Now it's easier and more affordable than ever to use your phone when you travel abroad. Choose your destination, then choose the plan or package that's right for you.

**Mexico**

**Best option:** AT&T Mobile Share Advantage® 10GB+ plans

Use your phone in Mexico like you do at home with no roaming charges. See page 2 for details.

Also available: AT&T Unlimited Plan, AT&T International Day Pass™ and AT&T Passport

**Canada**

**Best option:** AT&T Unlimited Plan with Roam North America feature

Unlimited talk, text and data in Canada at no additional charge. Requires DIRECTV subscription. See page 3 for details.

Also available: AT&T International Day Pass and AT&T Passport

**Europe, Latin America, Caribbean, Asia Pacific**

**Best option:** AT&T International Day Pass

Take your plan to over 100 countries for a low daily fee. Only pay for the days you use it. See page 4 for details.

Also available: AT&T Passport

**Rest of the World**

**Best option:** AT&T Passport

Get everything you need for international travel in one convenient package for use in over 200 countries. See page 5 for details.

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*Coverage based on offering discounted voice and data roaming; LTE roaming; voice roaming; and world-capable smartphones and tablets in more countries than any other U.S. carrier. International service required. Coverage not available in all areas. Coverage may vary per country and be limited/restricted in some countries. Compatible device with domestic postpaid wireless service required. Pay-per-use rates apply without a package, when in countries not included, or when a package expires. Restrictions apply. If your domestic plan includes Stream Saver, it will apply to your international package or feature. See att.com/stream saver for more details.
AT&T International Roaming

AT&T Mobile Share Advantage™ 10GB+ plans

Use your phone in Mexico like you do in the U.S. with no roaming charges1 — available with qualified consumer and business domestic postpaid wireless plans.

<table>
<thead>
<tr>
<th>Charge</th>
<th>Included in plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Talk</td>
<td>Unlimited calling</td>
</tr>
<tr>
<td></td>
<td>• Mexico to U.S.</td>
</tr>
<tr>
<td></td>
<td>• Within Mexico</td>
</tr>
<tr>
<td></td>
<td>• U.S. to Mexico and Canada</td>
</tr>
<tr>
<td>Text</td>
<td>Unlimited texting from the U.S. and Mexico to the world</td>
</tr>
<tr>
<td>Data</td>
<td>Use your plan data while in Mexico</td>
</tr>
<tr>
<td>Wi-Fi</td>
<td>Unlimited Wi-Fi access2 at participating hotspots in select countries. Requires download of the AT&amp;T Global Wi-Fi app.</td>
</tr>
</tbody>
</table>

Overage Charges and Data Speeds: After your high-speed data allotments are used, all data usage is slowed to a max of 128 Kbps (2G speed) for the rest of the bill cycle. Audio and video streaming, picture and video messaging, and other data usage, including sponsored data, will be impacted and may not be fully functional. See att.com/broadbandinfo for data use details.

att.com/msa

1 MOBILE SHARE ADVANTAGE: Prices are for service only and include monthly plan charge and per device monthly access charge. Devices: 10 per plan. Purchase additional. Data: For use in the United States, Puerto Rico and the U.S. Virgin Islands (“Domestic Coverage Area” or “DCA”). 10GB and higher plans also include usage in Mexico. Usage in Canada for select Connected vehicles only. Tethering and Mobile Hotspot use for up to five (5) simultaneous devices. Data speeds and overage charges: No charge for overage. After all your high-speed data allotments are used, all data usage is slowed to a max of 128Kbps (2G speed) for the rest of the bill cycle. You will have basic data use for viewing a web page or checking email. Audio and video streaming, picture and video messaging, apps and features, as well as other usage, including sponsored data, will be impacted and may not be fully functional. See att.com/broadbandinfo for info on AT&T Network Management practices. Video Streaming: Plan includes Stream Saver feature which allows you to save data on content it recognizes as video by streaming higher definition video in Standard Definition quality (about 480p) on compatible devices (unless the video provider has opted out). AT&T will activate the feature for you. Check your account online to see if the feature is active. Once active, you can turn it off or back on at any time online (consumers at att.com/myatt; business customers at wireless.att.com/business). Stream Saver will not recognize all video content. Ability to stream and video resolution may vary, and be affected by other factors. Restrictions apply. See att.com/streamsaever for more details. Rollover Data: Unused data from the monthly plan allowance carries over for one bill cycle. Rollover Data automatically expires after one bill cycle and with any plan change (such as changing data amounts or termination). Rollover Data is used after your monthly plan allowance. UNLIMITED TALK: For phones. Includes calls within the DCA (10GB and higher plans also include calls within Mexico). Service may be terminated for excessive roaming (see Wireless Customer Agreement at att.com/wca) or, for business customers, applicable wireless service agreement (“Business Agreement”). UNLIMITED Talk to Canada and Mexico: Included on 10GB and higher plans. For phones. Includes International Long Distance (ILD) calling from the DCA to Mexico and Canada only. You may be charged for calls to special or premium service numbers. Calls to other countries: Select plans also allow calling from the DCA and/or Mexico to countries other than Canada and Mexico. Per-minute pay-per-use rates apply unless an ILD service package is added to the line placing the calls. Rates subject to change without notice. For rates see att.com/worldconnect. UNLIMITED TEXT: Standard Messaging – For phones. Includes unlimited number of messages up to 1MB in size within and from the DCA (and for 10GB and higher plans, also Mexico) to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Details at att.com/text2world. Advanced Messaging – For customers with Advanced Messaging capable devices only. Both sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, and both must have their devices turned on, and be within AT&T owned and operated DCA only (third-party coverage and use in Mexico are excluded). Includes unlimited number of messages up to 10MB in size. Additional restrictions apply and can be found at att.com/advancedmessaging. Mexico service restrictions: 10GB and higher plans also include plan usage in Mexico. Not available on WHP, WHPL, and Connected Devices. Pay-per-use roaming rates will apply. Plan usage or roaming in Mexico not available on Connected vehicles. Connected Devices: Includes eligible connected vehicles, wearables, cases, Connected Wearables and other select devices. Connected Wearables: A wireless phone designed to be worn that is capable of making/receiving calls without being connected to another wireless device. See list of devices at att.com/wearableslist. Wireless Home Phone (WHP): Wireless voice service (Commercial Mobile Radio Service or CMRS). Wireless Home Phone and Internet (WHPI): Is a CMRS and mobile broadband internet access service. Plan 10GB or higher required. WHPL and WHPI: Messaging excluded. For emergency calls, provide location to 911 operator. Devices have backup battery but landline equipment with separate power will not place/receive calls (including 911) during outage. Not compatible with landline dependent services like medical alert monitoring systems. Other compatibility limitations apply. For WHP details, visit att.com/getwirelesshomephone. For WHPI details, visit att.com/getwirelesshomephone for WHP details.

2 Unlimited Wi-Fi available at participating hotspots in select countries listed at att.com/globalcountries. Requires download and activation of AT&T Global Wi-Fi app. Available for iPhone® and iPad® with iOS® 8 or higher, and Android™ smartphones and tablets with OS 4.1 or higher at participating international hotspots. See att.com/intlwifi for more information.
AT&T Unlimited Plan with Roam North America Feature

Use your phone in Canada and Mexico with no roaming fees.3 A DIRECTV subscription is required to be eligible for this plan.

<table>
<thead>
<tr>
<th>Charge</th>
<th>Included in plan with Roam North America feature</th>
</tr>
</thead>
<tbody>
<tr>
<td>Talk</td>
<td>Unlimited calling</td>
</tr>
<tr>
<td></td>
<td>• Canada and Mexico to U.S.</td>
</tr>
<tr>
<td></td>
<td>• Within Canada and Mexico</td>
</tr>
<tr>
<td></td>
<td>• U.S. to Canada and Mexico</td>
</tr>
<tr>
<td>Text</td>
<td>Unlimited texting from the U.S., Canada and Mexico to the world</td>
</tr>
<tr>
<td>Data</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Wi-Fi</td>
<td>Unlimited Wi-Fi access4 at participating hotspots in select countries. Requires download of the AT&amp;T Global Wi-Fi app.</td>
</tr>
</tbody>
</table>

att.com/unlimitedplan

1AT&T Unlimited Plan: Select locations. Eligibility: Must remain active and in good standing on residential DIRECTV (excludes DIRECTV NOW) or U-verse television service (TV) and AT&T Unlimited Plan. Puerto Rico customers must agree to sharing of account info between DIRECTV and AT&T. Customers must meet all eligibility requirements within 60 days of wireless activation. Lost eligibility: You are removed automatically from unlimited plan and moved to another plan if you do not meet all eligibility requirements. Existing AT&T postpaid customers who have not added any new devices to the unlimited plan are moved to their old plan, if available. Customers who cannot be moved back are moved to plan w/10GB of shareable data and overage charge of $15/GB. Once moved, you can move to any currently available plan at any time. Data restrictions: After 22GB of data usage on a line in a bill cycle, for the rest of the cycle, AT&T may slow data speeds on that line during periods of network congestion. Video streaming: Stream Saver feature allows you to save data on content it recognizes as video by streaming higher definition video at Standard Definition quality on compatible devices (unless the video provider has opted out). AT&T will activate the feature for you. Check your account online to see if the feature is active. Once active, you can turn it off or back on at anytime online. Stream Saver will not recognize all video content. Ability to stream and video resolution may vary, and be affected by other factors. Restrictions apply. See att.com/streamsaver for more details. Tethering and Mobile Hotspot use prohibited. $180/mo.: for wireless service only. $60/mo. plan charge plus $40/mo. access charge per smartphone line for 3 lines (4th smartphone line is additional $40/mo. and gets a credit starting within two bill cycles). Limits: Select wireless devices only (sold separately). 10 per plan. Purchase and limits based on credit apply. Discounts: May not be eligible for all discounts, offers and credits. See att.com/unlimitedplan for plan details.

ROAM NORTH AMERICA FEATURE: For eligible devices on an AT&T Unlimited Plan. Must add to each line separately. AT&T Unlimited Plan: Requires eligible TV service. If not eligible for this plan, AT&T will move you to another plan and this feature will be removed. Other restrictions apply. See plan details at att.com/unlimitedplan. Data: Allows domestic plan data usage in Mexico/Canada. Talk: Phones only. Includes calls within Mexico and Canada, and from Mexico and Canada to the U.S., Puerto Rico, and U.S. Virgin Islands (collectively with Mexico and Canada, the “North America Coverage Area”). You may be charged for calls to special or premium service numbers. Calls to other countries: International long distance pay-per-use rates apply to calls from Mexico or Canada to countries outside the North America Coverage Area unless an International Long Distance service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/wcv. Text: Standard messaging—for phones only. Includes unlimited number of messages up to 1MB in size within Mexico/Canada and from Mexico/Canada to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit att.com/text2world for details. Advanced messaging—not available for use in Mexico or Canada. Additional restrictions apply and can be found at att.com/advancedmessaging. Usage restriction: If voice, text or data usage in Mexico and/or Canada on one line exceeds 50% of total voice, text or data usage on that line for two consecutive months, roaming feature may be removed from all lines on your plan. Device restrictions: Service not available on Connected Devices, Wearables and Tablets on the AT&T 1GB tablet plan. Stream Saver: If your domestic plan includes Stream Saver, it will apply to content it recognizes as video while you are traveling internationally and will stream higher definition video in Standard Definition quality (about 480p) on compatible devices. You can turn it off or back on at any time online. Visit att.com/streamsaver to learn more.

GENERAL WIRELESS SERVICE: Subject to Wireless Customer Agreement (att.com/wca). Services are not for resale. Credit approval, activation/upgrade fee (up to $45) and deposit per line may apply. Other monthly charges/line: May include taxes, federal and state universal service charges, Regulatory Cost Recovery Charge (up to $1.25), gross receipts surcharge, administrative fee and other government assessments, which are not government-required charges. Pricing, promotions and terms subject to change, and may be modified or terminated at any time without notice. Coverage and service not available everywhere. You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Other restrictions apply and may result in service termination. GENERAL TV SERVICE: DIRECTV and U-verse available separately. Term agreement, additional fees and restrictions apply. Visit directv.com/legal or call 1-800-DIRECTV for DIRECTV service details. Geographical and service restrictions apply to U-verse services. Visit att.com/verse to check service availability.

4Unlimited Wi-Fi available at participating hotspots in select countries listed at att.com/globalcountries. Requires download and activation of AT&T Global Wi-Fi app. Available for iPhone® and iPad® with iOS® 8 or higher, and Android™ smartphones and tablets with OS 4.1 or higher at participating international hotspots. See att.com/intlwifi for more information.

att.com/unlimitedplan
AT&T International Day Pass℠

Use your domestic plan when you travel in Europe, Latin America, the Caribbean, Mexico, Canada and Asia Pacific for a low daily fee. Only pay for the days you use it.⁵

<table>
<thead>
<tr>
<th>Charge</th>
<th>$10/day</th>
</tr>
</thead>
</table>
| Talk        | Unlimited calling from included countries  
  • To the U.S.  
  • To other included countries |
| Text        | Unlimited texting to the world |
| Data        | Use your plan data while in included countries |
| Wi-Fi       | Unlimited Wi-Fi access at participating hotspots in select countries. Requires download of the AT&T Global Wi-Fi app. |

Note: If your domestic plan includes Stream Saver, it will apply to your international package or feature. See att.com/stream saver for more details.

Consumer customers: att.com/intldaypass  
Business customers: att.com/idpfor biz

INTERNATIONAL DAY PASS℠ Eligible domestic postpaid wireless plan required. Provisioning: Must be provisioned on a per-device basis before use. Once you add this option to your device, International Day Pass will stay on your account until you remove it at att.com/myatt, or by calling 800-335-4685. Business customers can remove it using the Premier online tool, by calling 800-331-0500 or by contacting their AT&T account representative. Use and assessment of fee: Once you add this option to your device, the first time you use data or voice, or send a text message in an International Day Pass (IDP) country, you'll automatically be charged a $10 daily fee. The fee covers additional data, voice or text messages sent for 24 hours from the initial use in any IDP country during that period. You'll be charged an additional $10 fee for all subsequent 24-hour periods in which you use data or voice, or send a text message on a device set up with International Day Pass in an IDP country until you cancel the service. Incidental data usage: Apps on your device, including the AT&T Global Wi-Fi app, continue to use data even when you may not be aware of the usage. Such incidental data usage may trigger the $10 daily fee. To avoid unintended use of International Day Pass, turn off the roaming feature for your smartphone or device. Billing: Your International Day Pass data and voice usage will generally be applied to the monthly bill period/data amount of your domestic plan at the time it's used. However, because of the way we receive reporting from our international partners, voice or data usage may not match your exact dates of travel, and voice or data usage may be applied to your subsequent bill period. Data: International Day Pass lets you use data in all IDP countries without roaming charges. Data will be drawn from your domestic plan allowance. Additional or promotional data may not be available for use in destinations outside the U.S. If your domestic plan includes Stream Saver, it will apply to your international package or feature. See att.com/stream saver for more details. For a list of IDP countries, go to att.com/globalcountries. Availability and quality of coverage and services while roaming are not guaranteed. Data overage: If you go over the amount of data in your qualified plan or other allowances during your bill period, overage charges and/or data speed reduction of up to 128Kbps (2G speeds) apply in accordance with the terms of your domestic plan. If your data speed is slowed, all your data use, including audio and video streaming, picture and video messaging, and other types of data use will be impacted and may not work. For devices on an unlimited data plan, AT&T may slow speeds after 20GB of data use. See att.com/broadbandinfo for data speed details. Voice: For phones, International Day Pass allows you to use the calling features of your domestic plan within and between IDP countries, and from IDP countries to the U.S. Calls and minutes of usage will be drawn from your domestic voice plan allowance. You may also be charged for calls to special or premium service numbers. Calls to other countries: Calls from IDP countries to non-IDP countries will incur International Long Distance (ILD) charges. Per-minute pay-per-use rates apply unless you add an International Long Distance service package to the device making the call. Rates subject to change without notice. To see what it costs, go to att.com/worldconnect. Unlimited text: Standard messaging for phones requires that your domestic plan includes texting. Includes an unlimited number of messages up to 1MB in size within and from an IDP country to more than 100 countries for text messages, and more than 120 countries for picture and video messages. We may add, change and remove included countries at our discretion without notice. Messages sent through applications like iMessage or Hangouts may incur data or other charges. Details at att.com/text2world. Usage restrictions: If international voice, text or data usage exceeds 50% of total voice, text or data usage for two consecutive months, the IDP feature may be removed. Service restrictions: Not available for wireless home phone services, Connected Vehicles or Connected Devices. Pay-per-use international rates will apply. International use aboard cruise ships is not included. Unlimited Wi-Fi: Available at participating hotspots, and requires download and activation of AT&T Global Wi-Fi app on eligible devices and compatible operating systems. See att.com/intlwifi for more information. Canada and Mexico: You won't be charged the $10 fee for International Day Pass in Canada or Mexico if you have a domestic plan or an international coverage option that includes usage in Canada or Mexico at no additional charge. AT&T Passport℠: For devices with an active International Day Pass and an AT&T Passport plan, International Day Pass charges will apply in IDP countries, even if you have AT&T Passport. Data, voice and text from AT&T Passport cannot be used to avoid voice and data overage charges incurred in IDP countries. General: Subject to Wireless Customer Agreement (at att.com/wca) or, for business customers, the applicable wireless service agreement (“Business Agreement”). Availability, quality of coverage and services while roaming are not guaranteed. Additional restrictions may apply. Other monthly charges per device: May include applicable taxes, and federal and state universal service charges, Regulatory Cost Recovery Charge (up to $1.25), gross receipts surcharge, administrative fee and other government assessments, which are not government-required charges. Feature can’t be resold or used for fraudulent purposes. Pricing, fees, promotions and terms subject to change, and may be modified, terminated or discontinued at any time without notice.

For a list of included countries, go to att.com/globalcountries.
AT&T International Roaming

AT&T Passport®

Get everything you need for international travel including talk, text and data in one convenient package.6

<table>
<thead>
<tr>
<th></th>
<th>Passport</th>
<th>Passport Silver</th>
<th>Passport Gold</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Charge</strong></td>
<td>$40</td>
<td>$60</td>
<td>$120</td>
</tr>
<tr>
<td><strong>Talk</strong></td>
<td>$1/min</td>
<td>50¢/min</td>
<td>35¢/min</td>
</tr>
<tr>
<td><strong>Text</strong></td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
</tr>
<tr>
<td><strong>Data</strong></td>
<td>200 MB</td>
<td>300 MB</td>
<td>800 MB</td>
</tr>
<tr>
<td><strong>Data Overage</strong></td>
<td>25¢/MB</td>
<td>20¢/MB</td>
<td>15¢/MB</td>
</tr>
<tr>
<td><strong>Wi-Fi</strong></td>
<td>Unlimited Wi-Fi access7 at participating hotspots in select countries. Requires download of the AT&amp;T Global Wi-Fi app.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note: If your domestic plan includes Stream Saver, it will apply to your international package or feature. See att.com/streamsaver for more details.

att.com/passport

For a list of included countries, go to att.com/globalcountries.

7 Unlimited Wi-Fi available at participating hotspots in select countries listed at att.com/globalcountries. Requires download and activation of AT&T Global Wi-Fi app. Available for iPhone® and iPad® with iOS® 8 or higher, and Android™ smartphones and tablets with OS 4.1 or higher at participating international hotspots. See att.com/intlwifi for more information.

GENERAL SERVICE TERMS: Subject to Wireless Customer Agreement (at att.com/wca) or, for business customers, the applicable wireless service agreement (“Business Agreement”). Service not for resale. Credit approval required. Deposit: May be required. Activation and other fees and charges apply. Other monthly charges: Apply per line and may include taxes, federal/state universal service charges, Regulatory Cost Recovery Charge (up to $1.25), gross receipts surcharge, administrative fee and other government assessments (including without limitation a Property Tax Allotment surcharge of $0.20 - $0.45 applied to business customers per Corporate Responsibility User’s assigned number) which are not government-required charges. Pricing, promotions, restrictions and terms subject to change, and may be modified, or terminated at any time without notice. Coverage and service not available everywhere. You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Usage and other restrictions apply, and may result in service termination. Any service discount described in your organization’s Business Agreement applies only to the monthly plan charge and not monthly device access charges. For full service terms and conditions, visit att.com/wirelessterms or applicable Business Agreement.
Pay-per-use rates

Pay-per-use rates apply when traveling without a package, in countries not included in a package or when a package expires.

<table>
<thead>
<tr>
<th>Country/Location</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Talk</strong></td>
<td></td>
</tr>
<tr>
<td>Canada/Mexico</td>
<td>$1.00/min</td>
</tr>
<tr>
<td>Europe</td>
<td>$2.00/min</td>
</tr>
<tr>
<td>Rest of the World</td>
<td>$3.00/min</td>
</tr>
<tr>
<td>Cruise Ships/Airlines</td>
<td>$2.50/min</td>
</tr>
<tr>
<td><strong>Messages Sent</strong></td>
<td></td>
</tr>
<tr>
<td>For a list of countries, visit <a href="https://att.com/ppucountries">att.com/ppucountries</a></td>
<td>$0.50/text</td>
</tr>
<tr>
<td></td>
<td>$1.30/picture/video</td>
</tr>
<tr>
<td><strong>Cellular Data</strong></td>
<td></td>
</tr>
<tr>
<td>For a list of countries, visit <a href="https://att.com/ppudatacountries">att.com/ppudatacountries</a></td>
<td>$0.002/KB ($2.05/MB)防治性</td>
</tr>
<tr>
<td></td>
<td>$0.008/KB ($8.19/MB)防治性</td>
</tr>
<tr>
<td></td>
<td>$0.01/KB ($10.24/MB)防治性</td>
</tr>
</tbody>
</table>

8 For a list of countries, visit [att.com/ppucountries](https://att.com/ppucountries).
9 Standard domestic messaging rates apply to text, picture and video messages received.
10 Usage is calculated in full-kilobyte increments and is rounded up to the next full-kilobyte increment.

International prepaid data packages

Add an international data package for your tablet or computer. Packages can be used in over 200 countries and are good for 30 days.

### Apple iPad®

Use your credit card to purchase directly from your iPad. Tap **Settings > Cellular Data > Account** and view Worldwide Data Plan options.

### Other Data Devices

Go to [att.com/buyasession](https://att.com/buyasession) to purchase a DataConnect Pass Global Plan using your credit card.

**Related details:**

- **Apple iPad®**
- **Other Data Devices**
- **International Prepaid Data Packages**: Add an international data package for your tablet or computer. Packages can be used in over 200 countries and are good for 30 days.

**General details:**

- **Compatible device required.**
- **Domestic DataConnect Pass plan required for International DataConnect Pass purchase.**
- **Worldwide Data Plans include domestic and international data.**
- **International Prepaid Data Packages are valid for 30 days beginning on the chosen effective date. Allotment of data varies. Package payments are non-refundable and charged on purchase date. Package expires when the data allowance has been used or the 30-day term ends, whichever occurs first.**
AT&T International Roaming

Tips and tools for international travel

Before you go

- Make sure you have a plan or package for your destination and verify that international roaming is set up on your account by calling 866-MOBILITY.
- Find LTE coverage and Wi-Fi hotspot availability by country at att.com/globalcountries.
- Get tips for managing data when traveling internationally:
  - Visit att.com/idptraveltips for International Day Pass
  - Visit att.com/wirelesstraveltips for other travel products
- If your domestic plan includes Stream Saver, it will apply to your international package or feature. Go to att.com/stream saver for more details.

If you experience service issues while traveling

- Turn your phone off for one minute, then back on.
- Be sure your phone’s frequency band is set to “automatic.”
- If you are not receiving email, detach your smartphone battery and then reinsert it.
- If your PC card is not registering, remove it, reboot your computer and then reinsert the PC card.

How to make calls and send messages

To call or send a message back to the U.S.:
- Dial: “+” (1) (10-digit number).

To call or send a message to another country:
- Dial: “+” (country code) (local phone number).

The “+” sign typically appears if you press and hold the “0” key on your dial pad.

To call using a Wi-Fi Calling-compatible smartphone, visit att.com/wificalling for information.

How to check voicemail

1. Press and hold the voicemail retrieval key on your phone (typically the “1” key).
2. Interrupt your personal greeting by pressing “*”.
3. Enter your voicemail password.

Note: In some cases, you may reach the main voicemail system greeting. Just enter your 10-digit wireless number and then follow steps 2 and 3. International roaming charges will apply.

Call International Customer Care 24 hours a day/7 days a week
at +1.314.925.6925
(free call from your wireless phone)
AT&T International Roaming

What to Know Before You Travel Abroad

Q. How do I get international roaming services added to my account?
A. You can contact an AT&T sales representative or call Customer Care at 866.MOBILITY. To add online, go to att.com/myatt, log in and follow the instructions to learn about your international options. Certain eligibility rules and restrictions apply.

Q. Are there any options specifically for travel to Mexico?
A. You can talk, text and use your plan data with an eligible device in Mexico like you do in the U.S. for no roaming charge when you have a qualified domestic postpaid wireless plan. Go to att.com/coveragemex for details on qualified consumer plans or att.com/mexicoforbiz for business plans.

Q. Are there any options specifically for travel to Canada?
A. AT&T Unlimited Plan subscribers can talk, text and use plan data with an eligible device in Canada and Mexico for no roaming charge with an added Roam North America feature. Go to att.com/roamna for details.

Q. What do I do upon arrival abroad to make or receive calls?
A. If you purchased an international roaming package or otherwise added an international roaming service, and turned on your wireless phone abroad, it automatically searches for a wireless network. When the name or network number of the local operator is displayed, your phone should be ready to use.

• To call or send a message to another country, dial “+” (country code) (number).

• To call or send a message back to the U.S., dial “+” (1) (area code) (number).

With most devices, the “+” sign will appear if you press and hold the “0” key.

Q. What is required for AT&T customers to roam internationally at LTE speeds?
A. There are two requirements:

1. An LTE network must be commercially available to AT&T customers roaming in the visited country. When new carriers become available, AT&T will provide that information at att.com/globalcountries.

2. Your device must be LTE-capable and compatible with the frequency band over which LTE is deployed on the foreign network. If LTE is not available or your LTE device does not support the LTE frequency band(s), you will automatically attach to a network with the next fastest data speed (typically 3G).

Q. Can I use my wireless phone while on a cruise?
A. Yes. AT&T offers talk, text and data service on more than 250 major cruise ships. Pay-per-use rates apply for usage on board the ship. Discount packages are available for cruises on select ships. For more details and a complete list of cruise ships, go to att.com/cruiseships.

How to Make a Call/Send a Text/Retrieve Voicemail While Abroad

Q. How do I place a call or send a text, picture or video message back to the U.S. (or to someone traveling with me who has a U.S. number)?
A. It’s easy to call and send messages when traveling abroad:

• To call or send a message back to the U.S., dial “+” (1) (area code) (number).

• To call or send a message to another country, dial “+” (country code) (local number).

With most devices, the “+” sign will appear if you press and hold the “0” key.

Q. Can I use Wi-Fi Calling when I travel internationally?
A. Yes, as long as you have enabled a Wi-Fi Calling-compatible smartphone and are connected to a Wi-Fi hotspot. Wi-Fi Calling is not allowed in all countries. Go to att.com/wificalling for more information.

Q. How do I check voicemail messages while roaming abroad?
A. You can retrieve voicemail messages just like you do in the U.S.:

1. Dial into your voice mailbox (if necessary).
2. Press and hold the voicemail retrieval key on your phone (typically the “T” key).
3. Interrupt your personal greeting by pressing the “*” key and enter your voicemail password.

NOTE: In some cases, you may reach the main voicemail system greeting. If so, just enter your 10-digit AT&T wireless phone number, then follow step 3.

Charges While Traveling Abroad

Q. How am I charged for talk, text and data when traveling abroad?
A. You are charged based on the international roaming package or feature on your account. However, if you have not purchased a package or otherwise added an international roaming feature, pay-per-use rates will apply. To browse features and rates, go to att.com/travel.

International roaming rates apply for calls made AND received. International roaming rates apply for messages SENT, but your domestic messaging rate applies to messages RECEIVED while outside the U.S.

Q. How am I charged for receiving voicemail messages when roaming internationally?
A. • When receiving standard voicemail messages: Standard voicemail messages received when roaming outside of the U.S. are charged at international roaming calling rates, based on the international roaming feature on your account, or if you have not selected a feature, pay-per-use rates will apply.

• When receiving Visual Voicemail messages: Visual Voicemail messages received when roaming outside of the U.S. are charged at international roaming data rates, based on the international roaming feature on your account, or if you have not selected a feature, pay-per-use rates will apply.
Using Data and Wi-Fi Abroad

Q. Can I send text messages and access data services while traveling abroad?
A. Text messaging is typically available in countries where AT&T has international voice roaming service – over 225 countries. Discounted data service is available in over 200 countries.

Q. How can I manage data charges when using my device outside the U.S.?
A. Go to att.com/travel to browse data package and feature options for your trip, or go to att.com/myatt and log in to get personalized recommendations. If you prefer not to use data, go to Settings on your device and turn off Cellular Data Roaming. For tips on using data abroad, go to att.com/wirelesstraveltips.

Q. What is Stream Saver?
A. Stream Saver is designed to identify streaming video content so data speed and resolution of higher definition video can be adjusted to Standard Definition quality (about 480p). This allows you to stream more video while using the same amount of data. Stream Saver is included on select plans, including Mobile Share Advantage, Mobile Share Value, Mobile Share, AT&T Unlimited Plan, the Unlimited Data Plan, and other select consumer and business plans. Stream Saver does not apply to content not identifiable as video. Of course, video streaming and resolution can also be affected by other factors. Go to att.com/stream saver for more information.

Q. Does Stream Saver affect my data usage when I use data internationally?
A. Yes, if your domestic plan includes Stream Saver. When Stream Saver is turned on for your line of service and you are roaming internationally (with or without an international package or feature), it will apply to your international video streaming as well. You can turn Stream Saver off and back on any time online.

Q. What is the AT&T Global Wi-Fi app?
A. The AT&T Global Wi-Fi app is a downloadable application for iPhone®, iPad® and Android™ devices. If you have a qualifying international package or feature, you can connect to participating international Wi-Fi hotspots in select countries listed at att.com/globalcountries. For more details, go to att.com/intlwifi before traveling.

Q. How do I sign up for AT&T International Wi-Fi service?
A. First, you must have a qualifying international package or feature, such as an AT&T Passport package. When you purchase an AT&T Passport package, you will receive an SMS with a link to download the AT&T Global Wi-Fi app. Or, you can download the app directly from the App Store® or Google Play™ store after purchasing an AT&T Passport package. Data rates apply for download and usage. While abroad, the app can search for nearby participating Wi-Fi hotspots in select countries and connect you when you’re in range. For a list of countries, go to att.com/globalcountries.

AT&T International Day Pass

Q. What is International Day Pass?
A. With International Day Pass, you can use your Mobile Share or AT&T Unlimited Plan while traveling abroad in more than 100 countries for a low daily fee. Instead of being charged per minute, message or MB, you’ll be charged $10/day per device, only for each 24-hour period you use your device in any of the 100+ countries where International Day Pass is available. You’ll get unlimited talk within and between International Day Pass countries, and back to the U.S., unlimited text, and use of the data plan that you use at home. You also get unlimited Wi-Fi access at participating hotspots in select countries when you download and use the AT&T Global Wi-Fi app. Although charges won’t be incurred until you use your phone abroad, you should add International Day Pass to each device prior to traveling abroad.

Q. Which countries are included in International Day Pass?
A. International Day Pass is available in more than 100 countries in Europe, Asia, Central and South America, and the Caribbean. Go to att.com/globalcountries to review the complete list of included countries.

Q. When am I charged for International Day Pass?
A. When you land in a country included in International Day Pass and turn on your device, you'll be sent a text message reminding you how International Day Pass works. You are charged the $10 daily fee and your 24-hour access to International Day Pass begins the first time you make or receive a phone call, send a text or use data. You won't be charged another daily fee until that 24-hour period ends and you trigger a new 24-hour access period by using your device in an included country.

Q. Will I be charged a daily fee for using the AT&T Global Wi-Fi app with International Day Pass?
A. Some functions of the AT&T Global Wi-Fi app, such as rendering a hotspot map, use cellular data and may trigger a daily fee.

Q. How will I be charged if I travel to multiple countries included in International Day Pass?
A. You will only be charged one daily fee per 24-hour period for International Day Pass, even if you travel to multiple included countries.

Q. What countries can I call with International Day Pass while traveling abroad?
A. If you’re in an International Day Pass country, you can call within or between International Day Pass countries, and call back to the U.S. for no additional charge. Calls to countries not included in International Day Pass will incur International Long Distance charges. Per-minute pay-per-use rates will apply, unless an International Long Distance package is added to the device placing the call. Go to att.com/worldconnect to review rates and options.

Q. Once I’ve triggered a daily fee charge, what do I need to do if I don't want to be charged another daily fee during my trip?
A. If you don’t want to be charged another daily fee, stop using your device before your 24-hour International Day Pass expires. We recommend that you turn off Cellular Data Roaming in your device Settings or place your device in Airplane Mode to prevent it from accidentally triggering a daily fee.
AT&T International Roaming

AT&T International Day Pass (cont.)

Q. Do I have to opt-in daily to use International Day Pass once I add it to my device?
A. No. You’ll start a 24-hour session only if you use the cellular network by making or receiving a phone call, sending a text, or using data. If you stop using your device before your 24-hour session ends, you won’t be charged again. If you continue to use your device, you’ll be charged another daily fee for another 24-hour session.

Q. How will I be charged if I travel to a country that’s not included in International Day Pass?
A. If you have International Day Pass, but go to a country that isn’t included, per-minute pay-per-use rates will apply, unless an International travel package available for that country, such as AT&T Passport, is added to that device. Go to att.com/globalcountries to review products available by country.

Q. How will I be charged if I add both International Day Pass and AT&T Passport to my device?
A. You’ll be charged $10/day when you use your phone in a country included in International Day Pass. Passport rates and allowances will only apply in Passport countries that are not included in International Day Pass. Go to att.com/globalcountries to review products available by country.

Q. Do I need to remove International Day Pass when I return home to the U.S.?
A. No, you don’t need to remove International Day Pass when you return to the U.S. International Day Pass only charges a daily fee when you use your device in an included country. And when you travel abroad in the future, International Day Pass is already on your device, so you’re all set for your next international trip.

Q. How do I remove International Day Pass if I don’t want to use it for future trips?
A. If you don’t want to use International Day Pass for future trips abroad, go to att.com/myatt and remove the feature or call 1.314.925.6925 to remove it. Once removed, pay-per-use rates will apply, unless another international travel option is added to that device. Go to att.com/travel to review pay-per-use rates and products available by country.

Q. Is Data-Free TV available outside the U.S.?
A. No, DIRECTV and U-verse Data-Free TV are not available outside of the U.S. International roaming is not included in Data-Free TV offers and international data charges will apply.

Troubleshooting/Contact AT&T

Q. What should I do if my data services are not registering?
A. If you are having difficulty using data services outside the U.S., try this:
• Smartphones/Tablets: Fully power down your device and then power it back on.
• PC Cards: Remove card, reboot computer, reinsert card.

Q. How do I contact AT&T International Customer Care while traveling abroad?
A. You can contact AT&T when you’re outside the U.S. by calling +1.314.925.6925, 24 hours a day, 7 days a week (free call from your AT&T wireless phone).

INTERNATIONAL ROAMING: Certain eligibility restrictions apply which may be based on service tenure, payment history and/or credit. Rates are subject to change. For countries, rates and additional details, see att.com/global. Compatible device required. AT&T, in its sole discretion, may block your ability to use your device while roaming internationally until eligibility criteria are met. International roaming rates, which vary by country, apply for all calls placed or received while outside the U.S., Puerto Rico and U.S. Virgin Islands. Please consult att.com/global or call 611 or 800.331.0500 for a list of currently available countries and carriers. All countries may not be available for roaming. All carriers within available countries may not be available on certain plans or packages. Availability, quality of coverage and services while roaming are not guaranteed. When roaming internationally, you will be charged international roaming airtime rates including when incoming calls are routed to voicemail, even if no message is left. Substantial charges may be incurred if device is taken out of the U.S. even if no services are intentionally used. Billing for international roaming usage may be delayed up to three billing cycles due to reporting between carriers. Taxes are additional. If you want to block the ability to make and receive calls, or use data functions while roaming internationally, you may request that by calling 1.314.925.6925 (at no charge from your wireless phone). INTERNATIONAL DATA: International data rates apply to all international data usage, including accessing cloud-based services to upload/download/stream content. Many devices, including iPhone, transmit and receive data messages without user intervention, and can generate unexpected charges when powered “on” outside the U.S., Puerto Rico and U.S. Virgin Islands. AT&T may send “alerts” via SMS or email to notify you of data usage. These are courtesy alerts. There is no guarantee you will receive them. They are not a guarantee of a particular bill limit. Receipt of Visual Voicemail messages are charged at international data pay-per-use rates unless customer has an international data plan/package, in which case receipt of Visual Voicemail messages decrement Kilobytes included in such plan/package. Usage is calculated in full-kilobyte increments and rounded up to the next full-kilobyte increment. INTERNATIONAL MESSAGING: Unlimited texting includes SMS and MMS, and excludes other messaging services or applications. Cruise Ship Roaming: Cruise ship roaming rates apply for calls placed or data used while on the ship. Restrictions, coverage limitations and other charges apply. Visit att.com/cruiseships for details. Export Restrictions: You are solely responsible for complying with U.S. Export Control laws and regulations, and the import laws and regulations of foreign countries when traveling internationally with your device. Intellectual Property: The GSM lettermark is a trademark of the GSM Association. iOS, iPhone and iPad are registered trademarks of Apple, Inc.

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