Unlock the benefits of mobile to work faster, better and smarter.

MobileIron Cloud

Market Challenges
Today’s enterprise and IT managers are seeking ways to empower mobile workforces utilizing smartphones for more than just email and meetings. Employees require file sharing, access to corporate data and efficient and easy enrollments and installations in order to remain effective and competitive.

Becoming efficient and easy isn’t always cost effective, with costs and resources required to own and manage equipment needed to support a robust infrastructure for the mobile business that regulates devices, creates security protocols and requires identity authentication, until now.

Solution Overview
MobileIron Cloud is designed for mobility and encompasses mobile device management features with comprehensive security, mobile application management, and mobile content management capabilities. With these functionalities, your IT managers now have the tools to manage the lifecycle of mobile devices and their applications, from end to end. This means registering devices, speedier deployments and day-to-day management of devices are within their control. Plus every license comes standard with AT&T’s 9x5 Application Service Desk (ASD) providing help desk to help desk support Monday thru Friday, 8:00am - 5:00pm local time, to assist your IT team with the MobileIron Cloud maintenance.

Potential Benefits
• Multi-OS management available
• Enhanced productivity with app management and content integration
• Effective data security and compliance
• Cost-effective and easy integration
• A scalable cloud based solution

Features
• Licensing choices to maximize your budget; select from either per device or per user licenses
• User groups
• Application catalog
• Application level VPN

Solution Bundle Options

<table>
<thead>
<tr>
<th></th>
<th>Bronze</th>
<th>Silver</th>
<th>Gold</th>
<th>Platinum</th>
</tr>
</thead>
<tbody>
<tr>
<td>9x5 Applications Service Desk</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>User Groups</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Application Catalog</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Remote Wipe Options</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>AD/LDAP Integration</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Kiosk Mode/Supervised Mode</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Certificate Authority</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Per app VPN</td>
<td></td>
<td></td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>AppConnect</td>
<td></td>
<td></td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Docs@Work</td>
<td></td>
<td>•</td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Web@Work</td>
<td></td>
<td>•</td>
<td>•</td>
<td></td>
</tr>
<tr>
<td>Tunnel (iOS only)</td>
<td></td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Dataview (iOS only)</td>
<td></td>
<td></td>
<td>•</td>
<td>•</td>
</tr>
</tbody>
</table>
MobileIron Cloud provides an array of offerings that will provide the solutions you need to securely use mobile devices on your network. MobileIron Cloud offers 4 different bundle choices that provide various levels of device, application and content management. The bundles below offer exciting features that provide, highly secure data center hosting services, simplified administration and licensing options to mention a few. These and other features can help you to unlock the benefits of mobile to work faster, better and smarter.

**Professional Services**
One of the following four Configuration & Training Service options is required for all installations of MobileIron Cloud.

**Application Service Desk (ASD) On Boarding**
ASD On-boarding is included in all Configuration & Training Professional Service installations.

**Basic Configuration and Training – (Required with Bronze)**
AT&T will provide implementation services connected with the purchase of the associated MobileIron Cloud Software Licenses and Hosting Fees. The deployment will be conducted in a hosted environment and will encompass the following meeting that is conducted remotely.

**Basic Plus Configuration and Training – (Only available with Silver Bundle – Connector only)**
AT&T will provide implementation services connected with the purchase of the associated MobileIron Cloud Software Licenses and Hosting Fees. The deployment will be conducted in a hosted environment with the integration supported by on-premises MobileIron Cloud Connector to Active Directory in the client’s data center and one Sentry. This project encompasses the following meetings that are conducted remotely.

**Premium Configuration and Training – (Required with Silver Bundle – Connector & Sentry)**
AT&T will provide implementation services connected with the purchase of the associated MobileIron Cloud Software Licenses and Hosting Fees. The deployment will be conducted in a hosted environment with the integration supported by on-premises MobileIron Cloud Connector to Active Directory in the client’s data center and one Sentry. This project encompasses the following meetings that are conducted remotely.

**Premium Plus Configuration and Training – (Required with Gold & Platinum Bundles)**
AT&T will provide implementation services connected with the purchase of the associated MobileIron Cloud Software Licenses and Hosting Fees. The deployment will be conducted in a hosted environment with the integration supported by on-premises MobileIron Cloud Connector to Active Directory in the client’s data center and two Sentries. This project encompasses the following meetings that are conducted remotely.

**Advanced Authentication using Certificates (Optional)**
Certificate-based authentication provides enterprises with the ability to establish identity while eliminating the need for end users to enter usernames and passwords on their mobile devices to access corporate resources, such as Exchange ActiveSync, VPN or Corporate Wi-Fi. To use certificate-based authentication, your MobileIron Cloud service will be configured to issue certificates from a built-in certificate authority. Additional professional service charges are required to configure this feature during installation.

For more information contact an AT&T Representative or visit www.att.com/mdm.
Important Information
A minimum of 20 Solution licenses is required for initial purchase. The Solution’s functionality is limited to certain mobile devices and operating systems. A list of supported operating systems can be obtained by contacting an AT&T Account Executive. Not all features are available on all devices. All fees paid for the Solution are non-refundable. Users may download licensed Software onto one of 3 devices. If any user exceeds the 3 device limit per license, an additional monthly license fee will be charged.

The Solution is available only to customers with a qualified AT&T business or government agreement (“Enterprise Agreement”) and a Foundation Account Number (“FAN”). The Solution is available for use with multiple network service providers. Both Customer Responsibility Users (“CRUs”) and Individual Responsibility Users (“IRUs”) are eligible to participate in the Solution. All end users are required to accept the MobileIron Cloud Eula at www.mobileiron.com/en/legal/eula. Customer must agree to the terms of the MobileIron Cloud EULA before its first use of the Solution. If Customer does not accept the terms of the MobileIron Cloud EULA, Customer must not use the Solution. Customer must allow AT&T or its suppliers to access the mobile device(s) and data associated with the solution. Customer must ensure that the location(s) to which access is provided offer(s) a safe working environment, free of hazardous materials and reasonably suitable for the Professional Services. The Professional Services provided shall be performed Monday through Friday, 9:00 a.m. to 5:00 p.m., local time.

Data Privacy: Customer Personal Data. Customer Personal Data may be transferred to or accessible by (i) AT&T personnel around the world; (ii) third parties who act on behalf of AT&T or AT&T’s supplier’s behalf as subcontractors; and (iii) third parties such as courts, law enforcement or regulatory authorities where required by law. Customer must only provide or make Customer Personal Data accessible when Customer has the legal authority to do so and for which it has obtained the necessary consents from its end users, and will camouflage or securely encrypt Customer Personal Data in a manner compatible with the Solution. The term Customer Personal Data includes, without limitation, name, phone number, email address, wireless location information or any other information that identifies or could reasonably be used to identify Customer or its end users. Customer is responsible for notifying end users that the Solution provides mobile device management (MDM) capabilities and for obtaining end user consent to that collection and use. Customer may satisfy its notification requirements as to AT&T by advising end users in writing that AT&T and its suppliers may collect and use Customer Personal Data by providing for end user review the relevant links to the Product Brief or other sales information that describes the Solution and to AT&T Privacy Policy at http://www.att.com/gen/privacy-policy?pid=2506. Customer is responsible for notifying end users that the Solution provides mobile device management (MDM) capabilities and allows Customer to have full visibility and control of end users’ devices, as well as any content on them.

Professional Services: Upon completion of Professional Services, Customer must either sign the acceptance document AT&T presents or provide within five business days of the service completion date written notice to AT&T identifying any non-conforming Professional Services. If Customer fails to provide such notice, Customer is deemed to have accepted the Professional Services. Customer recognizes that AT&T and Customer are independent contractors. Customer will in a timely manner allow AT&T access as reasonably required for the Professional Services to property and equipment that Customer controls. Customer will ensure that the location(s) to which access is provided offer(s) a safe working environment, free of hazardous materials and reasonably suitable for the Professional Services. The Professional Services provided shall be performed Monday through Friday, 9:00 a.m. to 5:00 p.m., local time. The mandatory software installation and configuration is estimated to take two days and must be completed within 45 days of order placement. If Customer’s acts or omissions cause delay of installation and configuration beyond 45 days of order placement, AT&T will invoice Customer for the installation and configuration changes after the 45th day. If the professional services provided in connection with the Solution are more complex than those described in this product brief, then a separate statement of work describing the activity and related terms and pricing will be executed. If impediments, complications or Customer-requested changes in scope arise (Changes), the schedule, Solution and fees could be impacted. In the event any Change(s) affect the Solution or fees, the parties will modify Customer’s order (or statement of work, if applicable) accordingly by executing a change order.

The Solution is provided “AS IS” with all faults and without warranty of any kind. AT&T HAS NO DEFENSE, SETTLEMENT, INDEMNIFICATION OR OTHER OBLIGATION OR LIABILITY ARISING FROM THE ACTUAL OR ALLEGED INFRINGEMENT OR MISAPPROPRIATION OF INTELLECTUAL PROPERTY BASED ON THE SOLUTION.

AT&T reserves the right to (i) modify or discontinue the Solution in whole or in part and/or (ii) terminate the Solution at any time without cause. AT&T reserves the right to conduct work at a remote location or use, in AT&T sole discretion, employees, contractors or suppliers located outside the United States to perform work in connection with or in support of the Solution.

EXCLUSIVE REMEDY: Customer’s sole and exclusive remedy for any damages, losses, claims, costs and expenses arising out of or relating to use of the Solution will be termination of service.