

## Brief



# AT&T Fleet Complete<sup>®</sup> Action Tracker-Resource

### Follow The Action On The Field

Improve business efficiency, meet changing priorities, and enhance customer service – right from your smartphone.

Action Tracker - Resource is a cost-effective mobile workforce tracking and dispatching solution. Using the Fleet Complete cloud-based application, dispatchers can send activities to mobile workers, based on geographical position and workload.

With the Action Tracker - Resource app, the mobile worker can in turn, accept activities and update the dispatcher on the status of their activities in real-time.

- Lower business costs
- Complete crew visibility
- Increase efficiency
- Track mission-critical resources

### Real-Time Results

Keep track of your workforce no matter what the task at hand. Once you assign an activity to someone in your crew, the request is accepted by a team-member out on the road. They'll see the address and specific instructions that you can leave, ensuring the job is done right.

### Easy To Use Interface

Have complete visibility over your team with the intuitive controls on the Booking Screen. View the calendar to overview specific times and dates, and customize how you track your resources – you can view activities by status, that means you can filter requests by status – Open, Dispatched, Accepted, or Rejected.

### Comprehensive Tracking Map

Controlling your crew is now easier than ever with our helpful tracking screen. Jobs that are close to completion time, or that have been rejected (simply transfer to another resource), are flagged with an alert so you can take immediate action and stay on top of your resources.

### Make Time Cards Matter

Our Time Card reporting tool allows you to see when individuals or even entire crews are updating their time sheets. Each detailed report shows time in/out, number and length of breaks, and number of total hours worked.

### Supported Devices

Our Action Tracker - Resource App can be easily downloaded from the iTunes or GooglePlay stores and installed on your devices. Action Tracker - Resource runs on both Android and Apple smartphones and tablets.



## Action Tracker-Resource Technical Requirements

- Fleet Complete Application Installed on Desktop
- Action Tracker - Resource App installed on handheld device
- Mobile Data Plan
- Android or Apple platforms

### Solution: AT&T Fleet Complete Action Tracker-Resource

#### Monthly Subscription

- \$10 (including required data plan)\*

#### Hardware Cost

- Bring Your Own Device

For more information contact an AT&T Representative or visit [www.att.com/fleetcomplete](http://www.att.com/fleetcomplete).

† Early termination fees apply.

#### Important Information

AT&T Fleet Complete® Action Tracker-Resource is only available to customers with a Qualified AT&T business or government agreement and a Foundation Account Number (FAN) and their respective CRUs. Activation of an eligible AT&T wireless rate plan on a compatible device is required. May not be available for purchase in all areas or through all channels. Overage not available in all areas. Availability, security, speed, timeliness, accuracy and uninterrupted use of service are not guaranteed. Not all features available on all devices. Compatible device required for GPS or a GPS derived location information. Activating data blocking features will result in Cell ID or Enhanced Cell ID location information only. AT&T Fleet Complete® Action Tracker-Resource is subject to Complete Innovations' additional terms and conditions, including without limitation its software license. Such terms and conditions are available at <http://downloads.fleetcomplete.com/ATT/eula.html>. Additional hardware, software, services, internet access and/or special network connection may be required.

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Additional charges, terms, conditions and restrictions will apply – for complete solution details, see applicable service agreement, the terms and conditions applicable to selected wireless rate plans, rate plan brochure(s), coverage maps and applicable third-party terms and conditions. Early Termination Fees. 36 month term: an early termination fee of \$150 applies. Offer and pricing subject to change without notice. AT&T's privacy policy may be viewed at [www.att.com/privacy](http://www.att.com/privacy).

