

Premier

April 2018

Release Briefs

The latest enhancements in the Premier experience

Manage and set up Call Forwarding in Premier Online Care

Company administrators can now set up call forwarding and make edits to or turn off an existing call forward for wireless numbers they manage, all from Premier Online Care. A “Manage Call Forwarding” task has been added to the taskbar on the homepage, making it easy to start using this new enhancement.

Updated View Account Information page in Premier Online Care

Check out the new, easy-to-read layout on the View Account Information page. The updated page lets authorized Premier users see all wireless number usage on one screen, including data, text, and talk, and clearly separates domestic usage from travel usage. Plus, for rate plans and features with an allowance, specific information on how much of the Premier user’s allowance is left or how far over the allowance they’ve gone is visible onscreen.

Increased security with 2-Factor Authentication

We’re strengthening login security for our Premier customers. If you’re logging in from a new device or browser, you’ll be asked to verify your login by submitting an authentication code. You’ll be able to receive this one-time-use security code by text or email. Just enter the code to verify your identity to complete authentication.

Other Premier resources:

[Premier on YouTube](#)

[Get Help: Online Premier site support](#)

[Premier Business Center: Explore Premier](#)

[Premier University training schedule and registration](#)

[AT&T Business Community](#)

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