Mobile Remote Access Services from AT&T

Enable your mobile staff to conduct business from virtually anywhere, anytime, on almost any device

Remote access technology can keep your workers connected to each other while letting them build closer relationships with your customers. But the technology needs to deliver an experience that's as reliable and consistent as inside the office, and help ensure compliance with your security policies. Properly executed, it can boost the power of your extended enterprise by bringing remote connectivity to new users.

The Value Proposition

Mobile Remote Access Services (MRAS) integrates mobile access to your AT&T VPN network and business infrastructure so employees can access critical business processes, applications, data and networks from virtually anywhere, anytime, with almost any device.

Mobile remote access solutions must allow for multiple device types, including laptops, tablets, and smartphones. They must also support multiple connection types, including Wi-Fi, mobile broadband, and, for laptops, wired broadband. Finally, they need to accommodate various security protocols, including VPN, IPsec and SSL, and include built-in provisions for policy-driven data protection.

MRAS delivers the coverage, performance, security features and convenience you need. AT&T support multiple hardware platforms, with options for laptops, tablets, and smartphones.

The AT&T Global Network Client provides a simple user interface to AT&T MRAS VPN and global Wi-Fi services. Through the use of AT&T's Global Network Client, the user experience is high performing for the mobile worker and nearly identical to being in the office. In addition, the AT&T Global Network Client laptop user benefits from VPN Mobilityand persistent connection capabilities allowing sustained VPN connections even when roaming from one network to another. End-users are freed from the need to re-establish their VPN connection or applications, potentially increasing their productivity.

Accessing VPN and Wi-Fi Using One Simple Client

MRAS integrates AT&T's global Wi-Fi services and mobile access to your AT&T MPLS VPN business network so employees can connect to critical business processes, applications, data and networks from virtually anywhere. This can enhance worker productivity for day to day operations while providing a degree of business continuity capabilities.

Your users need a simple, intuitive interface. Owned, developed and supported by AT&T, the AT&T Global Network client is a user-friendly, multi-purpose application that greatly simplifies the nuts and bolts of mobile remote access. For Wi-Fi users, it enables authentication to AT&T's network of global hotspots. It even provides a searchable directory to locate AT&T hotspots and GPS mapping capabilities to guide you to the proper location.

For VPN users, the AT&T Global Network client allows for a single-client solution, with embedded firewall protection and client-specific security policies. For laptop users the Global Network client has a customizable user interface that can be branded for your company. Its intelligent access selection can be configured to seek the best connection type possible in any given location, and, for laptop users, its persistent connection capabilities allow sustained VPN connections even when switching from one access type to another.

A wide variety of devices from leading manufacturers can be used to access this network. Tablets and smartphones have become mission critical devices for accessing files, intranet applications and other corporate resources. USB devices are ideal for companies that want to mobilize their existing laptops, since they can be swapped from system to system. Embedded computing devices are the most durable option, since there are no external parts to lose or break.

Mobile Remote Access Service Plans

Mobile Remote Access Service plans (MRAS Plans) provide Mobility customers with access to supported AT&T VPN services such as AT&T VPN Service, Enhanced VPN Services and AT&T MPLS Private Network Transport Service (collectively, "Supported AT&T VPN Services"). The MRAS Plans provide registered users the ability to connect supported devices to Supported AT&T VPN Services using either customer-provided internet access or using supported AT&T Wi-Fi and AT&T Wired Ethernet connections ("AT&T Provided Access Points").

A directory of AT&T Provided Access Points is provided as part of the AT&T Global Network Client application downloaded by customers to the supported device. The directory is updated from time to time. AT&T Provided Access Points (and the ability to connect and transmit information using AT&T Provided Access Points) are subject

to availability of supporting network capabilities and networking conditions at the time of access.

The AT&T Advantage

Several things set AT&T apart from its competition.

- AT&T has the nation's fastest 4G LTE network.*

- AT&T has the largest 4G network covering 288 million people.

- AT&T 4G LTE reaches more than 170 million people and AT&T expects to cover 300M people by year-end 2014.

- Our 4G network combines two fast technologies that work together for customers – LTE and HSPA+ with enhanced backhaul.

- With LTE and HSPA+ with enhanced backhaul, AT&T customers have access to a widespread, ultra-fast and consistent 4G experience, even when outside of an LTE area. With other carriers, when you travel outside of their LTE coverage area with your smartphone, you're on a much slower 3G network.

AT&T operates the nation's largest Wi-Fi network** with more than 32,000 hotspots in the US, and access to nearly 402,000 hotspots globally through roaming agreements, letting our customers take broad advantage of Wi-Fi connectivity in over 100 countries. Most AT&T smartphone customers get access to our entire national Wi-Fi network at no additional cost, and Wi-Fi usage doesn't count against customers' monthly wireless data plans. Connections to the AT&T network can be found in many business partner locations, including Starbucks, McDonalds, Marriott and Barnes & Noble. The scope of this network means you can extend the cost-saving and performance benefits of Wi-Fi to many different locations around the world.

AT&T is committed to delivering a rich user experience, on most any device and from any location, with multi-carrier integration. That means flexibility. Finally, AT&T has the financial resources and the network footprint to support our customers now and in the future.

Find Out What's Possible For Your Business Today

To learn more about what MRAS from AT&T can do for you, contact your AT&T Representative or visit us on the web at www.att.com/remoteaccess.

Mobile Remote Access Service Plans***

MRAS Plans	Availability	Description	Monthly Service Charge
MRAS VPN Only	U.S.-based customers	Unlimited VPN usage	$10.00 per user device
MRAS Wi-Fi Only	U.S.-based customer	AT&T Provided Access Points (AT&T Wi-Fi and AT&T Wired Ethernet)	$20.00 per user device
MRAS VPN and Wi-Fi	U.S.-based customers	VPN and AT&T Provided Access Points (AT&T Wi-Fi and AT&T Wired Ethernet)	$25.00 per user device

* Limited 4G LTE availability in select markets. LTE is a trademark of ETSI. Claim based on a comparison of U.S. national carriers' average 4G LTE download speeds for Android™ and Windows® smartphones and iPhone® 5. 4G speeds not available everywhere.

** Largest based on branded and operated hotspots. Wi-Fi enabled device required.

*** The Service Discount (if any) described in your Business Agreement is NOT available with Mobile Remote Access Service plans.

To learn more about what MRAS from AT&T can do for you, contact your AT&T Representative or visit us on the web at www.att.com/remoteaccess.

Important Information

Available only to customers ("Business Customers") with a qualified AT&T mobility business agreement ("Business Agreement") and their respective corporate responsibility users (CRUs). May not be available for purchase in all sales channels or in all areas.

Requirements: Business Customer must have at least one CRU on Mobile Remote Access Services (MRAS) under its Business Agreement. Compatible device required for each CRU. For cellular access, eligible wireless data plan for each CRU. Business Customer is responsible for ensuring that each CRU has a unique User ID. Sharing of User IDs and multiple simultaneous connections or concurrent usage of a single User ID for any monthly plan is prohibited. You may cancel MRAS at any time.

VPN: The VPN service supports cellular connections (including 3G, 4G, and LTE) and Wi-Fi. MRAS VPN customers must have one of the following AT&T VPN services: AT&T VPN Service, Enhanced VPN Services and AT&T MPLS Private Network Transport Service. The VPN option works with wireless service from AT&T and other compatible wireless carriers. AT&T provides support to the customer administrator solely for the VPN connection between the Client and the VPN Gateway. Any other problems that arise with the User's service, including problems with Customer provided broadband, cellular, Wi-Fi, dial, or any other type of Internet connectivity will be the responsibility of the customer. In addition to Customer's obligations to comply with applicable law, as between Customer and AT&T it is the responsibility Customer to obtain and remain in compliance with the authorizations, licenses and permissions necessary for use of MRAS product in a country.

Coverage: Coverage is not available in all areas. AT&T wireless coverage maps are available at www.wireless.att.com/coverageviewer. A map of AT&T Wi-Fi hotspots is available at http://attwifi.know-where.com/attwifib/. Coverage is subject to transmission, terrain, system, capacity and other limitations. When outside coverage area, access will be limited to information and applications previously downloaded to or resident on your device. 4G LTE: Limited 4G LTE availability in select markets. 4G speeds not available everywhere.

Compatible device and data plan required. Learn more at att.com/network. Wi-Fi: MRAS may not function on or be compatible with all Wi-Fi networks. Some Wi-Fi networks may not allow the use of the MRAS service. Some Wi-Fi networks may require users to authenticate on the Wi-Fi network before obtaining Wi-Fi access. Access speeds for the Wi-Fi feature will vary and are dependent on many factors, such as the type of equipment used by Customer or Users. The Wi-Fi feature is provided via HotSpots that are owned and operated by non-AT&T affiliated third party entities. AT&T is not responsible for the performance, interoperability or interconnection of such third party HotSpots. Business Customer and its CRUs are responsible for complying with the terms of service, acceptable use policies, legal terms and conditions, and similar documents, as applicable, for each Wi-Fi network over which MRAS service is used, including AT&T's Wi-Fi network. Additional information regarding AT&T Wi-Fi information is available at: http://www.att.com/shop/legalterms.html?toskey=wiFiServices

Usage/Billing: Prices do not include taxes or other exactions. Measured cellular usage incurred in connection with MRAS will be charged as specified in your associated cellular data plan. You will be billed for all data usage up to cancellation of MRAS. With respect to using MRAS with non-AT&T devices/service, all associated data usage will be subject to the applicable rates and terms of such other wireless carrier(s). Refer to applicable wireless carrier for such rates, terms and conditions.

Additional Terms: MRAS is subject to the software license found at http://www.corp.att.com/agnc/windows/documentation/legal_policy.pdf. AT&T mobility service is also subject to the applicable Business Agreement (including without limitation the Enterprise Customers Additional Service and Equipment Related terms found at att.com/abs-addtl-terms), the applicable rate plan brochure(s), and coverage map(s). See applicable materials for details. Availability, security, speed, timeliness, accuracy and reliability of service are not guaranteed by AT&T. Additional fees, charges and other restrictions apply. Offer subject to change and/or discontinuation without notice.

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