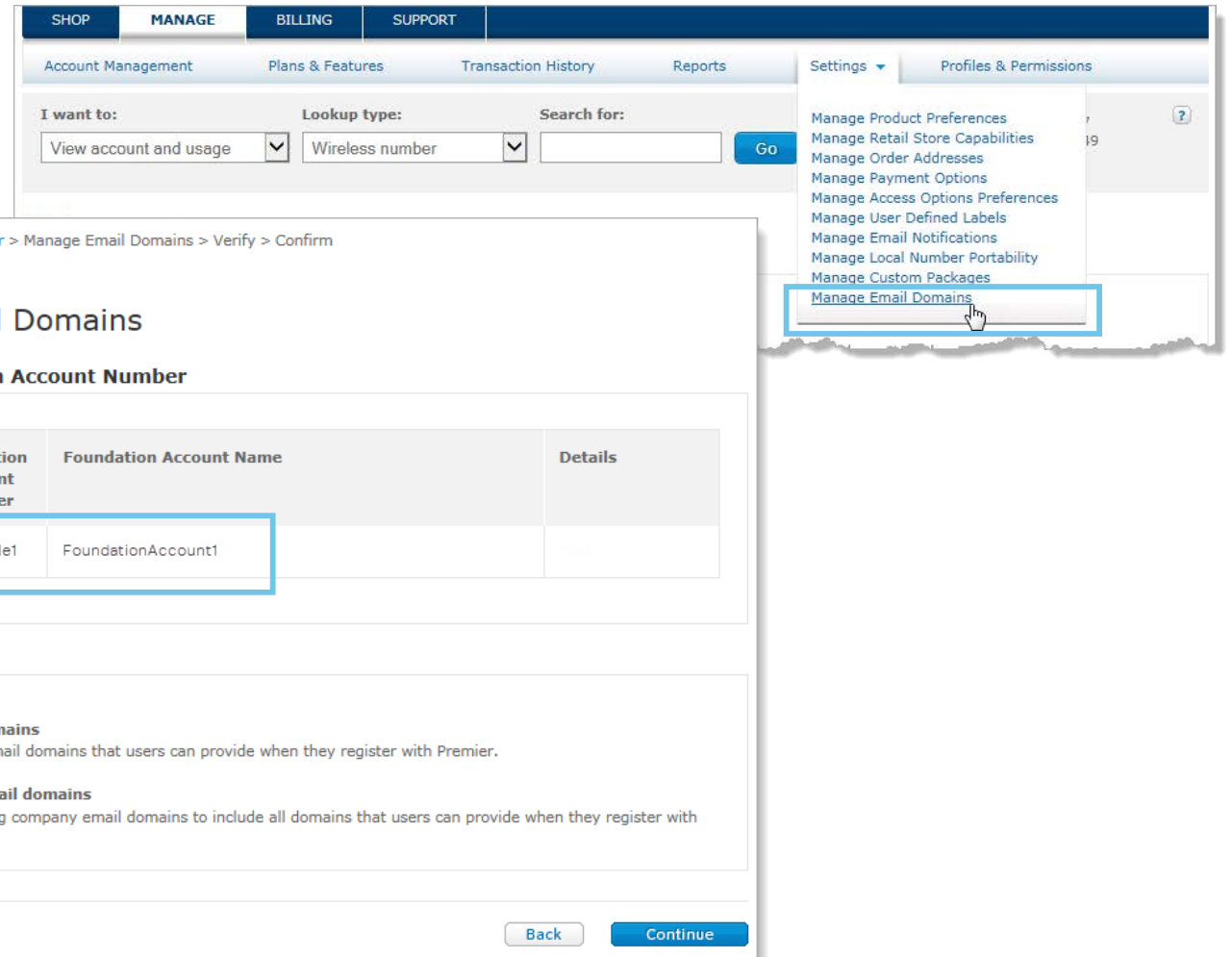
# Easily manage email domains

Authorized Telecom Managers can manage the email domains for their foundation accounts in Premier.

To get started:

1. On the Premier homepage, under **Settings**, click **Manage Email Domains**. The Manage Email Domains page appears.
2. Select a foundation account number.
3. Select one of the following actions.
  - [Add new email domains](#)
  - [Update existing email domains](#) to view or remove email domains
4. Click **Continue**.

Select to add new email domains or remove existing domains.



Images provided in this presentation are for illustrative purposes only.

# Add new email domains

Authorized Telecom Managers can add email domains to their foundation account at any time.

To add email domains:

1. On the Premier homepage, under **Settings**, click **Manage Email Domains**. The Manage Email Domains page appears (page 3).
2. Select a foundation account number (page 3).
3. Click **Add new email domains**, and then click **Continue** (page 3).
4. Enter the email domains that you want to add, and then click **Continue**.
5. The Verify Email Domains page appears. If the information is correct, click **Submit** (not shown).

**Note:** It can take up to 72 hours to add a new domain to the Premier site.

Foundation Account Number > Manage Email Domains > Verify > Confirm

## Manage Email Domains

### Add Email Domains

All users must have a work email address to register for Premier. Enter the domains users can use for their work email address.  
Enter the full domain name, such as companyname.com or companyname.org.

Domain 1:  (Example: companyname.com)

Domain 2:

Domain 3:

Domain 4:

Domain 5:

[Add more domains](#)

[Cancel](#) [Back](#) [Continue](#)

Enter the company email domains you want to use in Premier.

# Remove existing email domains

Authorized Telecom Managers can remove the domains in the list, as needed.

To remove email domains:

1. On the Premier homepage, under **Settings**, click **Manage Email Domains**. The Manage Email Domains page appears (page 3).
2. Select a foundation account number (page 3).
3. Click **Update existing email domains**, and then click **Continue** (page 3).
4. Click the **Remove** button to remove the email domains as needed, and then click **Continue**.
5. The Verify Email Domains page appears. If the information is correct, click **Submit** (not shown).

## Important:

- Do not remove an email domain associated with a Day to Day Contact, Decision Maker, or Telecom Manager contact role listed on your account.
- Deleting all email domains will cause an error and the request will not be processed.

Foundation Account Number > Manage Email Domains > Verify > Confirm

## Manage Email Domains

### Update Email Domains

Edit or remove the domains in this list as necessary. Users can register for Premier using email addresses with these domains only.

Email Domains	Remove
<input type="text" value="yourcompanyname.com"/>	<input type="button" value="Remove"/>
<input type="text" value="yourcompanyname.org"/>	<input type="button" value="Remove"/>

You can remove email domains from your list.





## More information

- To opt-in and add Email Domain Validation to a Premier site, customers can:
  - Contact their account representative or service manager to set up Email Domain Validation for them.
- When adding email domains, company administrators must only add company domains. A public Internet Service Provider (ISP) email domain, such as @gmail.com, should not be added.
- Email Domain Validation is not available to FirstNet (Primary, Extended, Subscriber Paid), Non-Contracted Small Business (SBNC/SBPL), BVoIP, Voice DNA and IP Flex customers.
- Contracted Small Business customers that manage their accounts in Premier can contact their account representative or service manager and request to add Email Domain Validation to their Premier site.

# Be Social

Stay up to date with the latest AT&T Premier news and take part in lively conversations on our social media platforms.





**AT&T** Business