



AT&T Mobile SelectSM Priority – Pooled plans give you the power to stay connected and productive when it is most critical

Managing AT&T Mobile Select Priority – Pooled plans in Premier

Release Notes

March 2019

This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.

¹ © 2019 AT&T Intellectual Property. All rights reserved. AT&T, Globe logo, Mobilizing Your World and DIRECTV are registered trademarks and service marks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.

New AT&T Mobile Select Priority – Pooled plans

AT&T Mobile SelectSM Priority – Pooled plans are the newest addition to our AT&T Mobile Select portfolio. In addition to the benefits of pooled data, the AT&T Mobile Select Priority – Pooled plans include AT&T Dynamic Traffic Management and Private Wi-Fi.

AT&T Mobile Select Priority - Pooled plans are designed to help users stay connected and productive when it is most critical for business.

AT&T Mobile Select Priority – Pooled plans feature:

- AT&T Dynamic Traffic Management.*
- Flexible Pooled Data – light users can help balance out heavy users within a single billing account.*
- Unlimited number of domestic calls and texts.
- Unlimited texting from the U.S. to over 120 countries and unlimited talk from the U.S. to Mexico & Canada.
- No roaming charges for plan voice, text and/or standard data use while in Mexico**
- Stream Saver – Stream video content at Standard Definition quality, similar to DVD (about 480p), to help you conserve your data for other business critical needs.***
- Private Wi-Fi to allow smartphones to connect more securely to unencrypted public Wi-Fi. ****

*Users' AT&T Dynamic Traffic Management allotments do not pool and any remaining allotment on a user's line does not rollover.

**Compatible device required. AT&T Dynamic Traffic Management not available in Mexico. Other restrictions apply.

***AT&T will activate the feature for you and you may turn it off and back on at any time. Ability to stream & video resolution vary. Restrictions apply.

****Requires a smartphone operating on a compatible iOS or Android operating system.

This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.



For more information about the AT&T Mobile Select Priority – Pooled plans, visit att.com/mobileselect.

Images provided in this presentation are for illustrative purposes only.

Boost your experience during times of data congestion

AT&T Dynamic Traffic Management features

AT&T Dynamic Traffic Management gives users the ability to assign a higher priority to their business data traversing the AT&T domestic 4G LTE network, prioritizing their business-critical data over lower priority traffic.

- An on-demand app prioritizes data with the press of a button on your smartphone or tablet.*
- Differentiated experience for data traffic over AT&T domestic 4G LTE network providing more predictable wireless application performance.
- Quality of Service (QoS) Prioritization.
- Can be used up to the data allotment of each user's plan (prioritization does not pool).

Private Wi-Fi features**

Private Wi-Fi connects smartphones to unencrypted public Wi-Fi with greater confidence, with two security features available through the Private Wi-Fi app.

- Private Wi-Fi VPN transforms Wi-Fi from unencrypted to encrypted by automatically creating a VPN as soon as your smartphone is connected.***
- Private Wi-Fi Alerts provide near real-time threat detection and alerts whenever a Wi-Fi vulnerability is detected on your smartphone, so you can disconnect to protect your business.

*Requires a 4G LTE capable device using the Android™ or iOS operating systems.

**Only available in the Domestic Coverage Area (U.S., Puerto Rico and the U.S. Virgin Islands).

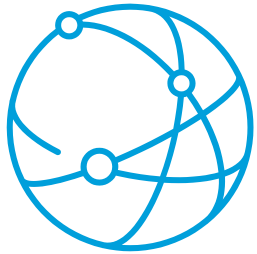
***May be blocked by certain video streaming apps, in which case the data will bypass or disconnect the VPN connection.

This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.



Benefits of the AT&T Dynamic Traffic Management mobile application

Experience



Enables a differentiated network experience for your mission-critical business application data traffic when network resources are in demand.

Productivity



Helps keep users productive, especially during times of network congestion.

Simplicity



Enables users to initiate an on-demand session with a simple 'click-and-go' on their mobile device.

This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.

Easily use the AT&T Dynamic Traffic Management mobile application

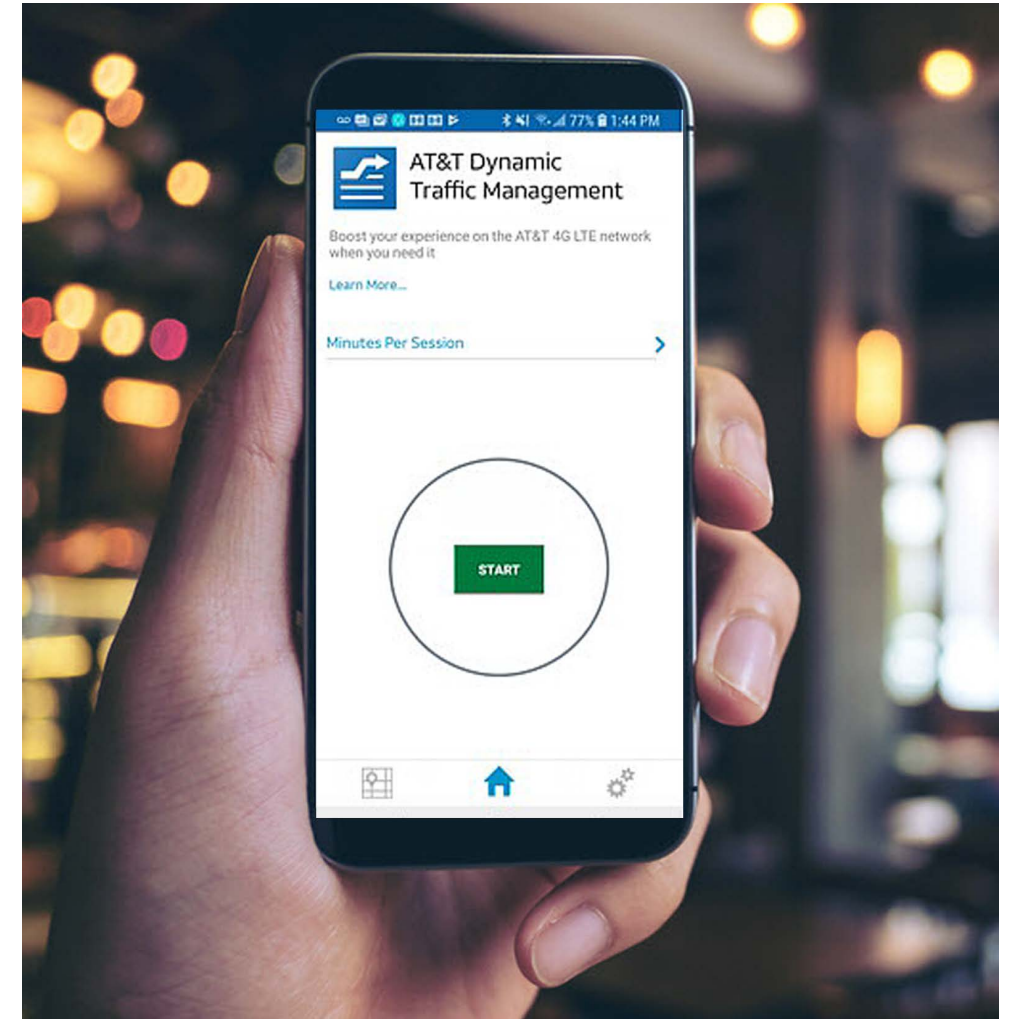
Before you start

The AT&T Mobile SelectSM Priority – Pooled plan comes bundled with AT&T Dynamic Traffic Management and requires a 4G LTE capable device using the Android™ or iOS operating systems.

After the device is activated with the rate plan, users will be prompted in an SMS message to download the AT&T Dynamic Traffic Management mobile application by visiting att.com/dtmapp.

AT&T Dynamic Traffic Management sessions

- Initiating an AT&T Dynamic Traffic Management application session is seamless for users – no need to remember passwords or usernames.
- Sessions are initiated based on a specific period of time. The application will show the amount of time remaining in the session.
- To start a session, users simply open the application and tap **Start**. It will default to a one-hour session. Session time is configurable in 30-minute increments up to 120 minutes.
- Users can automatically initiate a session for a preset GPS location.



This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.

Choose an AT&T Mobile Select Priority – Pooled plan in Premier Online Store

In Premier Online Store, company administrators and CRUs with permission can purchase the AT&T Mobile SelectSM Priority – Pooled plan when upgrading or buying new devices.

On the **Rate Plans** page -

- Select the **AT&T Mobile Select** tab.
- Find the Mobile Select Priority – Pooled plan you want to add, and then click **Add to Cart**.
- Click **Continue** and complete the purchase.

Note

The image on the right displays only a representation of what may be shown on this page. Rate plans shown depend on the product preferences selected in Premier.

SHOP MANAGE BILLING SUPPORT

Phones & Devices Accessories Packages Online Offers

Rate Plans

Select a Plan
Samsung Galaxy S9 (Lilac Purple)

AT&T Mobile Select AT&T Mobile Share Voice Plans Data Plans

Plans for Billing Accounts [Hide plan description](#)

Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. Pooling domestic data, \$0.000009536 each additional 1 kilobyte of data usage. Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot, tethering and Visual Voicemail available on compatible devices.

Plans	Total Monthly Charge	
Mobile Select Pooled 1GB for 4G LTE iPhone w/VVM and Tethering Plan details	+\$60.00	Add to Cart
Mobile Select Priority Pooled 1GB for 4G LTE iPhone w/Tethering Plan details	+\$66.00	Add to Cart
Mobile Select Priority Pooled 1GB for 4G LTE iPhone w/VVM and Tet Plan details	+\$66.00	Add to Cart

Easily select the rate plan you want to add.

This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.

Change rate plans in Premier Online Care

Company administrators can easily change their users' rate plans to an AT&T Mobile SelectSM Priority – Pooled rate plan in Premier Online Care.

To change to an AT&T Mobile Select Priority – Pooled rate plan:

1. Log in to [Premier](#). From the **I want to** list on the taskbar, select **Change rate plan**, enter the wireless number you want to update, and then click **Go**. If prompted, select the employee group for the wireless number (not shown).
2. On the Change Rate Plan page, under Select a Rate Plan, open the **Mobile Select** tab.
3. Select a **Mobile Select Priority – Pooled** plan and click **Continue**.
4. Update optional features and click **Continue**.
5. Verify your selections and click **Submit**.

You will receive an email confirming your changes. To review the status of your request, click the **Request ID** link in the email.

Note

The image on the right displays only a representation of what may be shown on this page. Rate plans shown depend on the product preferences selected in Premier.

Select a Rate Plan

Continue

Continue with current rate plan

Mobile Select | Mobile Share | Voice Plans

AT&T Mobile SelectSM Plans - Get talk, text and flexible data

Connect your employees with AT&T Mobile SelectSM plans. Whether you are traveling abroad or staying in touch from the U.S., AT&T Mobile SelectSM plans provide a world of value.

Plans for Billing Accounts

Select	Plan Name	Data	Voice	Text	Monthly Charge
<input type="radio"/>	Mobile Select Priority Pooled 1GB for 4G LTE Smartphone w/Tethering Plan details	1GB	Unlimited	Unlimited	\$66.00 Mobile Select Savings 10% Service Discount
<input checked="" type="radio"/>	Mobile Select Priority Pooled 1GB for 4G LTE Smartphone w/VVM and Tethering Plan details	1GB	Unlimited	Unlimited	\$66.00 Mobile Select Savings 10% Service Discount

[View Plan Terms](#)

Choose a Mobile Select Priority – Pooled plan.

Cancel | Continue

This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.

More information about AT&T Dynamic Traffic Management

- Contact your AT&T representative if you have any questions about the AT&T Dynamic Traffic Management application.
- When the user clicks **Start** on the application to initiate an AT&T Dynamic Traffic Management session, their eligible network traffic is prioritized on the AT&T domestic 4G LTE network until disconnected or session time runs out.
- For authorized CRUs using AT&T Dynamic Traffic Management, the data usage is limited up to the amount of their plan's data allowance. Any data traffic sent by an authorized CRU that exceeds the limit will be handled on a "best effort" QoS (Quality of Service) basis until the beginning of the next billing cycle.
- AT&T Dynamic Traffic Management is available only within the Domestic Coverage Area and only for the customer's eligible data traffic on the AT&T-owned domestic 4G LTE Network.
- Each line can use AT&T Dynamic Traffic Management up to the amount of its data allowance; feature usage allowances do not pool and do not rollover. Mobile Select Pooling is not impacted and continues to work as defined in the plan.
- For more information about the AT&T Mobile Select Priority – Pooled plans, visit att.com/mobileselect.



This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.

Terms & Conditions (page 1 of 2)

AT&T MOBILE SELECT – POOLED PLANS: Prices are for service only. **Eligibility:** Available only to business and government customers with a qualified AT&T wireless service agreement and only for their Corporate Responsibility User (“CRU”) lines of service. For full service terms and conditions of service, see applicable wireless service agreement, including without limitation the Additional Service- and Equipment-Related Terms found at att.com/abs-additional-terms (“Business Agreement”). **Devices:** Sold separately. Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. **Monthly Service Charges:** The monthly service charges of Mobile Select – Pooled plans for smartphones that are purchased at full price, on a qualified installment agreement, bring your own, or on a month-to-month term are discounted by \$25 per month as compared to the standard monthly service charges of plans for smartphones with a 2-year service commitment. The plan discount will appear as a credit on your bill. **Loss of Monthly Service Charge Discount with 2-year Smartphone Upgrade:** If upgrading to a smartphone with a 2-year service commitment, you will lose the plan discount for that CRU line. **DATA:** For use in the United States, Puerto Rico and U.S. Virgin Islands (the “Domestic Coverage Area” or “DCA”) only. Plans for phones and \$20/mo. and higher plans for data-only devices also include data usage in Mexico for compatible data-only devices (see Mexico Service Restrictions below). Plans also include usage in Canada for select connected vehicles only. Additional or promotional data may not be available for use outside the DCA. **Tethering and Mobile Hotspot:** Use for up to 5 simultaneous devices. Tethering requires compatible device. **Video Streaming:** Includes the Stream Saver feature which allows you to save data on content it recognizes as video by streaming higher definition video in Standard Definition quality (about 480p) on compatible devices (unless the video provider has opted out). AT&T will activate the feature for you. Check your account online to see if the feature is active. Once active, you can turn it off or back on at any time online at wireless.att.com/business. Stream Saver will not recognize all video content. Ability to stream and video resolution may vary and be affected by other factors. Restrictions apply. See att.com/stream saver for more details. **Pooled Data:** Within a single Billing Account Number (“BAN”), CRUs activated on Mobile Select – Pooled plans and/or Mobile Select Priority – Pooled plans that include pooled data are combined to create a “Data Pool.” Every billing cycle, each CRU first uses his or her plan’s included data allotment (“Data Allowance”), if any. If a CRU does not use all of the plan’s Data Allowance, it creates an underage in the amount of the unused Data Allowance (“Under Usage”). If a CRU uses more than the plan’s Data Allowance (e.g., any CRU with a 0GB plan), the CRU incurs Data Overage charges in the amount of the excess data usage (“Over Usage”). At the end of the billing cycle, AT&T calculates the total Under Usage amounts for CRU lines in the Data Pool and the total Over Usage amounts for CRU lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among each CRU in the Data Pool with Over Usage, resulting in per line credits on your invoice equal to each such CRU line’s Data Overage charges. Any remaining excess Under Usage will be forfeited. If the total Under Usage

is more than zero and if the total Over Usage amount exceeds the total Under Usage amount, then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each CRU’s Data Overage charges to determine each such CRU’s share of the total Under Usage amount, resulting in per line credits on your invoice to partially offset each such CRU’s Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1000 KB of Over Usage (which means an allocation factor of 10%), then your invoice will show, with respect to each CRU line with Over Usage, both (a) the CRU’s Data Overage charges for the Over Usage at the specified Data Overage rate, and (b) a bill credit equal to 10% of the CRU’s Data Overage charges. Changing or migrating CRU lines to Mobile Select – Pooled plans during a bill cycle may result in one-time proration or other minor impacts to the credit calculation. If your organization’s Foundation Account Number (“FAN”) has multiple BANs, you may have one Data Pool for each BAN under the FAN; however, CRU lines in one Data Pool cannot take advantage of another Data Pool’s Under Usage, and each CRU line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of CRU lines in a Data Pool due to business needs and system limitations. **Data Overage:** If you exceed the total amount of data in your Data Pool during your billing period, a pay-per-use rate of \$0.000009536 per kilobyte (“KB”) will apply. 1,024 KB = 1 megabyte (“MB”); 1,048,576 KB = 1 gigabyte (“GB”). **UNLIMITED TALK:** For phones (including Connected Wearables) only. Includes unlimited calls within the DCA (plans for smartphones and feature phones also include calls within Mexico). Service may be terminated for excessive roaming (see Business Agreement). **Unlimited Nationwide Calling:** For WHP and WHPI only. Includes long distance calls within and from the DCA to the DCA, Guam and Northern Mariana Islands. **Unlimited Talk to Canada and Mexico:** For phones (including Connected Wearables), WHP and WHPI only. Includes unlimited International Long Distance (“ILD”) calling from DCA to Mexico and Canada only. You may be charged for calls to special or premium service numbers. **Calls to Other Countries:** Plans for phones (including Connected Wearables), WHP and WHPI also include ILD calling from the DCA (plans for smartphones and feature phones also include calling from Mexico) to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an ILD service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/worldconnect. **UNLIMITED TEXT: Standard Messaging –** For phones (including compatible Connected Wearables) only. Includes unlimited number of messages up to 1MB in size within and from the DCA (plans for smartphones and feature phones also include messaging within and from Mexico) to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit att.com/text2world for details. **Advanced Messaging –** For customers with Advanced Messaging capable devices only. Both sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, and both must have their advanced messaging capable devices turned on and be within AT&T’s owned and operated DCA (third party coverage and use in Mexico are excluded). Includes unlimited number of messages up to 10MB in size. Additional restrictions apply and can be found at att.com/advancedmessaging. **Termination of Connected**

Vehicle Service for CRU Lines: Service shall be provided to each connected vehicle until such time as: (a) Customer terminates the Service for the vehicle; (b) ownership of the vehicle is transferred to a third party and the third party or the vehicle’s manufacturer requests to establish Service for the vehicle; or (c) AT&T terminates Service by exercising its rights set forth elsewhere in this Agreement. AT&T shall provide notice to Customer of termination of Service to any vehicle within 24 hrs. of termination of Service. Customer shall have the responsibility of promptly terminating Service on any vehicle for which it transfers title and Customer shall bear all costs for the Service until such time as Service is terminated pursuant to this Section. Transfer of ownership shall be deemed to occur in any of the customary ways such transactions are conducted in the place where the vehicle is located, including, but not limited to, transfer of title for the vehicle to a third party. Customer acknowledges and agrees that: (a) AT&T shall have no obligation whatsoever to determine the facts or circumstances pertaining to any transfer of ownership for any vehicle; (b) AT&T may reasonably rely upon the request of a third party or the manufacturer of a vehicle as a basis to terminate Service for that vehicle; and (c) Customer shall hold harmless, and not assert any claims against, AT&T regarding any conveyance of any vehicle to which Service is provided. **Connected Wearables:** Visit att.com/wearables to find available Connected Wearables. **Wireless Home Phone (“WHP”):** is a wireless voice service (CMRS). WHP devices are no longer available for purchase from AT&T. **AT&T Wireless Internet (“AWI”):** is a wireless voice service (Commercial Mobile Radio Service or CMRS) & mobile broadband internet access service. For AWI details visit att.com/wirelessinternet. **WHP & AWI General:** Messaging excluded. For emergency calls, provide location to 911 operator. Devices have backup battery but landline equip. with separate power will not place/receive calls (including 911) during outage. Not compatible with landline dependent services like medical alert monitoring systems. Other compatibility limitations apply. **Mexico Service Restrictions:** Plan usage not available in Mexico on Connected Devices, Connected Wearables, connected vehicles, WHP, WHP&I and any AT&T Mobile Select – Pooled plans for Data-Only Devices that include less than 1GB of data. Pay-per-use roaming rates will apply for such devices and plans. **Business Agreement Discounts:** Plans that have a monthly service charge of less than \$35 are not eligible for any CRU service discount described in the Business Agreement. **Invoicing Limitation:** Plans are not eligible for combined (wireless/wireline) billing.

AT&T MOBILE SELECT PRIORITY – POOLED PLANS: Same eligibility, features and other terms and conditions as AT&T Mobile Select—Pooled Plans with the additional capabilities of AT&T Dynamic Traffic Management and Private Wi-Fi Application. **AT&T DYNAMIC TRAFFIC MANAGEMENT:** Feature uses quality of service (“QoS”) network technology to give CRU a differentiated (i.e., enhanced versus “best effort”) 4G LTE network experience for business data traffic originated on and traversing entirely over the AT&T-owned domestic 4G LTE network (i.e., excluding microcells, AT&T Wi-Fi service, and roaming partners’ networks). The feature does not include priority access to network resources or preemption. **Device Requirements:** Each line requires a 4G LTE-compatible device using the Android™ or iOS operating systems and the use of the AT&T Dynamic Traffic Management App (the “App”). **App:** Allows CRUs the

This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.

Terms & Conditions (page 2 of 2)

ability to invoke AT&T Dynamic Traffic Management on an on-demand basis for the duration of a session initiated and terminated by the CRU. CRUs must download the App onto their 4G LTE-capable wireless devices from generally available app stores, such as Apple iTunes® and Google Play®. The App requires Customer and individual CRUs to accept the terms of an End User License Agreement (“EULA”) prior to use. The terms of the EULA are located at www.att.com/adtmobileeula. CRUs can activate a session by launching the App and selecting a desired time duration, after which the session will end. During the session, all of a CRU’s data traffic will be given a higher Quality of Service (“QoS”) indicator after which their data traffic will resume being treated on a “best efforts” basis, unless the session is extended by CRU. **Usage Limitation: Each line may use AT&T Dynamic Traffic Management up to the amount of its Data Allowance; feature usage allocations do not pool and do not rollover.** After Data Allowance is exhausted, all CRU traffic will be handled on a “best-efforts” basis until the beginning of the next billing cycle. **Limitations:** Feature is available only within the DCA and only for data traffic originated on and traversing over the AT&T domestic 4G LTE network. Feature does not prioritize CRU’s data traffic ahead of all other data traffic. Feature does not provide priority access to available AT&T 4G LTE domestic network resources. Feature is intended for use for business application data traffic. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with its intended use, the EULA or the Business Agreement. **PRIVATE WI-FI APPLICATION (“App”):** Requires a smartphone operating on a compatible iOS or Android operating system. App may result in increased battery usage by your device. Certain App features are available on a subscription basis only. Private Wi-Fi is provided on an “as-is” basis with no warranties, and AT&T and its suppliers make no representations of any kind, express or implied, with respect to Private Wi-Fi. **Pricing:** Private Wi-Fi is included in the plan but is only available in the Domestic Coverage Area. **Private Wi-Fi VPN:** Private Wi-Fi VPN establishes a highly secure proxy within your smartphone to encrypt unencrypted web and application data traffic as it travels over open Wi-Fi hotspots. Private Wi-Fi VPN does not guarantee complete security for your data and may be blocked by certain video streaming apps, in which case the data will bypass or disconnect the VPN connection. To help ensure the service is properly provisioned, you may be requested to enable the “Location” feature on your smartphone. You must also separately give permission to allow the Private Wi-Fi VPN connection to be established. **Wi-Fi Alerts:** Wi-Fi Alerts notifies you when a Wi-Fi network you join with your smartphone appears to be risky or under attack. Wi-Fi Alerts automatically detects when your smartphone connects to a new network and runs a series of checks on that network to help ensure that it is behaving properly. If the network is deemed risky, the app will provide you with instructions detailing how to disconnect from the network.

All offers, promotions, pricing, terms, restrictions & conditions subject to change & may be modified, discontinued or terminated at any time without notice.

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Business Agreement. Service is not for resale & is intended for use primarily within the DCA. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of the right to enforce those terms or restrictions. AT&T reserves the right to enforce all terms and restrictions at any time. If AT&T determines your use of the services violates any of the applicable terms or policies found in the applicable Business Agreement, we may in our sole discretion suspend, modify, terminate, or restrict your service. **Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check wireless.att.com/coverageviewer. Coverage may include areas that are served by unaffiliated carriers & not on AT&T’s owned and operated network (off -net). Coverage is subject to change without notice. **Network Management:** All AT&T service is subject to AT&T network management policies. See att.com/broadbandinfo for details. **Off-Net Usage:** International and domestic off-net (roaming) data usage may be at 2G speeds. **Excessive Off -Net Usage:** You get an off -net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. **Other Restrictions & Charges:** Other restrictions apply and may result in service termination. If you purchased a device that requires a term commitment, an **Early Termination/Cancellation Fee** applies if you cancel CRU service after the first 30 days and before the CRU service term ends. See att.com/equipmentETF for details on what fee may apply for your device and how the fee is prorated over time. **Activation/upgrade fee** per line (up to \$45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line & may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to \$1.25), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of \$0.20 – \$0.45 applied per CRU’s assigned number), which are not government-required charges. Additional one-time charges may apply. For full service terms and conditions, see the Business Agreement.

This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.

Be Social

Stay up to date with the latest AT&T Premier news and take part in lively conversations on our social media platforms.



This document is not an offer, commitment, representation or warranty by AT&T and is subject to change.



AT&T Business