**AT&T International Roaming**

When you are traveling outside the U.S.

**For Cell Phones**

**AT&T Passport℠ Packages**

Get everything you need for international travel in one package for use in over 200 countries. AT&T Passport℠ packages include unlimited messages sent, affordable high-speed data1 and discounted calling rates. Packages can be purchased for short trips as a one-time charge that automatically expire after 30 days. Or, for longer/many trips, as a monthly recurring charge with a 2-month minimum. For a list of countries, visit att.com/globalcountries.

<table>
<thead>
<tr>
<th>Cell Phone Packages1</th>
<th>Passport</th>
<th>Passport Silver</th>
<th>Passport Gold</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charge (one-time for 30 days or monthly recurring)</td>
<td>$30</td>
<td>$60</td>
<td>$120</td>
</tr>
<tr>
<td>Messages Sent (Text, Picture, Video)</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Talk</td>
<td>$1/min</td>
<td>50¢/min</td>
<td>35¢/min</td>
</tr>
<tr>
<td>Cellular Data</td>
<td>120 MB</td>
<td>300 MB</td>
<td>800 MB</td>
</tr>
<tr>
<td>Cellular Data Overage</td>
<td>25¢/MB</td>
<td>20¢/MB</td>
<td>15¢/MB</td>
</tr>
<tr>
<td>Wi-Fi Access at Participating Hotspots</td>
<td>Not included</td>
<td>Unlimited3</td>
<td>Unlimited3</td>
</tr>
</tbody>
</table>

AT&T Passport℠ Packages: Compatible device with domestic postpaid wireless service (voice, text & data) required. Includes talk, text & data coverage in over 200 countries. Actual data speeds vary by device/location. AT&T Passport Silver and Gold packages include Wi-Fi access at participating hotspots in over 18 countries. Must download AT&T Passport app and register to access participating hotspots. Countries listed at att.com/globalcountries. Requires one-time charge or monthly recurring charge. One-time charge package is valid for 30 days. Monthly recurring version of AT&T Passport has a minimum 2-month term commitment. Pay-per-use rates apply without package, when package expires, or when in excluded countries. Restrictions apply. See package details.

**Traveling to Mexico?**

Talk, text and use your plan value with your eligible device in Mexico like you do in the U.S. Now available with AT&T Mobile Share Value℠ and AT&T Mobile Share Data plans (15GB and higher), or for qualified business customers with AT&T Mobile Share Value Plan for Business and AT&T Mobile Share Data for Business plans (15GB and higher), and qualified AT&T Mobile Select plans4 - all for no roaming charge.*

*Fees, charges and restr’s apply. Terms subject to change. See more details for consumer customers at att.com/coveragemex and for business customers at att.com/mexicoforbiz.

---

1 AT&T Passport℠ Packages: One-time charge or monthly recurring charge applies. One-time charge packages are valid for 30 days beginning on the chosen effective date, may cross 2 bill cycles, and expire automatically. Packages will not be prorated if canceled on or before the chosen effective date. Packages canceled prior to chosen effective date will not incur the one-time charge. Monthly recurring version of AT&T Passport package requires a 2-month minimum term commitment. General Package Terms: Compatible device with domestic postpaid wireless service required. Countries: Includes talk, text, and data coverage in over 200 countries listed at att.com/globalcountries. Wi-Fi: AT&T Passport Silver and Gold packages include Wi-Fi access at participating hotspots in over 18 countries. Must download AT&T Passport app and register to access participating hotspots. Data rates may apply for download and usage. Wi-Fi access not included with AT&T Passport package. Data: Actual data speeds vary by device and location. Data Overage: $0.25/MB on 120MB plan, $0.20/MB on 300MB plan, and $0.15/MB on 800MB plan. Monthly recurring package data allowance must be used in billing period provided or will be forfeited. Unlimited Messaging: Applies only to AT&T Short Messaging Service (SMS) & Multimedia Messaging Service (MMS) & not to other messaging services/applications. Messages received are charged at domestic messaging rates. Pay-Per-Use Rates: Apply when package expires, when traveling in excluded countries, or when you have not purchased a package. General: Coverage not available in all areas. Countries and rates are subject to change. Services while roaming are not guaranteed. Certain eligibility restrictions apply which may be based on service tenure, payment history, and/or credit. For additional restrictions, rates, and details, see att.com/passport and att.com/wirelesslegal (for business/govt customers, att.com/abs-addl-terms).

2 Availability of quality of coverage and services while roaming are not guaranteed.

3 Unlimited Wi-Fi available at participating hotspots in over 18 countries. Requires download and activation of AT&T Passport app. Available for iPhone® and iPad® with iOS® 6 or higher, Android® smartphones with OS 2.2 or higher, and Android tablets with OS 3.2 or higher at participating international hotspots in over 18 countries. See att.com/intlwifi for a list of countries and more information.

4Roam Mexico Feature: For eligible devices on select Mobile Share Value plans 15GB and higher, or, for qualified business/government customers, on select Mobile Share Value Plans for Business 15GB and higher and qualified Mobile Select plans with plan charge of $20 per month and higher. Must add to each line separately. Data: Allows domestic plan data usage in Mexico. Additional or promotional data may not be available for use in Mexico. Data Usage: If you exceed the amount of data in your qualified plan or other allotments during your billing period, additional data will automatically be provided in increments of 10GB at $15 per gigabyte for Mobile Share Value plans or at the pay-per-use rates specified for Mobile Select plans. Unlimited Talk: For phones only. Unlimited talk within Mexico and to the U.S., Puerto Rico, and U.S. Virgin Islands (collectively the “Domestic Coverage Area” or “DCA”). You may be charged for calls to special or premium service numbers. Calls to other countries: International long distance pay-per-use rates apply to calls from Mexico to countries other than Mexico, Canada, or the DCA unless an International Long Distance service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/wcv Unlimited Text: Standard Messaging - for phones only. Includes unlimited number of messages up to 1MB in size within Mexico and from Mexico to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit att.com/text2world for details. Advanced Messaging - not available for use in Mexico. Additional restrictions apply and can be found at att.com/advancedmessaging.

Device Restrictions: For Mobile Share Value customers, service not available on Wireless Home Phone, Wireless Home Phone and Internet, or Connected Devices and Wearables. General Wireless Service: Subject to Wireless Customer Agreement (att.com/wca), or, for business/government customers, applicable wireless service agreement. Services not for resale. Credit approval, fees, monthly, overage, other charges, usage, other restrictions per line apply. Pricing and terms subject to change and may be modified or terminated at any time without notice. Coverage and service not available everywhere. You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your services may be restricted or terminated. Other restrictions apply and may result in service termination. See full details for consumer customers at att.com/coveragemex and for business/government customers at att.com/mexicoforbiz.
AT&T International Roaming

For Tablets and Laptops

AT&T Passport Data℠ Packages

Get what you need for international travel in over 200 countries. AT&T Passport Data℠ packages for tablets and laptops include affordable high-speed data. Packages can be purchased for short trips as a one-time charge that automatically expire after 30 days. Or, for longer/many trips, as a monthly recurring charge with a 2-month minimum. For a list of countries, visit att.com/globalcountries.

<table>
<thead>
<tr>
<th>Tablet and Laptop Packages</th>
<th>Passport Data</th>
<th>Passport Data Silver</th>
<th>Passport Data Gold</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charge (one-time for 30 days or monthly recurring)</td>
<td>$30</td>
<td>$60</td>
<td>$120</td>
</tr>
<tr>
<td>Cellular Data</td>
<td>120 MB</td>
<td>300 MB</td>
<td>800 MB</td>
</tr>
<tr>
<td>Cellular Data Overage</td>
<td>25¢/MB</td>
<td>20¢/MB</td>
<td>15¢/MB</td>
</tr>
<tr>
<td>Wi-Fi Access at Participating Hotspots</td>
<td>Not included</td>
<td>Unlimited</td>
<td>Unlimited</td>
</tr>
</tbody>
</table>

AT&T Passport Data℠ Packages: Compatible device with domestic postpaid wireless service (voice, text & data) required. Includes data coverage in over 200 countries. Actual data speeds vary by device/location. AT&T Passport Data Silver and Gold packages include Wi-Fi access at participating hotspots in over 18 countries. Must download AT&T Passport app and register to access hotspots. Countries listed at att.com/globalcountries. Requires one-time charge or monthly recurring charge. One-time charge package is valid for 30 days. Monthly recurring version of AT&T Passport Data has a minimum 2-month term commitment. Pay-per-use rates apply without package, when package expires, or when in excluded countries. Restrictions apply. See package details.

Traveling to Mexico?

Use your plan data with your eligible device in Mexico like you do in the U.S. Now available with AT&T Mobile Share Value® and AT&T Mobile Share Data plans (15GB and higher), or for qualified business customers with AT&T Mobile Share Value Plan for Business and AT&T Mobile Share Data for Business plans (15GB and higher), and qualified AT&T Mobile Select plans—all for no roaming charge.*

*Fees, charges, and restr’s apply. Terms subject to change. See more details for consumer customers at att.com/coverage and for business customers at att.com/mexicoforbiz.

Pay-Per-Use Rates

Pay-per-use rates apply without a package, when traveling in countries not included in a package, or when a package expires.

<table>
<thead>
<tr>
<th>Country/Location</th>
<th>Price $</th>
</tr>
</thead>
<tbody>
<tr>
<td>Talk Canada/Mexico</td>
<td>$1.00/min</td>
</tr>
<tr>
<td>Roaming Europe</td>
<td>$2.00/min</td>
</tr>
<tr>
<td>Rest of World</td>
<td>$3.00/min</td>
</tr>
<tr>
<td>Cruise Ships/Airlines</td>
<td>$2.50/min</td>
</tr>
<tr>
<td>Messages Sent View Countries^</td>
<td>50¢/text, $1.30/picture/video</td>
</tr>
<tr>
<td>Cellular Data View Countries^</td>
<td>$0.0025/KB ($0.0025/MB)</td>
</tr>
<tr>
<td>Cruise Ships/Airlines</td>
<td>$0.01/KB ($0.01/MB)</td>
</tr>
</tbody>
</table>

^Standard domestic messaging rates apply to text, picture and video messages received.

*For a list of countries, visit att.com/pccountries.

^For a list of countries where data is available, visit att.com/ppdatacountries.

Usage is calculated in full-kilobyte increments and is rounded up to the next full-kilobyte increment.

Please note: If you add AT&T Passport Data to an AT&T Mobile Share Data plan that includes roaming in Mexico, your domestic data plan terms will apply rather than AT&T Passport data rates when traveling in Mexico. For more details, visit att.com/coverage.

AT&T Passport Data℠ Packages: One-time charge or monthly recurring charge applies. Packages are valid for 30 days beginning on the chosen effective date, may cross 2 bill cycles, and expire automatically. Packages will not be prorated if canceled on or after the chosen effective date. Packages canceled prior to chosen effective date will not incur the one-time charge. After expiration, you may purchase a new package or pay-per-use rates will apply. Monthly recurring charge version of AT&T Passport Data package requires 2-month minimum term commitment. General Package Terms: Compatible device with domestic postpaid wireless service required. Countries: Includes data coverage in over 200 countries listed at att.com/globalcountries. Wi-Fi: AT&T Passport Data Silver and Gold packages include Wi-Fi access at participating hotspots in over 18 countries. Wi-Fi access not included with $30 AT&T Passport Data package. To use Wi-Fi you must have a compatible device and must first download AT&T Passport app and register to access participating hotspots. Data rates may apply for download and usage. Data: Actual data speeds vary by device and location. Data Overage: $0.25/MB on 120MB plan, $0.20/MB on 300MB plan, and $0.15/MB on 800MB plan. Monthly recurring package data allowance must be used in billing period provided or will be forfeited. Pay-Per-Use Rates: Apply when package expires, when traveling in countries excluded, or when you have not purchased a package. General: Coverage not available in all areas. Countries and rates are subject to change. Services while roaming are not guaranteed. Certain eligibility restrictions apply which may be based on service tenure, payment history and/or credit. For additional restrictions, rates and details, see att.com/passport and att.com/wirelesslegal (for business/government customers). att.com/abs-additl-terms.

1Available, quality of coverage and services while roaming are not guaranteed.

2Unlimited Wi-Fi available at participating hotspots in over 18 countries. Requires download and activation of AT&T Passport app. Available for iPhone and iPad with iOS 6 or higher, Android smartphones with OS 2.2 or higher, and Android tablets with OS 3.2 or higher at participating international hotspots in over 18 countries. See att.com/intlwifi for a list of countries and more information.

3Roam Mexico Feature: For eligible devices on select Mobile Share Value plans 15GB and higher, or, for qualified business/government customers, on select Mobile Share Value Plans for Business 15GB and higher and qualified Mobile Select plans with plan charge of $20 per month and higher. Must add to each line separately. Data: Allows domestic plan data usage in Mexico. Additional or promotional data may not be available for use in Mexico. Data Overage: If you exceed the amount of data in your qualified plan or other allotments during your billing period, additional data will automatically be provided in increments of 1GB at $15 per gigabyte for Mobile Share Value plans or at the pay-per-use rates specified for Mobile Select plans. Device Restrictions: For Mobile Share Value customers, service not available on Wireless Home Phone, Wireless Home Phone and Internet, or Connected Devices and Wearables. General Wireless Service: Subject to Wireless Customer Agreement (att.com/wca), or, for business/ government customers, applicable wireless service agreement. Services not for resale. Credit approval, fees, monthly overage, other charges, usage, other restrictions per line apply. Pricing and terms subject to change and may be modified or terminated at any time without notice. Coverage and service not available everywhere. You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your services may be restricted or terminated. Other restrictions apply and may result in service termination. See full details for consumer customers at att.com/coverage and for business/government customers at att.com/mexicoforbiz.
International Prepaid Data Packages†

Take a laptop, tablet, or netbook, not associated with your AT&T wireless postpaid account, when you travel abroad. These packages are good for 30 days and can be used in over 200 countries. Pay for the data you’ll need—packages expire when you have used the data allowance or the 30-day term ends, whichever comes first.

Apple iPad®
Use your credit card to purchase directly from your iPad. Tap Settings > Cellular Data > Account and view Worldwide Data Plan options.

Other Data Devices
Go to att.com/buyasession to purchase a DataConnect Pass Global Plan using your credit card.

† Compatible device required. Domestic DataConnect Pass plan required for International DataConnect Pass purchase. Worldwide Data Plans include domestic and international data. International Prepaid Data Packages are valid for 30 days beginning on the chosen effective date. Allotment of data varies. Package payments are non-refundable and charged on purchase date. Package expires when the data allowance has been used or the 30-day term ends, whichever occurs first.

Know Before You Go

Follow these tips before you leave the U.S.:
1. Visit att.com/travelguide to see if service is available where you’ll be traveling and if your wireless device is compatible.
2. Verify that your wireless account is set up for International Roaming by calling 866.MOBILITY.
3. For dialing instructions, country lists, pay-per-use and discounted rates and more, visit att.com/global.
4. For information on how to keep charges predictable when using data abroad, visit our travel tips at att.com/wirelesstraveltips.

For more tips on using data while traveling internationally, go to att.com/wirelesstraveltips.

AT&T International Roaming

Quick Reference Guide

✓ When outside the U.S.

Call International Customer Care 24 hours a day/7 days a week at +1.916.843.4685 (a free call from your wireless phone).

✓ Making calls and sending messages

- Calls or text, picture or video messages to the U.S.: Dial “+” (1) (area code) (local number)
- Calls or messages to another country: Dial “+” (country code) (local number)

Tip: With most GSM phones, the “+” key will appear on your screen if you press and hold down the “0” key.

✓ Checking voicemail

1. Press and hold the voicemail retrieval key on your phone (typically the “1” key).
2. Interrupt your personal greeting by pressing “*”.
3. Enter your voicemail password.

Note: In some cases, you may reach the main voicemail system greeting. Just enter your 10-digit wireless number and then follow steps 2 and 3. International roaming charges will apply.

✓ Accessing an international network

- Before traveling, an International Roaming feature must be activated on your account.
- If you experience service issues, turn your phone off for one minute, then back on.
- Be sure your phone’s frequency band is set to “automatic.”
- If you are not receiving email, detach your smartphone battery and then reinsert it.
- If your PC card is not registering, remove the card; reboot computer; reinsert PC card.
What to Know Before You Travel Abroad

Q. Does 911 work outside the U.S.?
A. The 911 emergency number is unique to the U.S.; however, some foreign carriers do support it. In many European countries, the emergency number for police, fire, or ambulance is 112. Outside Europe, emergency numbers will vary by country. You should learn the emergency number for the country you are visiting before you leave the U.S.

Q. How do I charge my phone while abroad?
A. Like any other appliance, you will need a plug adapter to charge your phone in the countries you are visiting. Universal plug adapters are available for purchase at many retailers before you leave the U.S.

Q. What about talking on the phone or texting while driving?
A. In some countries, using a wireless device while driving is strictly prohibited. Contact the local tourist information office for regulations that may apply. Texting while driving just isn't safe. It can wait.

Q. What if my device is lost or stolen while abroad?
A. While traveling abroad, you should be especially careful to secure your phone to prevent it from being stolen. If your device or SIM card is lost or stolen, please notify AT&T immediately at +1.916.843.4685 (a free call from your AT&T wireless phone).

How to Make a Call/Send a Text/Retrieve Voicemail While Abroad

Q. How do I place a call or send a text, picture or video message back to the U.S. (or to someone with a U.S. number who is traveling with me)?
A. Enter “*” then “1” followed by the area code and the number you are contacting. With most devices, the “*” sign will appear if you press and hold the “0” key.

For calls or messages to another country, dial “*” (country code) (local number).

Q. Can I use Wi-Fi Calling when I travel internationally?
A. Yes, as long as you have enabled a Wi-Fi Calling-compatible smartphone and are connected to a Wi-Fi hotspot. Wi-Fi Calling is not allowed in all countries. Visit att.com/wificalling for more information.

Q. How do I check voicemail messages while roaming abroad?
A. You retrieve visual voicemail messages just like you would in the U.S.

If you need to dial into a voice mailbox:
1. Press and hold the voicemail retrieval key on your phone (this is typically the “1” key).
2. Interrupt your personal greeting by pressing the “*” key and enter your voicemail password.

Important Note: In some cases, you may reach the main voicemail system greeting. If so, just enter your 10-digit AT&T wireless phone number, then follow step 2.

1 You can reset your password by calling Customer Care at 800.331.0500 (in U.S.) or +1.916.843.4685 (outside U.S.) or you may change it by accessing att.com/myatt.

To change your password online:
- Log in to att.com/myatt
- Under I want to, select Manage my profile and Reset voicemail password
- On the next page, click Submit.
- A text message will be sent to your phone with the new voicemail password.
AT&T International Roaming

Charges While Traveling Abroad

Q. How am I charged for calls made and received while traveling abroad?
A. You will incur a flat, per-minute, roaming airtime charge for calls placed and received while traveling abroad. Calls are rounded up to the next full minute. International calling is not included as part of your domestic service. Additional charges may apply for emergency or directory assistance calls.

Q. How am I charged for sending and receiving text messages outside the U.S.?
A. International roaming rates apply for messages SENT while abroad, and your domestic messaging rate applies to messages RECEIVED while outside the U.S. International messaging is not included as part of your domestic messaging service.

Q. How am I charged for data usage outside the U.S.?
A. International roaming data rates apply for usage outside our domestic coverage area. International data usage is not included as part of your domestic data plan.

Q. How am I charged for voicemail calls while roaming internationally?
A. Voicemail calls are charged as follows:

When your device is on:
- Calls you do not answer that are routed to the AT&T voicemail system will be charged as international roaming incoming calls to your device. Calls are rounded up to the next minute.
- In addition, the foreign carrier’s routing of that call to the AT&T voicemail system may generate an outgoing call charge from your device’s location to the U.S.
- These charges apply even if the caller disconnects from the voicemail system without leaving a message.

If your device is turned off or in flight or airplane mode and the wireless network is off:
- When someone tries to call you, the call will go directly to your personal voicemail greeting.
- Since the network does not try to deliver the call to you in a foreign country, there are no international roaming charges.

When receiving Visual Voicemail messages:
- Visual Voicemail messages received when roaming outside the U.S. will be charged at international roaming data rates, either at the international pay-per-use data rate or against your international data package.

If you are traveling to Mexico and have an AT&T Mobile Share Value or AT&T Mobile Share Data plan (15GB and higher), you can talk, text and use your plan data with an eligible device in Mexico like you do in the U.S. for no roaming charge. Restrictions apply. See att.com/coveragemex for complete details.

Using Data and Wi-Fi Abroad

Q. Can I send text messages and access data services while traveling abroad?
A. Messaging is typically available in all countries in which AT&T has international voice roaming service – more than 225 countries. Discounted data services are available with your AT&T Passport package in over 200 countries.

Q. How can I manage my data charges when I use my device outside the U.S.?
A. If you are traveling to Mexico and have an AT&T Mobile Share Value or AT&T Mobile Share Data plan (15GB and higher), you can talk, text and use your plan data with an eligible device in Mexico like you do in the U.S. for no roaming charge. Restrictions apply. See att.com/coveragemex for complete details.

Troubleshooting/Contact AT&T

Q. What steps should I take if my data services are not registering?
A. If you are having difficulty using data services outside the U.S., try these troubleshooting steps:
- Smartphones with removable batteries: remove battery and reinset.
- Smartphones without removable batteries: fully power down, then power back on.
- You may also try manual scanning (not available in Canada or Mexico): Settings > Options > Network > Change network selection to manual > Click scan for new network. From the list of networks that appears, select a network other than the one on which you are currently registered.
- PC Cards: remove card, reboot computer, reinset card.

Q. How do I contact AT&T International Customer Care while traveling abroad?
A. For questions while roaming outside the U.S., contact AT&T by calling +1.916.843.4685, 24 hours a day/7 days a week, a free call from your AT&T wireless phone.

If you are traveling to another country, here are some easy ways to help you manage international data charges when you travel abroad:
2. Track your data usage while traveling with your device’s usage tracker, if available.
3. Disable apps running in the background if you don’t need them while traveling abroad.
4. For more tips, visit att.com/wirelesstraveltips.

Q. What is the AT&T Passport app?
A. The AT&T Passport app is a downloadable application for iPhone®, iPad®, and Android™ devices that enables customers with qualifying international packages to connect to participating international Wi-Fi hotspots in over 18 countries.

Note: Participating Wi-Fi hotspots are available in select countries. For more details, visit att.com/intwifi before traveling.

Q. How do I sign up for the AT&T’s International Wi-Fi service?
A. To get AT&T international Wi-Fi service, you must have a qualifying international package. We recommend you activate either an AT&T Passport Silver or AT&T Passport Gold package.

On the effective date you selected for your package, you will receive an SMS link to download the AT&T Passport app. Or, you can download the app directly from the App Store™ or Google Play™ store. Data rates apply for download and usage. While abroad, the app can be used to search for nearby participating Wi-Fi hotspots in over 18 countries and easily connect when you are in range. For a list, see att.com/intwifi.

When not connected to Wi-Fi, your cellular data allowance or overage rate will apply to data usage in countries covered by your package. For a list, see att.com/globalcountries.

*Coverage based on offering discounted voice and data roaming; LTE roaming; voice roaming; and world-capable smartphones and tablets in more countries than any other U.S. carrier. International service required. Coverage not available in all areas. Coverage may vary per country and be limited/restricted in some countries.
For more tips on using data while traveling internationally, go to att.com/wirelesstraveltips.