Go international. Stay in touch.

Now it's easier and more affordable than ever to use your phone when you travel abroad. Choose your destination, then choose the plan or package that's right for you.

### Mexico and Canada

**Best option:** AT&T Unlimited Plus SM or AT&T Unlimited Choice SM plan

- Unlimited talk, text and data in Mexico and Canada at no additional charge.  
- After 22GB of data usage, AT&T may slow speeds. See page 2 for details.

**Also available:** AT&T International Day Pass SM and AT&T Passport®

### Europe, Latin America, Caribbean, Asia Pacific

**Best option:** AT&T International Day Pass

- Take your plan to over 100 countries for a low daily fee. Only pay for the days you use it. See page 3 for details.

**Also available:** AT&T Passport®

### Rest of the World

**Best option:** AT&T Passport

- Get everything you need for international travel in one convenient package for use in over 200 countries. See page 4 for details.

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1 **Usage Restriction:** If voice, text or data use in Mexico and/or Canada exceeds 50% of total voice, text or data use for two consecutive months, feature may be removed.

2 **Coverage:** Based on offering discounted voice and data roaming, LTE roaming and voice roaming, in more countries than any other U.S. carrier. International service required. Coverage not available in all areas. Coverage may vary per country and be limited/restricted in some countries.

Compatible device with domestic postpaid wireless service required. Pay-per-use rates apply without a package, when in countries not included, or when a package expires. Restrictions apply. If your domestic plan includes Stream Saver, it will apply to your international package or feature. See att.com/stream saver for more details.
Unlimited Wi-Fi available at participating hotspots in select countries listed at att.com/globalcountries. Requires download and activation of AT&T Global Wi-Fi app. Available for iPhone® and iPad® with iOS® 8 or higher, and Android™ smartphones and tablets with OS 4.1 or higher at participating international hotspots. See att.com/intlwifi for more information.

### Charge
- Included in AT&T Unlimited Plus and AT&T Unlimited Choice plans

### Talk
- Unlimited calling
  - Mexico and Canada to U.S.
  - Within Mexico and Canada
  - U.S. to Mexico and Canada

### Text
- Unlimited texting from the U.S., Mexico and Canada to the world

### Data
- Unlimited (After 22GB of data usage, AT&T may slow speeds.)
  - AT&T Unlimited Plus plan will include Stream Saver and 10GB Mobile Hotspot per line. After 10GB, Hotspot speed limited to max of 128Kbps.
  - AT&T Unlimited Choice plan data speeds limited to a max of 3 Mbps. Video Streaming limited to max of 1.5 Mbps (SD quality, about 480p).

### Wi-Fi
- Unlimited Wi-Fi access at participating hotspots in select countries. Requires download of the AT&T Global Wi-Fi app.

### Usage Restriction:
If voice, text or data use in Mexico and/or Canada exceeds 50% of total voice, text or data use for two consecutive months, feature may be removed.

### Consumer customers: att.com/unlimitedplan

**AT&T Unlimited Choice**: Data speed limited to a max of 3 Mbps. Plan is not eligible for Stream Saver, but for content we can identify as video, speed will be at a max of 1.5 Mbps at Standard Definition quality (about 480p). Data and video speeds will be capped at amounts shown below, regardless of the network your device is on (for example 4G LTE, 4G or 3G). Tethering and mobile hotspot use prohibited (except for these products: Connected Cars, Hot Spots, and Wireless Home Phone and Internet).

**AT&T Unlimited Plus**: Includes the Stream Saver feature which allows you to save data on content it recognizes as video by streaming higher definition video in Standard Definition quality (about 480p) on compatible devices (unless the video provider has opted out). AT&T will activate the feature for you. Check your account online to see if the feature is active. Once active, you can turn it off or back on at any time at att.com/myatt or call 611. Stream Saver will not recognize all video content. Ability to stream and video resolution may vary, and be affected by other factors. Restrictions apply. See att.com/stream saver for more details.

**UNLIMITED TEXT**: Standard Messaging – Phones only. Includes calls within the DCA. Service may be terminated for excessive roaming (see Wireless Customer Agreement at att.com/wca). Unlimited Talk to Canada and Mexico: For phones only. Includes unlimited International Long Distance (ILD) calling from DCA to Mexico and Canada. You may be charged for calls to special or premium service numbers. Calls to Other Countries: Includes ILD service that can be used to call countries other than Canada and Mexico. Per minute pay-per-use rates apply unless you have an ILD service package. Rates subject to change without notice. For rates, see att.com/worldconnect.

**UNLIMITED VIDEO**: Includes streaming video, as determined by AT&T, under the Stream Saver feature, or similar streaming services. Streaming video may be prioritized over other traffic.

**UNLIMITED TEXT**: Standard Messaging – Phones only. Includes unlimited messages up to 1MB in size within DCA to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. See att.com/text2world for details.

**Advanced Messaging** – Sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, capable devices, have their devices turned on and be within the AT&T-owned and -operated DCA (excludes third-party coverage). Includes unlimited messages up to 10MB in size. Other restrictions apply and can be found at att.com/advancedmessaging. Discounts: Plans may not be eligible for offers, credits or discounts.

### Consumer customers: att.com/unlimitedplan

**Usage restrictions**: You may be charged for calls to select countries outside the DCA. Additional charges may apply when calling to locations outside the DCA. Service is not for resale. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of AT&T’s right to enforce those terms or restrictions. AT&T reserves the rights to enforce all terms and restrictions at any time. If AT&T determines your use of services violates any of the applicable terms or policies found in the Wireless Customer Agreement, AT&T may in our sole discretion suspend, modify, terminate or restrict your service. Excessive Off-Network Usage: You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Other restrictions apply and may result in service termination. If you purchased a device that requires a term commitment, an Early Termination Fee applies if you cancel service after the first 14 days and before your term ends. See att.com/equipmentETF for details on what fee may apply for your device and how the fee is prorated over time. Activation/upgrade fee per line (up to $45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. Other Monthly Charges: Apply per line and may include taxes, federal/state universal service charges, Regulatory Cost Recovery Charge (up to $1.25), gross receipts surcharge, Administrative Fee, and other government assessments which are not government-required charges. Additional one-time charges may apply. See att.com/additionalcharges for more details on other charges. Pricing, promotions, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice.

### Business customers: att.com/bizunlimited

**Usage restrictions**: You may be charged for calls to select countries outside the DCA. Additional charges may apply when calling to locations outside the DCA. Service is not for resale. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of AT&T’s right to enforce those terms or restrictions. AT&T reserves the rights to enforce all terms and restrictions at any time. If AT&T determines your use of services violates any of the applicable terms or policies found in the Wireless Customer Agreement, we may in our sole discretion suspend, modify, terminate or restrict your service. Excessive Off-Network Usage: You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Other restrictions apply and may result in service termination. If you purchased a device that requires a term commitment, an Early Termination Fee applies if you cancel service after the first 14 days and before your term ends. See att.com/equipmentETF for details on what fee may apply for your device and how the fee is prorated over time. Activation/upgrade fee per line (up to $45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. Other Monthly Charges: Apply per line and may include taxes, federal/state universal service charges, Regulatory Cost Recovery Charge (up to $1.25), gross receipts surcharge, Administrative Fee, and other government assessments which are not government-required charges. Additional one-time charges may apply. See att.com/additionalcharges for more details on other charges. Pricing, promotions, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice. Coverage: Map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check wireless.att.com/coverageviewer. Coverage may include areas that are served by unaffiliated carriers and not on AT&T’s owned and operated network (off-net). Coverage is subject to change without notice. Service is intended for use primarily within the DCA. For full service terms and conditions, visit att.com/wirelessterms or check wireless.att.com/coverageviewer. Coverage may include areas that are served by unaffiliated carriers and not on AT&T’s owned and operated network (off-net). Coverage is subject to change without notice.
# AT&T International Day Pass℠

Use your domestic plan when you travel in Europe, Latin America, the Caribbean, Mexico, Canada and Asia Pacific for a low daily fee. Only pay for the days you use it.  

## Charge

<p>| | |</p>
<table>
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<tbody>
<tr>
<td><strong>$10/day</strong></td>
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</tr>
</tbody>
</table>

**Talk**

- Unlimited calling from included countries
  - To the U.S.
  - To other included countries

**Text**

- Unlimited texting to the world

**Data**

- Use your plan data while in included countries

**Wi-Fi**

- Unlimited Wi-Fi access at participating hotspots in select countries. Requires download of the AT&T Global Wi-Fi app.

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**Note:** If your domestic plan includes Stream Saver, it will apply to your international package or feature. See att.com/streamsaver for more details.

### Consumer customers:

att.com/intldaypass

### Business customers:

att.com/idpforbiz

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1 **INTERNATIONAL DAY PASS℠:** Eligible domestic postpaid wireless plan required. **Provisioning:** Must be provisioned on a per-device basis before use. Once you add this option to your device, International Day Pass will stay on your account until you remove it at att.com/myatt, or by calling 800-335-4685. Business customers can remove it using the Premier online tool, by calling 800-331-0500 or by contacting their AT&T account representative. **Use and assessment of fee:** Once you add this option to your device, the first time you use data or voice, or send a text message in an International Day Pass (IDP) country, you will automatically be charged a $10 daily fee. The fee covers additional data, voice or text messages sent for 24 hours from the initial use in any IDP country during that period. You’ll be charged an additional $10 fee for all subsequent 24-hour periods in which you use data or voice, or send a text message on a device set up with International Day Pass in an IDP country until you cancel the service. **Incidental data usage:** Apps on your device, including the AT&T Global Wi-Fi app, continue to use data even when you may not be aware of the usage. Such incidental data usage may trigger the $10 daily fee. To avoid unintended use of International Day Pass, turn off the roaming feature for your smartphone or device. **Billing:** Your International Day Pass data and voice usage will generally be applied to the monthly bill period/data amount of your domestic plan at the time it’s used. However, because of the way we receive reporting from our international partners, voice or data usage may not match your exact dates of travel, and voice or data usage may be applied to your subsequent bill period. **Data:** International Day Pass lets you use data in all IDP countries without roaming charges. Data will be drawn from your domestic plan allowance. Additional or promotional data may not be available for use in destinations outside the U.S. If your domestic plan includes Stream Saver, it will apply to your international package or feature. See att.com/streamsaver for more details. For a list of IDP countries, go to att.com/globalcountries. **Availability and quality of coverage and services while roaming are not guaranteed. Data overage:** If you go over the amount of data in your qualified plan or other allowances during your bill period, overage charges and/or data speed reduction of up to 128Kbps (2G speeds) apply in accordance with the terms of your domestic plan. If your data speed is slowed, including audio and video streaming, picture and video messaging, and other types of data use will be impacted and may not work. For devices on an unlimited data plan, AT&T may slow speeds after 22GB of data use. See att.com/broadbandinfo for data speed details. **Voice:** For phones. International Day Pass allows you to use the calling features of your domestic plan within and between IDP countries, and from IDP countries to the U.S. Calls and minutes of usage will be drawn from your domestic voice plan allowance. You may be charged for calls to special or premium service numbers. **Calls to other countries:** Calls from IDP countries to non-IDP countries will incur International Long Distance (ILD) charges. Per-minute pay-per-use rates apply unless you add an International Long Distance service package to the device making the call. Rates subject to change without notice. To see what it costs, go to att.com/worldconnect. **Unlimited text:** Standard messaging for phones requires that your domestic plan includes texting. Includes an unlimited number of messages up to 1MB in size within and from an IDP country to more than 190 countries for text messages, and more than 120 countries for picture and video messages. We may add, change and remove included countries at our discretion without notice. Messages sent through applications like iMessage or Hangouts may incur data or other charges. Details at att.com/text2world. **Usage restrictions:** If international voice, text or data use exceeds 50% of total voice, text or data usage for two consecutive months, the IDP feature may be removed. **Service restrictions:** Not available for wireless home phone services, Connected Vehicles or Connected Devices. Pay-per-use international rates will apply. International use aboard cruise ships is not included. **Unlimited Wi-Fi:** Available at participating hotspots, and requires download and activation of AT&T Global Wi-Fi app on eligible devices and compatible operating systems. See att.com/intlwifi for more information. **Canada and Mexico:** You won’t be charged the $10 fee for International Day Pass in Canada or Mexico if you have a domestic plan or an international coverage option that includes usage in Canada or Mexico at no additional charge. **AT&T Passport®:** For devices with an active International Day Pass and an AT&T Passport plan. **General:** Subject to Wireless Customer Agreement (at att.com/wca) or, for business customers, the applicable wireless service agreement (“Business Agreement”). Availability, quality of coverage and services while roaming are not guaranteed. Additional restrictions may apply. **Other monthly charges per device:** May include applicable taxes, and federal and state universal service charges. **Regulatory Cost Recovery Charge** (up to $1.25), gross receipts surcharge, administrative fee and other government assessments, which are not government-required charges. Feature can’t be resold or used for fraudulent purposes. Pricing, fees, promotions and terms subject to change, and may be modified, terminated or discontinued at any time without notice.
AT&T International Roaming

AT&T Passport®

Get everything you need for international travel including talk, text and data in one convenient package.6

<table>
<thead>
<tr>
<th></th>
<th>Passport</th>
<th>Passport Silver</th>
<th>Passport Gold</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charge</td>
<td>$40</td>
<td>$60</td>
<td>$120</td>
</tr>
<tr>
<td>(one-time for 30 days or monthly recurring with a 2-month minimum)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Talk</td>
<td>$1/min</td>
<td>50¢/min</td>
<td>35¢/min</td>
</tr>
<tr>
<td>Text</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Data</td>
<td>200 MB</td>
<td>300 MB</td>
<td>800 MB</td>
</tr>
<tr>
<td>Data Overage</td>
<td>25¢/MB</td>
<td>20¢/MB</td>
<td>15¢/MB</td>
</tr>
<tr>
<td>Wi-Fi</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td></td>
</tr>
</tbody>
</table>

Unlimited Wi-Fi access7 at participating hotspots in select countries. Requires download of the AT&T Global Wi-Fi app.

Note: If your domestic plan includes Stream Saver, it will apply to your international package or feature. See att.com/streamsaver for more details.

For a list of included countries, go to att.com/globalcountries.

at.com/passport

6 AT&T PASSPORT® PACKAGES: One-time charge or monthly-recurring charge applies. One-time charge packages are valid for 30 days beginning on the chosen effective date, may cross two bill cycles, and expire automatically. Packages will not be prorated if canceled on or after the chosen effective date. Packages canceled prior to chosen effective date will not incur the one-time charge. Monthly-recurring version of AT&T Passport package requires a two-month minimum term commitment. GENERAL PACKAGE TERMS: Compatible device with domestic postpaid wireless service required. Countries: Includes talk, text, and data coverage in over 200 countries listed at att.com/globalcountries. WI-FI: AT&T Passport packages include Wi-Fi access at participating hotspots in select countries listed at att.com/globalcountries. Must download AT&T Global Wi-Fi app and register to access participating hotspots. Data rates may apply for download and usage. Data: Actual data speeds vary by device and location. Data average: $0.25/MB on 200MB plan, $0.20/MB on 300MB plan, and $0.15/MB on 800MB plan. Monthly-recurring package data allowance must be used in billing period provided or will be forfeited. UNLIMITED MESSAGING: Applies only to AT&T Short Messaging Service (SMS) and Multimedia Messaging Service (MMS) and not to other messaging services/applications. Messages received are charged at domestic messaging rates. Pay-per-use rates: Apply when package expires, when traveling in excluded countries or when you have not purchased a package. GENERAL: Coverage not available in all areas. Countries and rates are subject to change. Services while roaming are not guaranteed. Certain eligibility restrictions apply which may be based on service tenure, payment history, and/or credit. For additional restrictions, rates and details, see att.com/passport and att.com/wirelesslegal (for business/govt customers, att.com/abs-addtl-terms).

7 Unlimited Wi-Fi available at participating hotspots in select countries listed at att.com/globalcountries. Requires download and activation of AT&T Global Wi-Fi app. Available for iPhone® and iPad® with iOS® 8 or higher, and Android™ smartphones and tablets with OS 4.1 or higher at participating international hotspots. See att.com/intlwifi for more information.

GENERAL SERVICE TERMS: Subject to Wireless Customer Agreement (at att.com/wca) or, for business customers, the applicable wireless service agreement (“Business Agreement”). Service not for resale. Credit approval required. Deposit: May be required. Activation and other fees and charges apply. Other monthly charges: Apply per line and may include taxes, federal/state universal service charges, Regulatory Cost Recovery Charge (up to $1.25), gross receipts surcharge, administrative fee and other government assessments (including without limitation a Property Tax Assessment surcharge of $0.20 – $0.45 applied to business customers per Corporate Responsibility User’s assigned number) which are not government-required charges. Pricing, promotions, restrictions and terms subject to change, and may be modified or terminated at any time without notice. Coverage and service not available everywhere. You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Usage and other restrictions apply, and may result in service termination. Any service discount described in your organization’s Business Agreement applies only to the monthly plan charge and not monthly device access charges. For full service terms and conditions, visit att.com/wirelessterms or applicable Business Agreement.
AT&T International Roaming

Pay-per-use rates
Pay-per-use rates apply when traveling without a package, in countries not included in a package or when a package expires.

<table>
<thead>
<tr>
<th>Country/Location</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Talk</td>
<td></td>
</tr>
<tr>
<td>Canada/Mexico</td>
<td>$1.00/min</td>
</tr>
<tr>
<td>Europe&lt;sup&gt;8&lt;/sup&gt;</td>
<td>$2.00/min</td>
</tr>
<tr>
<td>Rest of the World&lt;sup&gt;8&lt;/sup&gt;</td>
<td>$3.00/min</td>
</tr>
<tr>
<td>Cruise Ships/Airlines</td>
<td>$2.50/min</td>
</tr>
<tr>
<td>Messages Sent&lt;sup&gt;9&lt;/sup&gt;</td>
<td></td>
</tr>
<tr>
<td></td>
<td>50¢/text</td>
</tr>
<tr>
<td></td>
<td>$1.30/picture/video</td>
</tr>
</tbody>
</table>

For a list of countries, visit [att.com/ppucountries](http://att.com/ppucountries).

Standard domestic messaging rates apply to text, picture and video messages received.

Usage is calculated in full-kilobyte increments and is rounded up to the next full-kilobyte increment.

International prepaid data packages<sup>11</sup>
Add an international data package for your tablet or computer. Packages can be used in over 200 countries and are good for 30 days.

<table>
<thead>
<tr>
<th>Apple iPad®</th>
<th>Use your credit card to purchase directly from your iPad. Tap <strong>Settings &gt; Cellular Data &gt; Account</strong> and view Worldwide Data Plan options.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Data Devices</td>
<td>Go to <a href="http://att.com/buyasession">att.com/buyasession</a> to purchase a DataConnect Pass Global Plan using your credit card.</td>
</tr>
</tbody>
</table>

<sup>8</sup> For a list of countries, visit att.com/ppucountries.
<sup>9</sup> Standard domestic messaging rates apply to text, picture and video messages received.
<sup>10</sup> Usage is calculated in full-kilobyte increments and is rounded up to the next full-kilobyte increment.

<sup>11</sup> Compatible device required. Domestic DataConnect Pass plan required for International DataConnect Pass purchase. Worldwide Data Plans include domestic and international data. International Prepaid Data Packages are valid for 30 days beginning on the chosen effective date. Allotment of data varies. Package payments are non-refundable and charged on purchase date. Package expires when the data allowance has been used or the 30-day term ends, whichever occurs first.
Before you go

- Make sure you have a plan or package for your destination and verify that international roaming is set up on your account by calling 866-MOBILITY.
- Find LTE coverage and Wi-Fi hotspot availability by country at att.com/globalcountries.
- Get tips for managing data when traveling internationally:
  - Visit att.com/idptraveltips for International Day Pass
  - Visit att.com/wirelesstraveltips for other travel products
- If your domestic plan includes Stream Saver, it will apply to your international package or feature. Go to att.com/stream saver for more details.

If you experience service issues while traveling

- Turn your phone off for one minute, then back on.
- Be sure your phone's frequency band is set to “automatic.”
- If you are not receiving email, detach your smartphone battery and then reinsert it.
- If your PC card is not registering, remove it, reboot your computer and then reinsert the PC card.

How to make calls and send messages

To call or send a message back to the U.S.:
- Dial: “+” (1) (10-digit number).

To call or send a message to another country:
- Dial: “+” (country code) (local phone number).

The “+” sign typically appears if you press and hold the “0” key on your dial pad.

To call using a Wi-Fi Calling-compatible smartphone, visit att.com/wificalling for information.

How to check voicemail

1. Press and hold the voicemail retrieval key on your phone (typically the “1” key).
2. Interrupt your personal greeting by pressing “*”.
3. Enter your voicemail password.

Note: In some cases, you may reach the main voicemail system greeting. Just enter your 10-digit wireless number and then follow steps 2 and 3. International roaming charges will apply.

Call International Customer Care 24 hours a day / 7 days a week at +1.314.925.6925
(free call from your wireless phone)
AT&T International Roaming

What to Know Before You Travel Abroad

Q. How do I get international roaming services added to my account?
A. You can contact an AT&T sales representative or call Customer Care at 866.MOBILITY. To add online, go to att.com/myatt, log in and follow the instructions to learn about your international options. Certain eligibility rules and restrictions apply.

Q. Are there any options specifically for travel to Mexico and Canada?
A. AT&T Unlimited Plus and AT&T Unlimited Choice customers can talk, text and use plan data with an eligible device in Mexico and Canada for no roaming charge. Go to att.com/roamna for details.

Q. What do I do upon arrival abroad to make or receive calls?
A. If you purchased an international roaming package or otherwise added an international roaming service, and turned on your wireless phone abroad, it automatically searches for a wireless network. When the name or network number of the local operator is displayed, your phone should be ready to use.

- To call or send a message back to the U.S., dial “+” (1) (area code) (number).
- To call or send a message to another country, dial “+” (country code) (local number).

With most devices, the “+” sign will appear if you press and hold the “0” key.

Q. What is required for AT&T customers to roam internationally at LTE speeds?
A. There are two requirements:
1. An LTE network must be commercially available to AT&T customers roaming in the visited country. When new carriers become available, AT&T will provide that information at att.com/globalcountries.
2. Your device must be LTE-capable and compatible with the frequency band over which LTE is deployed on the foreign network. If LTE is not available or your LTE device does not support the LTE frequency band(s), you will automatically attach to a network with the next fastest data speed (typically 3G).

Q. Can I use my wireless phone while on a cruise?
A. Yes. AT&T offers talk, text and data service on more than 250 major cruise ships. Pay-per-use rates apply for usage on board the ship. Discount packages are available for cruises on select ships. For more details and a complete list of cruise ships, go to att.com/cruiseships.

How to Make a Call/Send a Text/Retrieve Voicemail While Abroad

Q. How do I place a call or send a text, picture or video message back to the U.S. (or to someone traveling with me who has a U.S. number)?
A. It’s easy to call and send messages when traveling abroad:

- To call or send a message back to the U.S., dial “+” (1) (area code) (number).
- To call or send a message to another country, dial “+” (country code) (local number).

With most devices, the “+” sign will appear if you press and hold the “0” key.

Q. Can I use Wi-Fi Calling when I travel internationally?
A. Yes, as long as you have enabled a Wi-Fi Calling-compatible smartphone and are connected to a Wi-Fi hotspot. Wi-Fi Calling is not allowed in all countries. Go to att.com/wificalling for more information.

Q. How do I check voicemail messages while roaming abroad?
A. You can retrieve voicemail messages just like you do in the U.S.:
1. Dial into your voice mailbox (if necessary).
2. Press and hold the voicemail retrieval key on your phone (typically the “1” key).
3. Interrupt your personal greeting by pressing the “*” key and enter your voicemail password.

NOTE: In some cases, you may reach the main voicemail system greeting. If so, just enter your 10-digit AT&T wireless phone number, then follow step 3.

Charges While Traveling Abroad

Q. How am I charged for talk, text and data when traveling abroad?
A. You are charged based on the international roaming package or feature on your account. However, if you have not purchased a package or otherwise added an international roaming feature, pay-per-use rates will apply. To browse features and rates, go to att.com/travel. International roaming rates apply for calls made AND received. International roaming rates apply for messages SENT, but your domestic messaging rate applies to messages RECEIVED while outside the U.S.

Q. How am I charged for receiving voicemail messages when roaming internationally?
A. - When receiving standard voicemail messages: Standard voicemail messages received when roaming outside of the U.S. are charged at international roaming calling rates, based on the international roaming feature on your account, or if you have not selected a feature, pay-per-use rates will apply.
- When receiving Visual Voicemail messages: Visual Voicemail messages received when roaming outside of the U.S. are charged at international roaming data rates, based on the international roaming feature on your account, or if you have not selected a feature, pay-per-use rates will apply.
Using Data and Wi-Fi Abroad

Q. Can I send text messages and access data services while traveling abroad?
A. Text messaging is typically available in countries where AT&T has international voice roaming service – over 225 countries. Discounted data service is available in over 200 countries.

Q. How can I manage data charges when using my device outside the U.S.?
A. Go to att.com/travel to browse data package and feature options for your trip, or go to att.com/myatt and log in to get personalized recommendations. If you prefer not to use data, go to Settings on your device and turn off Cellular Data Roaming. For tips on using data abroad, go to att.com/wirelesstraveltips.

Q. What is Stream Saver?
A. Stream Saver is designed to identify streaming video content so data speed and resolution of higher definition video can be adjusted to Standard Definition quality (about 480p). This allows you to stream more video while using the same amount of data. Stream Saver is included on select plans, including Mobile Share Advantage, Mobile Share Value, Mobile Share, AT&T Unlimited Plus, AT&T Unlimited Plan, the Unlimited Data Plan, and other select consumer and business plans. Stream Saver does not apply to content not identifiable as video. And of course, video streaming and resolution can also be affected by other factors. Go to att.com/stream saver for more information.

Q. Does Stream Saver affect my data usage when I use data internationally?
A. Yes, if your domestic plan includes Stream Saver. When Stream Saver is turned on for your line of service and you are roaming internationally (with or without an international package or feature), it will apply to your international video streaming as well. You can turn Stream Saver off and back on any time online.

Q. What is the AT&T Global Wi-Fi app?
A. The AT&T Global Wi-Fi app is a downloadable application for iPhone®, iPad® and Android™ devices. If you have a qualifying international package or feature, you can connect to participating international Wi-Fi hotspots in select countries listed at att.com/globalcountries. For more details, go to att.com/intlwi fi before traveling.

Q. How do I sign up for AT&T international Wi-Fi service?
A. To get AT&T international Wi-Fi service, you must have a qualifying international package with unlimited international Wi-Fi access. When you purchase a qualifying package and it becomes effective, you will receive an SMS and/or an email with a link to download the AT&T Global Wi-Fi app. Or, you can go directly to the App Store™ or Google Play™ store to download the app once your package is effective. The app assists in finding and connecting to participating international AT&T Global Wi-Fi partner and public hotspots available in select countries while traveling abroad. It is recommended that you download the app before you travel internationally. Data usage/rates apply for downloading the app. For a list of countries, go to att.com/globalcountries.

AT&T International Day Pass

Q. What is International Day Pass?
A. With International Day Pass, you can use your Mobile Share or an AT&T Unlimited plan while traveling abroad in more than 100 countries for a low daily fee. Instead of being charged per minute, message or MB, you'll be charged $10/day per device, only for each 24-hour period you use your device in any of the 100+ countries where International Day Pass is available. You'll get unlimited talk within and between International Day Pass countries, and back to the U.S., unlimited text, and use of the data plan that you use at home. You also get unlimited Wi-Fi access at participating hotspots in select countries when you download and use the AT&T Global Wi-Fi app. Although charges won't be incurred until you use your phone abroad, you should add International Day Pass to each device prior to traveling abroad.

Q. Which countries are included in International Day Pass?
A. International Day Pass is available in more than 100 countries in Europe, Asia, Central and South America, and the Caribbean. Go to att.com/globalcountries to review the complete list of included countries.

Q. When am I charged for International Day Pass?
A. When you land in a country included in International Day Pass and turn on your device, you'll be sent a text message reminding you how International Day Pass works. You are charged the $10 daily fee and your 24-hour access to International Day Pass begins the first time you make or receive a phone call, send a text or use data. You won't be charged another daily fee until that 24-hour period ends and you trigger a new 24-hour access period by using your device in an included country.

Q. Will I be charged a daily fee for using the AT&T Global Wi-Fi app with International Day Pass?
A. Some functions of the AT&T Global Wi-Fi app, such as rendering a hotspot map, use cellular data and may trigger a daily fee.

Q. How will I be charged if I travel to multiple countries included in International Day Pass?
A. You will only be charged one daily fee per 24-hour period for International Day Pass, even if you travel to multiple included countries.

Q. What countries can I call with International Day Pass while traveling abroad?
A. If you're in an International Day Pass country, you can call within or between International Day Pass countries, and call back to the U.S. for no additional charge. Calls to countries not included in International Day Pass will incur International Long Distance charges. Per-minute pay-per-use rates will apply, unless an International Long Distance package is added to the device placing the call. Go to att.com/worldconnect to review rates and options.
AT&T International Roaming

AT&T International Day Pass (cont.)

Q. When traveling in International Day Pass countries, should I turn Wi-Fi Calling off in my device settings?
A. You should consider turning off Wi-Fi Calling when traveling in International Day Pass countries due to how long distance calling charges are applied. Once a $10 daily fee is triggered, International Day Pass provides unlimited calling back to the U.S. and within and between International Day Pass countries at no additional charge as well as unlimited texting to the world. With Wi-Fi Calling, there’s no additional charge for your calls back to the U.S., but calls to all other countries will be billed based on your domestic calling plan or international long distance package, if applicable. For additional information on Wi-Fi Calling, go to att.com/wificalling.

Q. Once I’ve triggered a daily fee charge, what do I need to do if I don’t want to be charged another daily fee during my trip?
A. If you don’t want to be charged another daily fee, stop using your device before your 24-hour International Day Pass expires. We recommend that you turn off Cellular Data Roaming in your device Settings or place your device in Airplane Mode to prevent it from accidentally triggering a daily fee.

Q. Do I have to opt-in daily to use International Day Pass once I add it to my device?
A. No. You’ll start a 24-hour session only if you use the cellular network by making or receiving a phone call, sending a text, or using data. If you stop using your device before your 24-hour session ends, you won’t be charged again. If you continue to use your device, you’ll be charged another daily fee for another 24-hour session.

Q. How will I be charged if I travel to a country that’s not included in International Day Pass?
A. If you have International Day Pass, but go to a country that isn’t included, pay-per-use rates will apply unless an International travel package available for that country, such as AT&T Passport, is added to that device. Go to att.com/globalcountries to review products available by country.

Q. How will I be charged if I travel to a country that’s not included in International Day Pass?
A. If you have International Day Pass, but go to a country that’s not included, pay-per-use rates will apply unless an International travel package available for that country, such as AT&T Passport, is added to that device. Go to att.com/globalcountries to review products available by country.

Q. How will I be charged if I add both International Day Pass and AT&T Passport to my device?
A. You’ll be charged $10/day when you use your phone in a country included in International Day Pass. Passport rates and allowances will only apply in Passport countries that are not included in International Day Pass. Go to att.com/globalcountries to review products available by country.

Q. Do I need to remove International Day Pass when I return home to the U.S.?
A. No, you don’t need to remove International Day Pass when you return to the U.S. International Day Pass only charges a daily fee when you use your device in an included country. And when you travel abroad in the future, International Day Pass is already on your device, so you’re all set for your next international trip.

Q. How do I remove International Day Pass if I don’t want to use it for future trips?
A. If you don’t want to use International Day Pass for future trips abroad, go to att.com/myatt and remove the feature or call 1.314.925.6925 to remove it. Once removed, pay-per-use rates will apply, unless another international travel option is added to that device. Go to att.com/travel to review pay-per-use rates and products available by country.

Q. Is Data-Free TV available outside the U.S.?
A. No, DIRECTV and U-verse Data-Free TV are not available outside of the U.S. International roaming is not included in Data-Free TV offers and international data charges will apply.

Troubleshooting/Contact AT&T

Q. What should I do if my data services are not registering?
A. If you are having difficulty using data services outside the U.S., try this:
- Smartphones/Tablets: Fully power down your device and then power it back on.
- PC Cards: Remove card, reboot computer, reinsert card.

Q. How do I contact AT&T International Customer Care while traveling abroad?
A. You can contact AT&T when you’re outside the U.S. by calling +1.314.925.6925, 24 hours a day, 7 days a week (free call from your AT&T wireless phone).

INTERNATIONAL ROAMING: Certain eligibility restrictions apply which may be based on service tenure, payment history and/or credit. Rates are subject to change. For countries, rates and additional details, see att.com/global. Compatible device required. AT&T, in its sole discretion, may block your ability to use your device while roaming internationally until eligibility criteria are met. International roaming rates, which vary by country, apply for all calls placed or received while outside the U.S., Puerto Rico and U.S. Virgin Islands. Please consult att.com/global or call 611 or 800.331.0500 for a list of currently available countries and carriers. All countries may not be available for roaming. All carriers within available countries may not be available on certain plans or packages. Availability, quality of coverage and services while roaming are not guaranteed. When roaming internationally, you will be charged international roaming airtime rates including when incoming calls are routed to voicemail, even if no message is left. Substantial charges may be incurred if device is taken out of the U.S. even if no services are intentionally used. Billing for international roaming usage may be delayed up to three billing cycles due to reporting between carriers. Taxes are additional. If you want to block the ability to make and receive calls, or use data functions while roaming internationally, you may request that by calling 1.314.925.6925 (at no charge from your wireless phone).

INTERNATIONAL DATA: International data rates apply to all international data usage, including accessing cloud-based services to upload/download/stream content. Many devices, including iPhone, transmit and receive data messages without user intervention, and can generate unexpected charges when powered ‘on’ outside the U.S., Puerto Rico and U.S. Virgin Islands. AT&T may send “alerts” via SMS or email to notify you of your data usage. These are courtesy alerts. There is no guarantee you will receive them. They are not a guarantee of a particular bill limit. Receipt of Visual Voicemail messages are charged at international data pay-per-use rates unless customer has an international data plan/package, in which case receipt of Visual Voicemail messages decrement Kilobytes included in such plan/package. Usage is calculated in full-kilobyte increments and rounded up to the next full-kilobyte increment. INTERNATIONAL MESSAGING: Unlimited texting includes SMS and MMS, and excludes other messaging services or applications. Cruise Ship Roaming: Cruise ship roaming rates apply for calls placed or data used while on the ship. Restrictions, coverage limitations and other charges apply. Visit att.com/cruiseships for details. Export Restrictions: You are solely responsible for complying with U.S. Export Control laws and regulations, and the import laws and regulations of foreign countries when traveling internationally with your device. Intellectual Property: The GSM lettermark is a trademark of the GSM Association. iOS, iPhone and iPad are registered trademarks of Apple, Inc.

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